ASTEA INTERNATIONAL INC Form 10-Q August 14, 2008

## **UNITED STATES**

		D EXCHANGE COMMIS NGTON, D.C. 20549	SSION
(Morks Ono)		FORM 10-Q	
(Mark One) [X] Quarterly Report	rt Pursuant to Section	13 or 15(d) of the Securiti	es Exchange Act of 1934
For the quarterly period ended	June 30, 2008		
		or	
[ ]Transition Report Pursuant	t to Section 13 or 15(d	l) of The Securities Exchan	nge Act of 1934.
For the transition period from			to
	Commissic	on File Number: 0-26330	
		VTERNATIONAL INC. istrant as specified in its c	harter)
Delaware		23-2119058	
(State or other jurisdic	ction of	(I.R.S. Employe	er
incorporation or organ	ization)	Identification No	p.)
240 Gibraltar Road, Hor	sham. PA	19044	
(Address of principal execu		(Zip Code)	
Regis	strant's telephone num	nber, including area code:	(215) 682-2500
N/A (Former nam	ne, former address and	I former fiscal year, if char	nged since last report)
	1934 during the prece	eding 12 months (or for su	ed to be filed by Section 13 or 15(d) of such shorter period that the registrant was nts for the past 90 days.
	See definition of "ac	ccelerated filer", "large a	celerated filer, a non-accelerated filer or ccelerated filer", "non-accelerated filer" and
Large Accelerated filer A	Accelerated Filer	Non-accelerated Filer	Smaller Reporting Company X
Indicate by check mark whethe Yes No X	er the registrant is a sh	ell company (as defined in	Rule 12b-2 of the Exchange Act).

As of August 6, 2008, 3,596,185 shares of the registrant's Common Stock, par value \$.01 per share, were outstanding.

## Edgar Filing: ASTEA INTERNATIONAL INC - Form 10-Q ASTEA INTERNATIONAL INC.

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#### PART I - FINANCIAL INFORMATION

#### Item 1. CONSOLIDATED FINANCIAL STATEMENTS

## ASTEA INTERNATIONAL INC. AND SUBSIDIARIES CONSOLIDATED BALANCE SHEETS

ASSETS	June 30, 2008 (Unaudited)	December 31, 2007
Current assets:		
Cash and cash equivalents	\$ 2,472,000	\$ 1,615,000
Restricted cash	150,000	150,000
Receivables, net of reserves of \$149,000 (unaudited) and	•	,
\$206,000	5,278,000	8,517,000
Prepaid expenses and other	319,000	416,000
Total current assets	8,219,000	10,698,000
	-, -,	-,
Property and equipment, net	371,000	418,000
Intangibles, net	1,299,000	1,439,000
Capitalized software, net	2,683,000	3,238,000
Goodwill	1,538,000	1,540,000
Other long-term restricted cash	183,000	163,000
Other assets	72,000	64,000
0 1.1.1 u.s. 0.1.5	, =,000	0.,000
Total assets	\$ 14,365,000	\$ 17,560,000
LIABILITIES AND STOCKHOLDERS' EQUITY		
Current liabilities:		
Accounts payable and accrued expenses	\$ 3,742,000	\$ 3,632,000
Deferred revenues	5,806,000	6,743,000
Deferred revenues	3,000,000	0,743,000
Total current liabilities	9,548,000	10,375,000
I one term lightlities		
Long-term liabilities: Deferred tax liability	97,000	77 000
Deferred tax flability	97,000	77,000
Stockholders' equity:		
Preferred stock, \$.01 par value, 5,000,000 shares		
authorized, none issued	-	-
Common stock, \$.01 par value, 25,000,000 shares		
Authorized issued 3,591,000 (unaudited) and 3,591,000	36,000	36,000
Additional paid-in capital	28,011,000	27,852,000
Cumulative translation adjustment	(690,000)	
Accumulated deficit	(22,429,000)	
	, , , , , , , , , ,	, , ,

Less: treasury stock at cost, 42,000 shares (208,000)

Total stockholders' equity 4,720,000 7,108,000

Total liabilities and stockholders' equity \$ 14,365,000 \$ 17,560,000

See accompanying notes to the consolidated financial statements.

# ASTEA INTERNATIONAL INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE (LOSS) INCOME (Unaudited)

		Three Months Ended June 30, 2008 2007				Six M Ended J 2008		
Revenues:		2008		2007		2008		2007
Software license fees	\$	422,000	\$	1,323,000	\$	1,853,000	\$	4,128,000
Services and maintenance		5,049,000		5,554,000		10,644,000		12,266,000
Total revenues		5,471,000		6,877,000		12,497,000		16,394,000
Costs and expenses:								
Cost of software license fees		699,000		645,000		1,460,000		1,106,000
Cost of services and maintenance		3,275,000		2,984,000		6,584,000		5,631,000
Product development		1,382,000		1,281,000		2,730,000		2,541,000
Sales and marketing		1,355,000		1,270,000		2,596,000		2,583,000
General and administrative		889,000		1,035,000		1,700,000		1,945,000
Total costs and expenses		7,600,000		7,215,000		15,070,000		13,806,000
(Loss) income from operations	(	(2,129,000)		(338,000)		(2,573,000)		2,588,000
Interest income, net		14,000		39,000		33,000		65,000
(Loss) income before income taxes	(	(2,115,000)		(299,000)		(2,540,000)		2,653,000
Income tax expense		20,000		-		20,000		-
Net (loss) income	\$ (	(2,135,000)	\$	(299,000)	\$	(2,560,000)	\$	2,653,000
Comprehensive (loss) income:								
Net (loss) income	\$ (	(2,135,000)	\$	(299,000)	\$	(2,560,000)	\$	2,653,000
Cumulative translation adjustment		(56,000)		21,000		13,000		45,000
Comprehensive (loss) income	\$ (	(2,191,000)	\$	(278,000)	\$	(2,547,000)	\$	2,698,000
Basic (loss) income per share	\$	(0.60)	\$	(0.08)	\$	(0.72)	\$	0.75
Diluted (loss) income per share	\$	(0.60)	\$	(0.08)	\$	(0.72)	\$	0.74
Shares outstanding used in computing basic (loss) income	Ψ	(0.00)	Ψ	(0.00)	Ψ	(0.72)	Ψ	0.74
per share		3,554,000		3,549,000		3,554,000		3,549,000
Shares outstanding used in computing diluted (loss) income								
per share		3,554,000		3,549,000		3,554,000		3,576,000

See accompanying notes to the consolidated financial statements.

