

ELOYALTY CORP  
Form 4  
January 16, 2008

# FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

OMB APPROVAL

OMB Number: 3235-0287  
Expires: January 31, 2005  
Estimated average burden hours per response... 0.5

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person \*  
PENINSULA MASTER FUND,  
LTD

(Last) (First) (Middle)

C/O PENINSULA CAPITAL  
MANAGEMENT, INC, 235 PINE  
STREET, SUITE 1600

(Street)

SAN FRANCISCO, CA 94104

(City) (State) (Zip)

2. Issuer Name and Ticker or Trading Symbol  
ELOYALTY CORP [ELOY]

3. Date of Earliest Transaction  
(Month/Day/Year)  
01/04/2008

4. If Amendment, Date Original Filed(Month/Day/Year)

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

Director  10% Owner  
 Officer (give title below)  Other (specify below)

6. Individual or Joint/Group Filing(Check Applicable Line)  
 Form filed by One Reporting Person  
 Form filed by More than One Reporting Person

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transaction Code (Instr. 8)	4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)
Common Stock	01/04/2008		P	850 A	\$ 12.3931 529,603 <sup>(1)</sup>	D	
Common Stock	01/04/2008		P	850 A	\$ 12.3931 529,603 <sup>(2)</sup>	I	By Peninsula Master Fund, Ltd.
Common Stock	01/08/2008		P	1,000 A	\$ 10.7701 530,603 <sup>(1)</sup>	D	
Common Stock	01/08/2008		P	1,000 A	\$ 10.7701 530,603 <sup>(2)</sup>	I	By Peninsula

Common Stock	Transaction Date	Type	Quantity	Code	Price	Value	Code	By
Common Stock	01/08/2008	P	1,000	A	\$ 10.7701	473,141 <sup>(3)</sup>	I	Master Fund, Ltd. See Footnote <sup>(3)</sup>
Common Stock	01/09/2008	P	1,000	A	\$ 10.994	531,603 <sup>(1)</sup>	D	
Common Stock	01/09/2008	P	1,000	A	\$ 10.994	531,603 <sup>(2)</sup>	I	By Peninsula Master Fund, Ltd.
Common Stock	01/11/2008	P	3,500	A	\$ 9.5856	535,103 <sup>(1)</sup>	D	
Common Stock	01/11/2008	P	3,500	A	\$ 9.5856	535,103 <sup>(2)</sup>	I	By Peninsula Master Fund, Ltd.

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

**Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.**

SEC 1474  
(9-02)

**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned**  
(e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transaction Code (Instr. 8)	5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5)	6. Date Exercisable and Expiration Date (Month/Day/Year)	7. Title and Amount of Underlying Securities (Instr. 3 and 4)	8. Price of Derivative Security (Instr. 5)	9. Number of Derivative Securities Beneficially Owned Following Transaction (Instr. 3 and 4)
				Code	V (A) (D)	Date Exercisable	Expiration Date	Title	Amount or Number of Shares

## Reporting Owners

Reporting Owner Name / Address

Relationships

Director 10% Owner Officer Other

PENINSULA MASTER FUND, LTD C/O PENINSULA CAPITAL MANAGEMENT, INC 235 PINE STREET, SUITE 1600 SAN FRANCISCO, CA 94104	X
PENINSULA CAPITAL MANAGEMENT, LP 235 PINE STREET SUITE 1600 SAN FRANCISCO, CA 94104	X
BEDFORD SCOTT 235 PINE STREET SUITE 1600 SAN FRANCISCO, CA 94104	X

## Signatures

Peninsula Master Fund, Ltd., By: Peninsula Capital management, LP, /s/ Scott Bedford	01/16/2008
__Signature of Reporting Person	Date
Peninsula Capital Management, LP, /s/ Scott Bedford	01/16/2008
__Signature of Reporting Person	Date
/s/ Scott Bedford	01/16/2008
__Signature of Reporting Person	Date

## Explanation of Responses:

- \* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) These securities are owned by Peninsula Master Fund, Ltd., which is a Reporting Person.
- (2) These securities may be deemed to be beneficially owned by Peninsula Capital Management, LP, the investment manager of Peninsula Master Fund, Ltd., and Scott Bedford, the President of Peninsula Capital Management LP's general partner.  
These securities may be deemed to be beneficially owned by Peninsula Capital Management, LP, the general partner and/or investment manager of certain private investment funds which own such securities and Scott Bedford, the President of Peninsula Capital Management LP's general partner.
- (3) manager of certain private investment funds which own such securities and Scott Bedford, the President of Peninsula Capital Management LP's general partner.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.