BARCLAYS PLC Form 6-K February 16, 2010

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, DC 20549

#### FORM 6-K

## REPORT OF FOREIGN PRIVATE ISSUER PURSUANT TO RULE 13A-16 OR 15D-16 UNDER THE SECURITIES EXCHANGE ACT OF 1934

February 2010

Barclays PLC and Barclays Bank PLC (Names of Registrants)

1 Churchill Place London E14 5HP England

(Address of Principal Executive Offices)

Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.

Form 20-F x Form 40-F

Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes No x

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b):

This Report is a joint Report on Form 6-K filed by Barclays PLC and Barclays Bank PLC. All of the issued ordinary share capital of Barclays Bank PLC is owned by Barclays PLC.

This Report comprises:

Information given to The London Stock Exchange and furnished pursuant to General Instruction B to the General Instructions to Form 6-K.

#### **EXHIBIT INDEX**

Preliminary Results dated February 16, 2010

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, each of the registrants has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

BARCLAYS PLC (Registrant)

Date: February 16, 2010

By: /s/ Patrick Gonsalves

Patrick Gonsalves Deputy Secretary

BARCLAYS BANK PLC (Registrant)

Date: February 16, 2010

By: /s/ Patrick Gonsalves
----Patrick Gonsalves

Joint Secretary

## Barclays PLC Preliminary Results Announcement

31st December 2009

BARCLAYS PLC, ONE CHURCHILL PLACE, LONDON E14 5HP, UNITED KINGDOM. TELEPHONE +44 (0)2071161000. COMPANY NO. 48839.

Unless otherwise stated, the Performance Highlights, Group Chief Executive's Review, Group Finance Director's Review, Group Results Summary, Results by Business and Capital and Performance Management sections of this Preliminary Results Announcement provide information and discuss the Group as a whole rather than separating out discontinued operations, representing the Barclays Global Investors (BGI) business sold on 1st December 2009. These non-GAAP measures are provided because management believes that including BGI as part of group operations and separately identifying the gain on this disposal provides more useful information about the performance of the Group as a whole and better reflects how the operations were managed until the disposal of BGI. The financial statements included within the annual report and accounts will be prepared on a GAAP basis. In the Notes on pages 86 onwards, the portion of the BGI business sold is represented as discontinued operations and the Notes include only continuing operations unless otherwise indicated. The Consolidated Summary Income Statement on page 12 provides a reconciliation between continuing and total Group results.

The Listing Rules of the UK Listing Authority (LR 9.7A.1) require that preliminary unaudited statements of annual results must be agreed with the listed company's auditors prior to publication, even though an audit

opinion has not yet been issued. In addition, the Listing Rules require such statements to give details of the nature of any likely modification that may be contained in the auditors' report to be included with the annual report and accounts. Barclays PLC confirms that it has agreed this preliminary statement of annual results with PricewaterhouseCoopers LLP and that the Board of Directors has not been made aware of any likely modification to the auditors' report required to be included with the annual report and accounts for the year ended

31st December 2009.

The information in this announcement, which was approved by the Board of Directors on 15th February 2010, does not comprise statutory accounts for the years ended 31st December 2009 or 31st December 2008, within the meaning of Section 434 of the Companies Act 2006. Statutory accounts for the year ended 31st December 2008, which included certain information required for the Joint Annual Report on Form 20-F of Barclays PLC and Barclays Bank PLC to the US Securities and Exchange Commission (SEC) and which contained an unqualified audit report under Section 235 of the Companies Act 1985 and which did not make any statements under Section 237 of the Companies Act 1985, have been delivered to the Registrar of Companies in accordance with Section 242 of the Companies Act 1985. The 2009 Annual Review and Summary Financial Statements will be posted to shareholders together with the Group's full Annual Report and Accounts for those shareholders that request it.