# ASTEA INTERNATIONAL INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)

	Ended.	ix Months June 30,
	2008	2007
Cash flows from operating activities:		
Net (loss) income	\$ (2,560,000)	\$ 2,653,000
Adjustments to reconcile net (loss) income to net cash provided by operating		
activities:	1 ((0 000	1 200 000
Depreciation and amortization	1,668,000	1,299,000
Increase in allowance for doubtful accounts	-	121,000
Stock based compensation	159,000	323,000
Deferred tax expense	20,000	-
Changes in operating assets and liabilities:		
Receivables	2,879,000	557,000
Prepaid expenses and other	85,000	(128,000)
Accounts payable and accrued expenses	386,000	105,000
Deferred revenues	(732,000)	(3,389,000)
Other long term assets	(8,000)	9,000
Net cash provided by operating activities	1,897,000	1,550,000
Cash flows from investing activities:		
Release of restricted cash	(20,000)	75,000
Purchase of short term investments	-	(500,000)
Purchases of property and equipment	(156,000)	(88,000)
Capitalized software development costs	(787,000)	(923,000)
Earnout payment	-	(334,000)
Net cash used in investing activities	(963,000)	(1,770,000)
Effect of exchange rate changes on cash	(77,000)	(75,000)
Net increase (decrease) in cash and cash equivalents	857,000	(295,000)
Cash and cash equivalents beginning of period	1,615,000	3,120,000
Cash and cash equivalents end of period	\$ 2,472,000	\$ 2,825,000
Supplemental disclosure for non-cash operating and investing activities:  Adjustment to earnout provision related to previous agreement	\$ 2,000	\$ -

See accompanying notes to the consolidated financial statements.

#### Item 1. CONSOLIDATED FINANCIAL STATEMENTS (Continued)

## ASTEA INTERNATIONAL INC. AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)

#### BASIS OF PRESENTATION

The consolidated financial statements at June 30, 2008 and for the three and six month periods ended June 30, 2008 and 2007 of Astea International Inc. and subsidiaries ("Astea" or the "Company") are unaudited and reflect all adjustments (consisting only of normal recurring adjustments) which are, in the opinion of management, necessary for a fair presentation of the financial position and operating results for the interim periods. The following unaudited condensed financial statements have been prepared pursuant to the rules and regulations of the Securities and Exchange Commission ("SEC"). Certain information and note disclosures normally included in annual financial statements prepared in accordance with generally accepted accounting principles have been condensed or omitted pursuant to those rules and regulations, although the Company believes that the disclosures made are adequate to make the information not misleading. It is suggested that these condensed financial statements be read in conjunction with the financial statements and the notes thereto, included in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2007 and our restated Form 10-Q/A's for the quarters ended March 31, 2007, June 30, 2007 and September 30, 2007. The interim financial information presented herein is not necessarily indicative of results expected for the entire year ended December 31, 2008.

#### 2. RECENT ACCOUNTING STANDARDS OR ACCOUNTING PRONOUNCEMENTS

In March 2008, the Financial Accounting Standards Board ("FASB") issued Statement of Financial Accounting Standards ("SFAS No. 161"), Disclosures about Derivative Instruments and Hedging Activities, an amendment of FASB Statement No. 133 ("SFAS No.161"), which requires additional disclosures about the objectives of the derivative instruments and hedging activities, the method of accounting for such instruments under SFAS No. 133 and its related interpretations, and a tabular disclosure of the effects of such instruments and related hedged items on our financial position, financial performance, and cash flows. SFAS No. 161 is effective for us beginning January 1, 2009. We are currently assessing the potential impact, if any, that adoption of SFAS No. 161 may have on our financial statements.

In May 2008, the FASB issued Financial Accounting Standard ("FAS") No. 162, "The Hierarchy of Generally Accepted Accounting Principles" ("FAS 162"). FAS 162 identifies the sources of accounting principles and the framework for selecting the principles to be used in the preparation of financial statements of nongovernmental entities that are presented in conformity with generally accepted accounting principles in the United States. FAS 162 is effective sixty days following the SEC's approval of the Public Company Accounting Oversight Board amendments to AU Section 411, "The Meaning of Present Fairly in Conformity With Generally Accepted Accounting Principles". We are currently assessing the potential impact, if any, that the adoption of FAS 162 may have on our financial statements.

#### 3. INCOME TAX

The Company adopted the provisions of FASB Interpretation No. 48, "Accounting for Uncertainty in Income taxes – an interpretation of FASB Statement 109" ("FIN 48"), on January 1, 2007. FIN 48 clarifies the accounting for uncertainty in income taxes recognized in an enterprise's financial statements in accordance with FASB Statement 109, "Accounting for Income Taxes," and prescribes a recognition threshold and measurement process for financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. FIN 48 also provides guidance on derecognition, classification, interest and penalties, accounting in interim period, disclosure and transition.

The Company has identified its federal tax return and its state returns in Pennsylvania and California as "major" tax jurisdictions, as defined. Based on the Company's evaluation, it has been concluded that there are no significant uncertain tax positions requiring recognition in the Company's financial statements. The Company's evaluation was performed for tax years ended 2002 through 2007, the only periods subject to examination. The Company believes that its income tax positions and deductions will be sustained on audit and does not anticipate any adjustments that will result in a material change to its financial position. Accordingly, the Company did not record a cumulative effect adjustment related to the adoption of FIN 48.

The Company's policy for recording interest and penalties associated with audits is to record such items as a component of income before income taxes. Penalties are recorded in general and administrative expenses and interest paid or received is recorded in interest expense or interest income, respectively, in the statement of operations. For the second quarter 2008, there were no interest or penalties related to the settlement of audits.

At June 30, 2008, the Company maintained a 100% valuation allowance for its remaining deferred tax assets, based on the uncertainty of the realization of future taxable income.

#### 4. STOCK BASED COMPENSATION

On January 1, 2006, the Company adopted the fair value recognition provisions of SFAS 123(R), "Share Based Payments," using the modified prospective transition method. Under this method, compensation costs recognized include (a) compensation costs for all share-based payments granted to employees and directors prior to, but not yet vested as of January 1, 2006, based on the grant date value estimated in accordance with the original provisions of FAS 123 and (b) compensation cost for all share-based payments granted subsequent to January 1, 2006, based on the grant date fair value estimated in accordance with the provisions of FAS 123(R).

The Company estimates the fair value of stock options granted using the Black-Scholes-Merton option-pricing formula and amortizes the estimated option value using an accelerated amortization method where each option grant is split into tranches based on vesting periods. The Company's expected term represents the period that the Company's share-based awards are expected to be outstanding and was determined based on historical experience regarding similar awards, giving consideration to the contractual terms of the share-based awards and employee termination data and guidance provided by the SEC's Staff Accounting Bulletin 107 ("SAB 107"). Executive level employees who hold a majority of options outstanding, and non-executive level employees were each found to have similar historical option exercise and termination behavior and thus were grouped for valuation purposes. The Company's expected volatility is based on the historical volatility of its traded common stock in accordance with the guidance provided by SAB 107 to place exclusive reliance on historical volatilities to estimate our stock volatility over the expected term of its awards. The Company has historically not paid dividends and has no foreseeable plans to issue dividends. The risk-free interest rate is based on the yield from the U.S. Treasury zero-coupon bonds with an equivalent term. Results for prior periods have not been restated.

As of June 30, 2008, the total unrecognized compensation cost related to non-vested options amounted to \$685,000, which is expected to be recognized over the options' average remaining vesting period of 1.58 years. No income tax benefit was realized by the Company in the six months ended June 30, 2008.

Under the Company's stock option plans, option awards generally vest over a four year period of continuous service and have a 10 year contractual term. The fair value of each option is estimated on the date of grant using the Black-Scholes option valuation model and the following weighted average assumptions for the quarters ended June 30, 2008 and 2007.

	Three Months Ended June 30,		Six Months E	Ended June 30,		
	2008	2007	2008	2007		
Risk-free interest rate	2.26%	4.57%	2.26%	4.76%		
Expected life (in	3.87	6.15	3.87	6.15		
years)						
Volatility	87%	102%	87%	102%		
Expected dividends	-	-	-	-		

The weighted-average fair value of options granted during the six months ended June 30, 2008 and 2007 is estimated at \$4.10 and \$6.50 respectively. For the three months ended June 30, 2008 and 2007, the weighted-average fair value of options granted is estimated at \$4.10 and \$7.24 respectively.

Activity under the Company's stock option plans for the six months ended June 30, 2008 is as follows:

	OPTIONS						
	OUTSTANDING						
		Wtd.					
		Avg.					
		Exercise					
	Shares	Price					
Balance,							
December 31,							
2007	484,000	\$ 5.91					
Authorized	-	-					
Granted	25,000	4.10					
Cancelled	(36,000)	7.48					
Exercised	-	-					
Expired	-	-					
Balance, June							
30, 2008	473.000	\$ 5.69					

The following table summarizes outstanding options that are vested and expected to vest and options under the Company's stock options plans as of June 30, 2008.

	Number of Shares	Weighted Average Exercise Price Per Share	Weighted Average Remaining Contractual Term (in years)	Aggregate Intrinsic Value
Outstanding Options	473,000	\$5.69	7.38	\$16,000
Ending Vested and Expected to Vest	347,000	\$5.86	6.87	\$16,000
Options Exercisable	185,000	\$6.53	5.16	\$15,000

#### 5. EARNINGS PER SHARE

The Company follows SFAS 128 "Earnings Per Share" Under SFAS 128, companies that are publicly held or have complex capital structures are required to present basic and diluted earnings per share on the face of the statement of operations. Earnings per share are based on the weighted average number of shares and common stock equivalents outstanding during the period. In the calculation of diluted earnings per share, shares outstanding are adjusted to assume conversion of the Company's non-interest bearing convertible stock and exercise of options as if they were dilutive. In the calculation of basic earnings per share, weighted average numbers of shares outstanding are used as the denominator. The Company had a net loss available to the common shareholders for the three months ended June 30, 2008 and June 30, 2007. The Company had a net loss available to the common shareholders for the six months ended June 30, 2008 and net income for the six months ended June 30, 2007. (Loss) income per share is computed as follows:

	Three Months Ended June							
		30,				ix Months Er	d June 30,	
		2008		2007		2008		2007
Numerator:								
Net (loss) income available to common shareholders	\$	(2,135,000)	\$	( 299,000)	\$	(2, 560,000)	\$	2,653,000
Denominator:								
Weighted average shares used to compute net (loss)								
income								
available to common shareholders per common								
share-basic		3,554,000		3,549,000		3,554,000		3,549,000
Effect of dilutive stock options		-		-		-		27,000
Weighted average shares used to compute net income								
available to								
shareholders per common share-dilutive		3,554,000		3,549,000		3,554,000		3,576,000
Basic net (loss) income per share to common								
shareholder	\$	(0.60)	\$	(0.08)	\$	(0.72)	\$	0.75
Dilutive net (loss) income per share to common								
shareholder	\$	(0.60)	\$	(0.08)	\$	(0.72)	\$	0.74

#### 6. MAJOR CUSTOMERS

In the three months ended June 30, 2008, no customer accounted for more than 10% of total revenues. In the three months ended June 30, 2007 one customer accounted for 15% of total revenues. For the six months ended June 30, 2008 and 2007, one customer accounted for 10% of total revenues in each period.

#### 7. GEOGRAPHIC SEGMENT DATA

The Company and its subsidiaries are engaged in the design, development, marketing and support of its service management software solutions. Substantially all revenues result from the license of the Company's software products and related professional services and customer support services. The Company's chief executive officer reviews financial information presented on a consolidated basis, accompanied by disaggregated information about revenues by geographic region for purposes of making operating decisions and assessing financial performance. Accordingly, the Company considers itself to have three reporting segments as follows:

		Months June 30, 2007	Six M Ended J 2008		
Revenues:	2008	2007	2008	2007	
Software license fees					
United States					
Domestic	\$ 91,000	\$ 933,000	\$ 1,522,000	\$ 3,163,000	
Total United States					
software license fees	91,000	933,000	1 ,522,000	3,163,000	
Europe	-	185,000	-	711,000	
Asia Pacific	331,000	205,000	331,000	254,000	
Total foreign software					
license fees	331,000	390,000	331,000	965,000	
Total software license fees	422,000	1,323,000	1,853,000	4,128,000	
Service and maintenance					
United States					
Domestic	3,849,000	3,599,000	7,874,000	7,569,000	
Export	94,000	49,000	155,000	101,000	
Total United States service	2.042.000	2 (40 000	0.000.000	7 (70 000	
and maintenance revenue	3,943,000	3,648,000	8,029,000	7,670,000	
Europe	660,000	1,531,000	1,566,000	3,845,000	
Asia Pacific	446,000	375,000	1,049,000	751,000	
Total foreign service and					
maintenance revenue	1,106,000	1,906,000	2,615,000	4,596,000	
Total service and					
maintenance revenue	5,049,000	5,554,000	10,644,000	12,266,000	
Total revenue	\$ 5,471,000	\$ 6,877,000	\$ 12,497,000	\$ 16,394,000	
Net (loss) income					
United States	\$ (1,471,000)				
Europe	(757,000)		(870,000)	2,114,000	
Asia Pacific	93,000	187,000	85,000	213,000	
Net (loss) income	\$ (2,135,000)	\$ (299,000)	\$ (2,560,000)	\$ 2,653,000	

## Item 2.MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

#### Overview

This document contains various forward-looking statements and information that are based on management's beliefs, assumptions made by management and information currently available to management. Such statements are subject to various risks and uncertainties, which could cause actual results to vary materially from those contained in such forward-looking statements. Should one or more of these risks or uncertainties materialize, or should underlying assumptions prove incorrect, actual results may vary materially from those anticipated, estimated, expected or projected. Certain of these, as well as other risks and uncertainties are described in more detail herein and in Astea International Inc.'s ("Astea or the Company") Annual Report on Form 10-K for the fiscal year ended December 31, 2007.

Astea is a global provider of service management software that addresses the unique needs of companies who manage capital equipment, mission critical assets and human capital. Clients include Fortune 500 to mid-size companies which Astea services through company facilities in the United States, United Kingdom, Australia, the Netherlands and Israel. Since its inception in 1979, Astea has licensed applications to companies in a wide range of sectors including information technology, telecommunications, instruments and controls, business systems, and medical devices.