## **Forward-looking Statements**

This document contains certain forward-looking statements within the meaning of Section 21E of the US Securities Exchange Act of 1934, as amended, and Section 27A of the US Securities Act of 1933, as amended, with respect to certain of the Group's plans and its current goals and expectations relating to its future financial condition and performance. Barclays cautions readers that no forward-looking statement is a guarantee of future performance and that actual results could differ materially from those contained in the forward-looking statements. These forward-looking statements can be identified by the fact that they do not relate only to historical or current facts. Forward-looking statements sometimes use words such as "may", "will", "seek", "continue", "aim", "anticipate", "target", "expect", "estimate", "intend", "plan", "goal", "believe" or other words of similar meaning. Examples of forward-looking statements include, among others, statements regarding the Group's future financial position, income growth, assets, impairment charges, business strategy, capital ratios, leverage, payment of dividends, projected levels of growth in the banking and financial markets, projected costs, estimates of capital expenditures, and plans and objectives for future operations and other statements that are not historical fact. By their nature, forward-looking statements involve risk and uncertainty because they relate to future events and circumstances, including. but not limited to, UK domestic and global economic and business conditions, the effects of continued volatility in credit markets, market related risks such as changes in interest rates and exchange rates, effects of changes in valuation of credit market exposures, changes in valuation of issued notes, the policies and actions of governmental and regulatory authorities, changes in legislation, the further development of standards and interpretations under International Financial Reporting Standards (IFRS) applicable to past, current and future periods, evolving practices with regard to the interpretation and application of standards under IFRS, the outcome of pending and future litigation, the success of future acquisitions and other strategic transactions and the impact of competition - a number of such factors being beyond the Group's control. As a result, the Group's actual future results may differ materially from the plans, goals, and expectations set forth in the Group's forward-looking statements.

Any forward-looking statements made herein speak only as of the date they are made. Except as required by the UK Financial Services Authority (FSA), the London Stock Exchange or applicable law, Barclays expressly disclaims any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements contained in this announcement to reflect any change in Barclays expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based. The reader should, however, consult any additional disclosures that Barclays has made or may make in documents it has filed or may file with the SEC.

#### **Chairman's Statement**

I am taking the unusual step of adding a statement to today's annual results announcement.

I am writing mostly on the subject of remuneration, but my context is broader. It relates to what is expected of Barclays as the world recovers from the credit crunch and the recession.

The bond of trust between banks and their stakeholders has been significantly weakened by the events of the last three years. Our view is that the vital task of rebuilding that trust will be based on banks acknowledging the mistakes that they have made; on their working with governments, central banks and regulators to create a system which will be resilient to shock; and on their playing a full role in the stabilisation and regeneration of economic health. By being successful, banks can and should make significant contributions to society by facilitating the taking of appropriate risk by those they serve; by lending and investing; by paying dividends and taxes; by creating employment; and, by contributing to the communities in which they operate. But if trust is to be re-established, then banks have to do these things in a way that serves society.

We believe that when the behaviour of banks is assessed by their stakeholders to see whether we have genuinely learnt from the experiences of the last years, we will be judged mostly by how we conduct our business and, in particular today, by how we lend and how we pay.

We know that the impact of the credit crunch and of the subsequent recession has made the lives of millions of citizens and thousands of businesses more difficult. We know that it's our obligation to provide support in ways that are responsible.

In the area of lending in 2009, we remained focussed on responsible lending to our customers and clients around the world. Specifically in the UK, we made a commitment in April 2009 to make an additional £11bn of credit available to the UK economy during the year. We actually lent an additional £35bn, about half to UK households and about half to businesses. We lent on terms that were prudent, knowing that sound lending is in the interests of our owners and the financial system, of which we form part, and we lent because we understand that providing credit to our customers will enable them to grow and progress.

Regarding remuneration, the Board met recently to consider the year end remuneration recommendations made by the Human Resources and Remuneration Committee, which is chaired by Sir Richard Broadbent, our Deputy Chairman. These reflected the detailed review of remuneration which had been undertaken by the Committee during 2009. This established clear guidelines as to the measures by which remuneration should be determined. These include: the service of customers and clients; shareholder returns; risk adjusted profits; higher capital requirements; and reduced leverage.

The Board considers that the performance of Barclays has been strong in 2009, both on an absolute and a relative basis. Accordingly, the Board, through the Remuneration Committee, formed the view that annual bonuses for John Varley, Group Chief Executive and for Robert E Diamond Jr, Group President were merited based on both Group and personal performance. However, out of consideration of the continued impact of the economic downturn on many clients, customers and shareholders, combined with the fact that banks and bankers' pay remain matters of intense public interest and concern, both have advised the Board that they wish to decline any such awards for the second successive year.