Astea Alliance, the Company's service management suite of solutions, supports the complete service lifecycle, from lead generation and project quotation to service and billing through asset retirement. It integrates and optimizes critical business processes for Contact Center, Field Service, Depot Repair, Logistics, Professional Services, and Sales and Marketing. Astea extends its application with portal, analytics and mobile solutions. Astea Alliance provides service organizations with technology-enabled business solutions that improve profitability, stabilize cash-flows, and reduce operational costs through automating and integrating key service, sales and marketing processes.

Marketing and sales of licenses, service and maintenance related to the Company's legacy system DISPATCH-1® products are limited to existing DISPATCH-1 customers.

#### FieldCentrix

On September 21, 2005, the Company, through a wholly owned subsidiary, FC Acquisition Corp., acquired substantially all of the assets of FieldCentrix Inc, the industry's leading mobile field force automation company. FieldCentrix develops and markets mobile field service automation (FSA) systems, which include the wireless dispatch and support of mobile field technicians using portable, hand-held computing devices. The FieldCentrix offering has evolved into a leading complementary service management solution that runs on a wide range of mobile devices (handheld computers, laptops and PC's, and Pocket PC devices), and integrates seamlessly with popular CRM and ERP applications. FieldCentrix has licensed applications to Fortune 500 and mid-size companies in a wide range of sectors including HVAC, building and real estate services, manufacturing, process instruments and controls, and medical equipment.

#### Critical Accounting Policies and Estimates

The Company's significant accounting policies are more fully described in its Summary of Accounting Policies, Note 3, in the Company's 2007 Annual Report on Form 10-K for the fiscal year ended December 31, 2007. The preparation of financial statements in conformity with accounting principles generally accepted within the United States requires management to make estimates and assumptions in certain circumstances that affect amounts reported in the accompanying financial statements and related notes. In preparing these financial statements, management has made its best estimates and judgments of certain amounts included in the financial statements, giving due consideration to

materiality. The Company does not believe there is a great likelihood that materially different amounts would be reported related to the accounting policies described below; however, application of these accounting policies involves the exercise of judgments and the use of assumptions as to future uncertainties and, as a result, actual results could differ from these estimates.

#### Revenue Recognition

Astea's revenue is recognized principally from two sources: (i) licensing arrangements and (ii) services and maintenance.

The Company markets its products primarily through its direct sales force and resellers. License agreements do not provide for a right of return, and historically, product returns have not been significant.

Astea recognizes revenue on its software products in accordance with American Institute of Certified Public Accountants Statement of Position ("SOP") 97-2, Software Revenue Recognition, SOP 98-9, Modification of SOP 97-2, Software Revenue Recognition with Respect to Certain Transactions, AICPA SOP 81-1, Accounting for Performance of Construction-Type and Certain Production-Type Contracts; and Securities and Exchange Commission ("SEC") Staff Accounting Bulletin ("SAB") 104, Revenue Recognition.

Astea recognizes revenue from license sales when all of the following criteria are met: persuasive evidence of an arrangement exists, delivery has occurred, the license fee is fixed and determinable and the collection of the fee is probable. We utilize written contracts as a means to establish the terms and conditions by which our products, support and services are sold to our customers. Delivery is considered to have occurred when title and risk of loss have been transferred to the customer, which generally occurs after a license key has been delivered electronically to the customer. Revenue for arrangements with extended payment terms in excess of one year is recognized when the payments become due, provided all other recognition criteria are satisfied. If collectibility is not considered probable, revenue is recognized when the fee is collected. Our typical end user license agreements do not contain acceptance clauses. However, if acceptance criteria is required, revenues are deferred until customer acceptance has occurred.

Astea allocates revenue to each element in a multiple-element arrangement based on the elements' respective fair value, determined by the price charged when the element is sold separately. Specifically, Astea determines the fair value of the maintenance portion of the arrangement based on the price, at the date of sale, if sold separately, which is generally a fixed percentage of the software license selling price. The professional services portion of the arrangement is based on hourly rates which the Company charges for those services when sold separately from software. If evidence of fair value of all undelivered elements exists, but evidence does not exist for one or more delivered elements, then revenue is recognized using the residual method. If an undelivered element for which evidence of fair value does not exist, all revenue in an arrangement is deferred until the undelivered element is delivered or fair value can be determined. Under the residual method, the fair value of the undelivered elements is deferred and the remaining portion of the arrangement fee is recognized as revenue. The residual value, after allocation of the fee to the undelivered elements based on vendor-specific objective evidence ("VSOE") of fair value, is then allocated to the perpetual software license for the software products being sold. The proportion of the revenue recognized upon delivery can vary from quarter-to-quarter depending upon the determination of VSOE of the fair value of undelivered elements.

When appropriate, the Company may allocate a portion of its software revenue to post-contract support activities or to other services or products provided to the customer free of charge or at non-standard rates when provided in conjunction with the licensing arrangement. Amounts allocated are based upon standard prices charged for those services or products which, in the Company's opinion, approximate fair value. Software license fees for resellers or other members of the indirect sales channel are based on a fixed percentage of the Company's standard prices. The Company recognizes software license revenue for such contracts based upon the terms and conditions provided by the reseller to its customer.

Revenue from post-contract support is recognized ratably over the term of the contract, which is generally twelve months on a straight-line basis. Consulting and training service revenue is generally unbundled and recognized at the time the service is performed. Fees from licenses sold together with consulting services are generally recognized upon shipment, provided that the contract has been executed, delivery of the software has occurred, fees are fixed and determinable and collection is probable.

For the three months ended June 30, 2008 and 2007, the Company recognized \$5,471,000 and \$6,877,000, respectively, of revenue related to software license fees and service and maintenance. For the six months ended June 30, 2008 and 2007, the Company recognized \$12,497,000 and \$16,394,000, respectively of revenue related to software license fees and service and maintenance. Included in revenue for the six months ended June 30, 2008 and

2007 was \$802,000 and \$3,882,000, respectively from contracts that previously did not meet the Company's revenue recognition policy.

#### Deferred Revenue

Deferred revenue includes amounts billed to or received from customers for which revenue has not been recognized. This generally results from post-contract support, software installation, consulting and training services not yet rendered or license revenue which has been deferred until all revenue requirements have been met or as services are performed. Unbilled receivables are established when revenue is deemed to be recognized based on the Company's revenue recognition policy, but due to contractual restraints, the Company does not have the right to invoice the customer.

#### Accounts Receivable

The Company evaluates the adequacy of its allowance for doubtful accounts at the end of each quarter. In performing this evaluation, the Company analyzes the payment history of its significant past due accounts, subsequent cash collections on these accounts and comparative accounts receivable aging statistics. Based on this information, along with consideration of the general strength of the economy, the Company develops what it considers to be a reasonable estimate of the uncollectible amounts included in accounts receivable. This estimate involves significant judgment by the management of the Company. Actual uncollectible amounts may differ from the Company's estimate.

#### Capitalized Software Research and Development Costs

The Company accounts for its internal software development costs in accordance with Statement of Financial Accounting Standards ("SFAS") No. 86, "Accounting for the Costs of Computer Software to be Sold, Leased or Otherwise Marketed." The Company capitalizes software development costs subsequent to the establishment of technological feasibility through the product's availability for general release. Costs incurred prior to the establishment of technological feasibility and subsequent to general release are charged to product development expense. Product development expense includes payroll, employee benefits, and other headcount-related costs associated with product development.

Software development costs are amortized on a product-by-product basis over the greater of the ratio of current revenues to total anticipated revenues or on a straight-line basis over the estimated useful lives of the products (usually two years), beginning with the initial release to customers. The Company continually evaluates whether events or circumstances had occurred that indicate that the remaining useful life of the capitalized software development costs should be revised or that the remaining balance of such assets may not be recoverable. The Company evaluates the recoverability of capitalized software based on the estimated future revenues of each product.

#### Goodwill

On September 21, 2005, the Company acquired the assets and certain liabilities of FieldCentrix, Inc. through its wholly-owned subsidiary, FC Acquisition Corp. Included in the allocation of the purchase price was goodwill valued at \$1,100,000 at December 31, 2005. The Company tests goodwill for impairment annually during the first day of the fourth quarter of each fiscal year at the reporting unit level using a fair value approach, in accordance with the provision SFAS No. 142, Goodwill and Other Intangible Assets. If an event occurs or circumstances change that would more likely than not reduce the fair value of a reporting unit below its carrying value, goodwill will be evaluated for impairment between annual tests. For the three months ended June 30, 2008, goodwill decreased \$2,000 to \$1,538,000 due to an adjustment made to the expired earnout provision that originated from the purchase agreement.

#### Income Taxes

On January 1, 2007, the Company implemented the provisions of Financial Accounting Standards ("FAS") interpretation No. 48, Accounting for Uncertainty in Income Taxes, an interpretation of FASB statement 109 ("FIN 48"). FIN 48 clarifies the accounting for uncertainty in income taxes and prescribes a recognition threshold and measurement attribute for the financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. Estimated interest is recorded as a component of interest expense and penalties are recorded as a component of general and administrative expense. Such amounts were not material for the three and six months ended June 30, 2008. The adoption of FIN 48 did not have a material impact on our financial position.

Income taxes are accounted for in accordance with SFAS No. 109, Accounting for Income Taxes, under the asset-and-liability method. Under this method, deferred tax assets and liabilities are determined based on the

difference between the financial statement carrying amounts and the tax bases of assets and liabilities using enacted tax rates in effect in the years in which the differences are expected to reverse. Valuation allowances are established, when necessary, to reduce deferred tax assets to the amounts expected to be realized.

#### (Loss) Earnings Per Share

The Company follows SFAS 128 "Earnings Per Share" ("SFAS 128"). Under SFAS 128, companies that are publicly held or have complex capital structures are required to present basic and diluted earnings per share on the face of the statement of operations. Earnings per share are based on the weighted average number of shares and common stock equivalents outstanding during the period. In the calculation of diluted earnings per share, shares outstanding are adjusted to assume conversion of the Company's non-interest bearing convertible stock and exercise of options as if they were dilutive. In the calculation of basic earnings per share, weighted average numbers of shares outstanding are used as the denominator. The Company had a net loss available to the common shareholders for the three months ended June 30, 2008 and June 30, 2007. The Company had a net loss available to the common shareholders for the six months ended June 30, 2008 and net income for the six months ended June 30, 2007. (Loss) income per share is computed as follows:

	Three Months Ended June							
		30,				ix Months E	ed June 30,	
		2008		2007		2008		2007
Numerator:								
Net (loss) income available to common shareholders	\$	(2,135,000)	\$	( 299,000)	\$	(2, 560,000)	\$	2,653,000
Denominator: Weighted average shares used to compute net (loss) income								
available to common shareholders per common share-basic Effect of dilutive stock options		3,554,000		3,549,000		3,554,000		3,549,000 27,000
Weighted average shares used to compute net income available to shareholders per common share-dilutive Basic net (loss) income per share to common		3,554,000		3,549,000		3,554,000		3,576,000
shareholder	\$	(0.60)	\$	(0.08)	\$	(0.72)	\$	0.75
Dilutive net (loss) income per share to common shareholder	\$	(0.60)	\$	(0.08)	\$	(0.72)	\$	0.74

#### **Results of Operations**

Comparison of Three Months Ended June 30, 2008 and 2007

#### Revenues

Revenues decreased \$1,406,000 or 20%, to \$5,471,000 for the three months ended June 30, 2008 from \$6,877,000 for the three months ended June 30, 2007. Software license fee revenues decreased \$901,000, or 68%, from the same period last year. Services and maintenance fees for the three months ended June 30, 2008 amounted to \$5,049,000, a 9% decrease from the same quarter in 2007.

The Company's international operations contributed \$1,437,000 of revenues in the second quarter of 2008, which is a 37% decrease compared to revenues generated during the second quarter of 2007. The Company's revenues from international operations amounted to 26% of the total revenue for the second quarter in 2008, compared to 33% of total revenues for the same quarter in 2007.

Software license fee revenues decreased 68% to \$422,000 in the second quarter of 2008 from \$1,323,000 in the second quarter of 2007. Astea Alliance license revenues decreased \$555,000 or 58%, to \$394,000 in the second quarter of 2008 from \$949,000 in the second quarter of 2007. The overall decrease in license revenue is attributable primarily to lower than expected sales in the United States and Europe during the second quarter due to extended sales cycles resulting from the overall economic slowdown. The Company sold \$28,000 of software licenses from its FieldCentrix subsidiary in the second quarter of 2008, a decrease of 91% over the same quarter of 2007. Additionally, the company did not sell any DISPATCH-1 licenses during the three months ended June 30, 2008, compared to \$77,000 of DISPATCH-1 licenses to existing customers during the same period in 2007.

Services and maintenance revenues decreased to \$5,049,000 in the second quarter of 2008 from \$5,554,000 in the second quarter of 2007, a decrease of 9%. Astea Alliance service and maintenance revenues decreased by \$499,000 or 12% compared to the second quarter of 2007. The decrease resulted from reduced demand from European customers. Service and maintenance revenue from our FieldCentrix subsidiary increased to \$1,309,000 or 6% from \$1,230,000 during the same period in 2007. The increase results from an increase in maintenance revenues from licenses sold within the past twelve months. DISPATCH-1 service and maintenance revenues decreased \$84,000 to \$87,000 from \$171,000 in the prior year. The decline in service and maintenance revenue for DISPATCH-1 is expected as the Company discontinued development of DISPATCH-1 at the end of 1999.

#### Costs of Revenues

Cost of software license fees increased 8% to \$698,000 in the second quarter of 2008 from \$645,000 in the second quarter of 2007. Included in the cost of software license fees is the fixed cost of capitalized software amortization, amortization of software acquired from FieldCentrix and any third party software embedded in the Company's software licenses sold to customers. The principal cause of the increase in cost of software license fees is the amortization of capitalized software development costs related to version 8.0 of Astea Alliance, which was released during the first quarter of 2007. The software license gross margin percentage was (66%) in the second quarter of 2008 compared to 51% in the second quarter of 2007. The significant decline in gross margin was due to very low software license fees and slightly increased amortization expense.