The Board has accepted these wishes. The Board has directed its remuneration decisions relating to Mr Varley and Mr Diamond to the customary forward looking elements of remuneration which relate to future performance and alignment with shareholders interests.

The Board has determined that 100% of the 2009 discretionary remuneration for other members of the Barclays Group Executive Committee and all members of Barclays Capital Executive Committee, should be awarded over a three year period, subject to claw back.

More broadly across Barclays, deferral structures have been implemented which are consistent with the new FSA Remuneration Code and the Financial Stability Board Implementation Standards endorsed by G20.

Barclays remains committed to playing its part both in supporting the economies of the world in which it does business, and in contributing to the critical discussions currently taking place regarding the future structure and regulation of our industry. We must together safeguard the world from a recurrence of the events of the last three years. Financial services are integral to every day life, and we will strive to

demonstrate, both in our words and actions, that Barclays is responsive to public concerns and to the needs of those we serve, and committed to playing its part as the banking industry rebuilds trust.

Marcus Agius, Group Chairman

## **Performance Highlights**

Total income net of insurance claims         30,986         23,115         34           Impairment charges and other credit provisions         (8,071)         (5,419)         49           Operating expenses         (17,852)         (14,366)         24           Profit before tax excluding sale of Barclays Global Investors         5,311         6,077         (13)           Own credit charge/(gain)         1,820         (1,663)         -           Gains on acquisitions and disposals, excluding Barclays Global Investors,         (248)         (2,747)         (91)           and profits from associates and joint ventures         (248)         (2,747)         (91)           and profits from associates and joint ventures         (1,249)         (24)         -           Gains on debt buy-backs         (1,249)         (24)         -           Underlying profit before tax         5,534         1,643         243           Profit on disposal of Barclays Global Investors         6,331         -         -           Profit after tax         10,288         5,287         95           Profit attributable to equity holders of the parent         9,393         4,382         114           Economic profit²         4,875         1,760         177           Basic earnings per share <th>Group Results</th> <th>Group Year Ended 31.12.09</th> <th>Year Ended</th> <th></th>	Group Results	Group Year Ended 31.12.09	Year Ended	
Total income net of insurance claims	Group Hooding			% Change
Impairment charges and other credit provisions	Total income net of insurance claims			_
Operating expenses         (17,852)         (14,366)         24           Profit before tax excluding sale of Barclays Global Investors         5,311         6,077         (13)           Own credit charge/(gain)         1,820         (1,663)         -           Gains on acquisitions and disposals, excluding Barclays Global Investors,         (248)         (2,747)         (91)           and profits from associates and joint ventures         (1,249)         (24)         -           Underlying profit before tax         5,634         1,643         243           Profit on disposal of Barclays Global Investors         6,331         -         -           Profit after tax         10,288         5,287         95           Profit attributable to equity holders of the parent         9,393         4,382         114           Economic profit²         4,875         1,760         177           Basic earnings per share         86.2p         59.3p         45           Diluted earnings per share         81.6p         57.5p         42           Dividend per share         2.5p         11.5p         (78)           Performance Ratios         8         62%         (7)           Return on average shareholders' equity²         23.8%         62%         (7) <td></td> <td>•</td> <td>,</td> <td></td>		•	,	
Profit before tax excluding sale of Barclays Global Investors         5,311         6,077         (13)           Own credit charge/(gain)         1,820         (1,663)         -           Gains on acquisitions and disposals, excluding Barclays Global Investors, and profits from associates and joint ventures         (248)         (2,747)         (91)           Gains on debt buy-backs         (1,249)         (24)         -           Underlying profit before tax         5,634         1,643         243           Profit on disposal of Barclays Global Investors         6,331         -         -           Profit after tax         10,288         5,287         95           Profit after tax         10,288         5,287         95           Profit attributable to equity holders of the parent         9,393         4,382         114           Economic profit <sup>2</sup> 4,875         1,760         177           Basic earnings per share         86.2p         59.3p         45           Divided per share         81.6p         57.5p         42           Dividend per share         23.8%         16.5%         44           Cost:income ratio <sup>2</sup> 58%         62%         (7)           Cost:net income ratio <sup>2</sup> 58%         62%         (7)	·	, ,	, ,	