Cost of services and maintenance increased 10% to \$3,275,000 in the second quarter of 2007 from \$2,984,000 in the second quarter of 2007. The increase in cost of service is due to an increase in headcount which is needed to meet the growing demand for professional services. The services and maintenance gross margin percentage was 35% in the second quarter of 2008 compared to 46% in the second quarter of 2007. The decrease in services and maintenance gross margin was due primarily to the inclusion of \$802,000 in revenue restated from prior years with no corresponding costs.

#### **Product Development**

Product development expense increased 8% to \$1,382,000 in the second quarter of 2008 from \$1,281,000 in the second quarter of 2007. The increase results from the Company's ongoing program of improving product quality. The Company excludes the capitalization of software costs from product development. Development costs of \$308,000 were capitalized in the second quarter of 2008 compared to \$384,000 during the same period in 2007. The majority of product development occurs in the Company's subsidiary in Israel. The exchange rate on the Israeli shekel compared to the U.S. dollar has increased by 16% since the same quarter in 2007. Gross product development expense was \$1,690,000 in the quarter which is 2% more than the same quarter in 2007. Product development expense as a percentage of revenues increased to 25% in the second quarter of 2008 compared with 19% in the second quarter of 2007. The increase in costs relative to revenues is due to both the overall decrease in revenues and increase in product development expense.

#### Sales and Marketing

Sales and marketing expense increased 7% to \$1,355,000 in the second quarter of 2008 from \$1,270,000 in the second quarter of 2007. The increase in sales and marketing expense is attributable principally to \$125,000 in costs related to the Company's user's conference that was held the second quarter of 2008. The user's conference was not held in 2007. This increase is partially offset by a decrease in headcount in the current period over the same period in 2007. As a percentage of revenues, sales and marketing expense increased to 25% in 2007 from 18% in the second quarter of 2007. The increased percentage results from both the decrease in total revenues and an increase in salary and marketing expense.

#### General and Administrative

General and administrative expenses decreased 14% to \$889,000 during the second quarter of 2008 from \$1,035,000 in the second quarter of 2007. The decrease in general and administrative expenses is attributable principally to a reimbursement of \$112,000 in legal fees received from a settlement between the Company and a third party. As a percentage of revenue, general and administrative expenses increased slightly to 16% in the three months ended June 30, 2008 compared to 15% in the same period of 2007.

#### Interest Income, Net

Net interest income decreased \$25,000 to \$14,000 in the second quarter of 2008 from the second quarter of 2007. The decrease resulted primarily from a decline in interest rates and the level of investments.

#### Income Tax Expense

The Company made a provision of \$20,000 for the three months ended June 30, 2008 compared to \$0 for the same period in 2007 for income taxes which resulted from a difference between an indefinite-lived asset, goodwill, which is amortized for tax, but not amortized for financial reporting.

#### **International Operations**

Total revenue from the Company's international operations decreased by 37% during the second quarter of 2008 to \$1,437,000 compared to \$2,296,000 for the second quarter of 2007. The decrease in revenue from international operations was attributable primarily to a decrease in license and service revenue in the Europe region. International operations generated a net loss of \$664,000 for the second quarter ended June 30, 2008 compared to a net profit of \$580,000 in the same period in 2007.

#### Net (Loss)

Net loss for the three months ended June 30, 2008 was \$2,135,000 compared to net loss of \$299,000 for the three months ended June 30, 2007. The increased loss results from a 20% decrease in revenues of \$1,406,000 and an increase in expense of \$385,000 or 5% during the three months ended June 30, 2008 compared to the same period in 2007.

Comparison of Six Months Ended June 30, 2008 and 2007

#### Revenues

For the six months ended June 30, 2008, the Company recognized \$802,000 in licenses and service and maintenance fees from contracts that previously did not meet the Company revenue recognition policy. For the six months ended June 30, 2007, the Company recognized \$3,882,000 in license and service and maintenance revenues from contracts that previously did not meet the Company's revenue recognition policy. All costs related to generating these revenues were expensed in the periods in which they were incurred. The results from operations for the periods include all of the revenue discussed, but no related costs. Therefore, the gross profit on revenue in these periods may appear higher than other periods. Such operating results are not typical for the Company and are not expected to recur.

Revenues decreased \$3,897,000, or 24%, to \$12,497,000 for the six months ended June 30, 2008 from \$16,394,000 for the six months ended June 30, 2007. The decrease in revenues is principally the net result of recognizing \$3,882,000 of revenue in the six months ended June 30, 2007 from sales which had been deferred from 2004, 2005 and 2006 due to undelivered elements contained in the original contract which were delivered in that period. Partially offsetting this decrease was the recognition of \$802,000 in license, service and maintenance revenues in the six months ended June 30, 2008 that had been deferred from a contract in the third quarter of 2007 due to a specific upgrade right contained in an implementation agreement. The recognition of previously deferred revenues includes license revenue of \$674,000 in the six months ended June 30, 2008 and \$1,806,000 in the six months ended June 30, 2007. The remainder of the recognized revenue that had previously been deferred consists of service and maintenance revenue.

Software license fee revenues decreased \$2,275,000, or 55%, from the same period last year. Services and maintenance revenues for the six months ended June 30, 2008 amounted to \$10,644,000, a 13% decrease from the same period in 2007. Excluding the recognition of \$2,706,000 of previously deferred service and maintenance revenue in the six months ended June 30, 2007, service and maintenance revenues increased 3%.

The Company's international operations contributed \$2,946,000 of revenues in the first six months of 2008 compared to \$5,561,000 in the first six months of 2007. This represents a 47% decrease from the same period last year and 24% of total Company revenues in the first six months of 2008. The decrease in international revenues is due principally to the recognition of \$1,591,000 in license, service and maintenance revenues from the U.K. in the six months ended June 30, 2007 that had been deferred in the years ended December 2006, 2005 and 2004. Excluding that revenue, international revenues declined 27% in the six months ended June 30, 2008 from the same quarter in 2007. The principal reason is the lack of license sales in 2008 and reduced professional services in Europe.

Software license fee revenues decreased 55% to \$1,853,000 in the first six months of 2008 from \$4,128,000 in the first six months of 2007. Astea Alliance license revenues decreased \$1,753,000 to \$1,433,000 or 55% in the first six months of 2008 from \$3,186,000 in the first six months of 2007. The decrease in Astea Alliance license revenue includes the recognition of \$1,806,000 during the six months ended June 30, 2007 from the deferral of license revenues from prior years. In addition, license revenue from the FieldCentrix subsidiary decreased by \$445,000 or 51% to \$420,000. There were no sales of DISPATCH-1 during the first six months of 2008 compared to sales of \$77,000 of DISPATCH-1 licenses to existing customers during the first six months of 2007.

Services and maintenance revenues decreased 13% to \$10,644,000 in the first six months of 2008 from \$12,266,000 in the first six months of 2007. Astea Alliance service and maintenance revenue were \$7,851,000, a decrease of 16%, or \$1,540,000 over the six months ended June 30, 2007. The decrease in Astea Alliance service and maintenance revenues is the result of recognizing \$2,076,000 in service and maintenance revenues in the first six months of 2007 that had been deferred from the years 2006, 2005 and 2004. Excluding that revenue, service and maintenance revenue from Astea Alliance increased \$536,000 or 7% from the same period in 2007. There was an increase of 4% or \$88,000 of service and maintenance revenues from FieldCentrix in the first six months of 2008 compared to \$2,498,000 for the first six months of 2007. DISPATCH-1 service and maintenance revenues decreased by \$170,000 to \$207,000 from \$377,000 in the prior year. The decline in service and maintenance revenue for DISPATCH-1 was expected as the Company discontinued development of DISPATCH-1 at the end of 1999.

#### Costs of Revenues

Cost of software license fees increased 32% to \$1,460,000 in the first six months of 2008 from \$1,106,000 in the first six months of 2007. Included in the cost of software license fees is the fixed cost of capitalized software amortization. The principal cause of the increase is the additional amortization of capitalized software resulting from the release of version 8.0 in the first quarter of 2007. The software licenses gross margin percentage was 21% in the first six months of 2008 compared to 73% in the first six months of 2007. The decline in gross margin is attributable to the decrease in license sales and increase in the cost of sales.

Cost of services and maintenance increased 17% to \$6,584,000 in the first six months of 2007 from \$5,631,000 in the first six months of 2007. The increase in cost of service and maintenance is attributed primarily to an increase in headcount from last year to this year. The services and maintenance gross margin percentage was 38% in the first six months of 2008 compared to 54% in the first six months of 2007. Included in 2007 service and maintenance revenue is \$2,410,000 which was all recognized in 2007 resulting from a restatement with all related costs reported in the year incurred. This resulted in disproportionately high margins in the 2007 period and are not expected to reoccur.

#### Product Development

Product development expense increased 7% to \$2,730,000 in the first six months of 2008 from \$2,541,000 in the first six months of 2007. The increase results from the decrease in the value of the U.S. dollar compared to the Israeli shekel, which cost 15% more than the same period last year. Israel is the principal site for the Company's development. The Company excludes the capitalization of software costs in product development. Software development costs of \$787,000 were capitalized in the first six months of 2008 compared to \$923,000 during the same period in 2007. The decrease results from the release of Astea's current versions 8.0 during the first quarter of 2007. Gross development expense was \$3,517,000 during the first six months of 2008 compared to \$3,464,000 during the same period in 2007. Product development as a percentage of revenues was 22% in the first six months of 2008 compared with 15% in the first six months of 2007. The increase in percentage of revenues is the result of the increased development expense and significant decline in total revenues.

#### Sales and Marketing

Sales and marketing expense increased 1% to \$2,596,000 in the first six months of 2008 from \$2,583,000 in the first six months of 2007. The slight increase in sales and marketing expense is attributable to costs associated with our users conference which was held during this period and not held in during the same period in 2007. As a percentage of revenues, sales and marketing expenses increased to 21% from 16% in the first six months of 2007.

#### General and Administrative

General and administrative expenses decreased 13% to \$1,700,000 in the first six months of 2008 from \$1,945,000 in the first six months of 2007. The decrease in general and administrative expenses is attributable principally to a reimbursement of \$112,000 in legal fees received from a settlement between the Company and a third party. As a percentage of revenues, general and administrative expenses increased to 14% from 12% in the first six months of 2007.

#### Interest Income, Net

Net interest income decreased \$32,000 to \$33,000 from \$65,000 in the first six months of 2008. The decrease resulted primarily from a decrease in the amount of the Company's investments and lower interest rates earned on invested cash.

#### Income Tax Expense

The Company made a provision of \$20,000 for the six months ended June 30, 2008 compared to \$0 for the same period in 2007 for income taxes which resulted from a difference between an indefinite-lived asset, goodwill, which is amortized for tax, but not amortized for financial reporting.

#### **International Operations**

Total revenue from the Company's international operations decreased by \$2,615,000, or 47%, to \$2,946,000 in the first six months of 2008 compared to \$5,561,000 in the first six months in 2007. This represents 24% of total Company revenues in the first six months of 2008. Total international revenues decreased 25% with the exclusion of the revenue recognized in 2007 from the U.K. customer that had been deferred from previous years. The decrease in revenues is due to the decrease in license and professional services revenues in Europe. International operations generated a net loss of \$785,000 for the first six months ended June 30, 2008 compared to net income of \$2,327,000 in the same period in 2007.

#### Net (Loss) Income

Net loss for the six months ended June 30, 2008 was \$2,560,000 compared to net income of \$2,653,000 for the six months ended June 30, 2007. The decline in income of \$5,213,000 is a direct result of a decrease in revenues of \$3,897,000 or 24% and an increase in operating costs of 9%.

#### Liquidity and Capital Resources

#### Operating Activities

Net cash generated by operating activities was \$1,897,000 for the six months ended June 30, 2008 compared to cash generated by operations of \$1,550,000 for the six months ended June 30, 2007, an increase of \$347,000. The increase in cash generated by operations was attributable primarily to an increase in non-cash expense of \$84,000, an increase in deferred tax of \$20,000, greater collections of accounts receivable of \$2,322,000, a reduction in prepaid expense of \$213,000 compared to last year, an increase in accounts payable and accrued expenses of \$277,000, a decrease in deferred revenues of \$2,657,000 offsetting the improvements in cash flow are a decrease in net income of \$5,213,000 and an increase in other long term assets of \$17,000.

#### **Investing Activities**

The Company used \$963,000 for investing activities in the first six months of 2008 compared to using \$1,770,000 in the first six months of 2007, a decrease of cash used of \$807,000. The decrease in cash used is attributable primarily to an increase in capital expenditures offset by reduced capitalized software development costs in the first six months of 2008.

#### Financing Activities

The Company generated no cash from financing activities for the six months of 2008 and 2007.

On May 23, 2007 the Company renewed its secured revolving line of credit with a bank to borrow up to \$2.0 million. The line of credit is secured by accounts receivable. Interest is payable monthly based on the prime rate of interest charged by the bank. The Company made one loan during the six months ended June 30, 2008 and repaid the amount within 10 days. At June 30, 2008 the total outstanding loan under the line of credit agreement was \$0. The line of credit was renewed on August 4, 2008 extending the maturity date on the line of credit to June 30, 2009.

At June 30, 2008, the Company had a working capital ratio of .86:1, with cash, cash equivalents and restricted cash of \$2,472,000. The Company is increasing its focus on expense controls as a result of the impact on its revenues of the overall economic slowdown. Management believes that the Company's existing cash resources and credit facility, together with expected savings from expense controls, will enable the Company to sustain its operations for the next 12 months. However, if the Company's revenues do not increase or if such expense savings are not realized, the Company may require additional debt or equity financing, as to the availability of which there can be no assurances.

#### **Off-Balance Sheet Arrangements**

The Company is not involved in any off-balance sheet arrangements that have or are reasonably likely to have a material current or future impact on our financial condition, changes in financial condition, revenues or expenses, results in operations, liquidity, capital expenditures or capital resources.

Variability of Quarterly Results and Potential Risks Inherent in the Business

The Company's operations are subject to a number of risks, which are described in more detail in the Company's prior SEC filings, including in its Annual Report on Form 10-K for the fiscal year ended December 31, 2007. Risks which are peculiar to the Company on a quarterly basis, and which may vary from quarter to quarter, include but are not limited to the following:

- The Company's quarterly operating results have in the past varied and may in the future vary significantly depending on factors such as the size, timing and recognition of revenue from significant orders, the timing of new product releases and product enhancements, and market acceptance of these new releases and enhancements, increases in operating expenses, and seasonality of its business.
- The market price of the Company's common stock could be subject to significant fluctuations in response to, and may be adversely affected by, variations in quarterly operating results, changes in earnings estimates by analysts, developments in the software industry, adverse earnings or other financial announcements of the Company's customers and general stock market conditions, as well as other factors.

#### Item 3. OUANTITATIVE AND OUALITATIVE DISCLOSURE ABOUT MARKET RISK

Market risk represents the risk of loss that may impact the Company's financial position due to adverse changes in financial market prices and rates. The Company's market risk exposure is primarily a result of fluctuations in interest rates and foreign currency exchange rates. The Company does not hold or issue financial instruments for trading purposes.

Interest Rate Risk. The Company's exposure to market risk for changes in interest rates relates primarily to the Company's investment portfolio. The Company does not have any derivative financial instruments in its portfolio. The Company places its investments in instruments that meet high credit quality standards. The Company is adverse to principal loss and ensures the safety and preservation of its invested funds by limiting default risk, market risk and reinvestment risk. As of June 30, 2008, the Company's investments consisted of U.S. money market funds. The Company does not expect any material loss with respect to its investment portfolio. In addition, the Company does not believe that a 10% change in interest rates would have a significant effect on its interest income. The Company is also exposed to market risk for changes in interest rates as it affects the revolving line of credit. Interest is charged at the prime rate, which is subject to change. However, the Company has used the revolving line of credit sparingly.

Foreign Currency Risk. The Company does not use foreign currency forward exchange contracts or purchased currency options to hedge local currency cash flows or for trading purposes. All sales arrangements with international customers are denominated in foreign currency. For the three month period ended June 30, 2008, approximately 23% of the Company's overall revenue resulted from sales to customers outside the United States. A 10% change in the value of the U.S. dollar relative to each of the currencies of the Company's non-U.S.-generated sales would not have resulted in a material change to its results of operations. The Company does not expect any material loss with respect to foreign currency risk.

#### Item 4T. CONTROLS AND PROCEDURES

The Company's management team, under the supervision and with the participation of the Company's principal executive officer and principal financial officer, evaluated the effectiveness of the design and operation of the Company's disclosure controls and procedures pursuant to Rule 13a-15(b) of the Securities Exchange Act of 1934 ("Exchange Act"), as of the last day of the period covered by this report, June 30, 2008. The term disclosure controls and procedures means the Company's controls and other procedures that are designed to ensure that information required to be disclosed by the Company in the reports that the Company files or submits under the Exchange Act is recorded, processed, summarized and reported, within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by the Company in the reports that the Company files or submits under the Exchange Act is accumulated and communicated to management, including the Company's principal executive and principal financial officers, or persons performing similar functions, as appropriate to allow timely decisions regarding required disclosure. Based on this evaluation, the Company's principal executive officer and principal financial officer concluded that, because of the material weaknesses in the Company's internal control over financial reporting described below, the Company's disclosure controls and procedures were not effective as of June 30, 2008. To address the material weaknesses in the Company's internal control over financial reporting described below, we performed additional manual procedures and analysis and other post-closing procedures in order to prepare the consolidated financial statements included in this report. As a result of these expanded procedures, the Company believes that the condensed consolidated financial statements contained in this report present fairly, in all material respects, our financial condition, results of operations and cash flows for the periods covered thereby in conformity with generally accepted accounting principles in the United States ("GAAP").

Changes in Internal Control Over Financial Reporting

During the second quarter of 2008, the Company strengthened its internal controls over revenue recognition by engaging an independent consultant with significant experience in revenue recognition accounting for software, to review the Company's accounting for revenue recognition for the quarter.

Although our remediation efforts are underway, material weaknesses identified as of December 31, 2007 will not be considered remediated until new internal controls over financial reporting are fully implemented and operational for a period of time and are operating effectively.

#### PART II - OTHER INFORMATION

#### Item 1A. Risk Factors

In addition to the other information set forth in this report, you should carefully consider the factors discussed in Part I, "Item 1A. Risk Factors" in the Company's Annual Report on Form 10-K for the year ended December 31, 2007, which could materially affect the Company's business, financial condition or future results. The risks described in this report and in the Company's Annual Report on Form 10-K for the year ended December 31, 2007 are not the only risks facing the Company. Additional risks and uncertainties not currently known to the Company or that the Company currently deems to be immaterial also may materially adversely affect the Company's business, financial condition and/or operating results.

Item 4. Submission of Matters to a Vote of Security Holders

At the Annual Meeting of Stockholders held on June 11, 2008, the following actions were adopted:

1. The election of a board of directors to hold office until the next annual stockholders' meeting or until their respective successors have been elected or appointed.

Number of Shares
Director Voted ForWithheld
Z a c k3,028,518 63,529
Bergreen
A d r i a n3,026,187 65,860
Peters
Thomas3,027,698 64,349
J. Reilly,
Jr.
E r i c3,027,698 64,349
Siegel

2. The appointment of Grant Thorton LLP as independent auditors for the Company for the fiscal year ending December 31, 2008.

Number of Shares
Voted for Voted Abstained
Against
3,049,793 39,479 2,775

No other matters were submitted to a vote of the Company's stockholders during the second quarter of the fiscal year covered by this report through the solicitation of proxies or otherwise.

#### Item 6. Exhibits

- 31.1 Certification Chief Executive Officer required by Rule 13a-14(a) or Rule 15d-14(a) of the Securities Exchange Act of 1934, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- 31.2 Certification Chief Financial Officer required by Rule 13a-14(a) or Rule 15d-14(a) of the Securities Exchange Act of 1934 as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002

- 32.1 Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 Chief Executive Officer
- 32.2 Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxlev Act of 2002 Chief Financial Officer

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

#### ASTEA INTERNATIONAL INC.

Date: August 14, 2008 /s/ Zack Bergreen

Zack Bergreen

Chief Executive Officer (Principal Executive Officer)

Date: August 14, 2008 /s/ Rick Etskovitz

Rick Etskovitz

Chief Financial Officer

(Principal Financial and Chief Accounting

Officer)

#### **Exhibit Index**

- No. Description
- 31.1 Certification Chief Executive Officer required by Rule 13a-14(a) or Rule 15d-14(a) of the Securities Exchange Act of 1934, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- 31.2 <u>Certification Chief Financial Officer required by Rule 13a-14(a) or Rule 15d-14(a) of the Securities Exchange Act of 1934 as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002</u>
- 32.1 Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 Chief Executive Officer
- 32.2 Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 Chief Financial Officer