Own credit charge/(gain)         1,820         (1,663)         -           Gains on acquisitions and disposals, excluding Barclays Global Investors,         (248)         (2,747)         (91)           and profits from associates and joint ventures         (1,249)         (24)         -           Gains on debt buy-backs         (1,249)         (24)         -           Underlying profit before tax         5,634         1,643         243           Profit on disposal of Barclays Global Investors         6,331         -         -           Profit after tax         10,288         5,287         95           Profit after tax         10,288         5,287         95           Profit attributable to equity holders of the parent         9,393         4,382         114           Economic profit <sup>2</sup> 4,875         1,760         177           Basic earnings per share         86.2p         59.3p         45           Diluted earnings per share         81.6p         57.5p         42           Dividend per share         2.5p         11.5p         (78)           Performance Ratios           Return on average shareholders' equity <sup>2</sup> 23.8%         16.5%         44           Cost:net income ratio <sup>2</sup> 78%	Sporating expenses	(17,002)	(11,000)	
Gains on acquisitions and disposals, excluding Barclays Global Investors, and profits from associates and joint ventures         (248)         (2,747)         (91)           Gains on debt buy-backs         (1,249)         (24)         -           Underlying profit before tax         5,634         1,643         243           Profit on disposal of Barclays Global Investors         6,331         -         -           Profit after tax         10,288         5,287         95           Profit attributable to equity holders of the parent         9,393         4,382         114           Economic profit²         4,875         1,760         177           Basic earnings per share         86.2p         59.3p         45           Diluted earnings per share         81.6p         57.5p         42           Dividend per share         2.5p         11.5p         (78)           Performance Ratios           Return on average shareholders' equity²         23.8%         16.5%         44           Cost:income ratio²         58%         62%         77)           Core Tier 1 ratio²         10.0%         5.6%         79           Tier 1 ratio²         13.0%         8.6%         51           Risk asset ratio²         16.6% <td< th=""><th>Profit before tax excluding sale of Barclays Global Investors</th><th>5,311</th><th>6,077</th><th>(13)</th></td<>	Profit before tax excluding sale of Barclays Global Investors	5,311	6,077	(13)
Investors, and profits from associates and joint ventures	- '- '	1,820	(1,663)	-
Gains on debt buy-backs         (1,249)         (24)         -           Underlying profit before tax         5,634         1,643         243           Profit on disposal of Barclays Global Investors         6,331         -         -           Profit before tax         11,642         6,077         92           Profit after tax         10,288         5,287         95           Profit attributable to equity holders of the parent         9,393         4,382         114           Economic profit <sup>2</sup> 4,875         1,760         177           Basic earnings per share         86.2p         59.3p         45           Diluted earnings per share         81.6p         57.5p         42           Dividend per share         81.6p         57.5p         42           Dividend per share         2.5p         11.5p         (78)           Performance Ratios           Return on average shareholders' equity <sup>2</sup> 23.8%         16.5%         44           Cost:income ratio <sup>2</sup> 58%         62%         (7)           Cost:net income ratio <sup>2</sup> 31.12.09         31.12.08         Change           Core Tier 1 ratio <sup>2</sup> 10.0%         5.6%         79           Tier 1 ratio <sup></sup>	Investors,	(248)	(2,747)	(91)
Underlying profit before tax         5,634         1,643         243           Profit on disposal of Barclays Global Investors         6,331         -         -           Profit before tax         11,642         6,077         92           Profit after tax         10,288         5,287         95           Profit attributable to equity holders of the parent         9,393         4,382         114           Economic profit²         4,875         1,760         177           Basic earnings per share         86.2p         59.3p         45           Diluted earnings per share         81.6p         57.5p         42           Dividend per share         2.5p         11.5p         (78)           Performance Ratios           Return on average shareholders' equity²         23.8%         16.5%         44           Cost:income ratio²         58%         62%         (7)           Cost:net income ratio²         78%         81%         (4)           Capital and Balance Sheet         31.12.09         31.12.08         Change           Core Tier 1 ratio²         10.0%         5.6%         79           Tier 1 ratio²         13.0%         8.6%         51           Risk asset ratio²	·	(1 249)	(24)	_
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Profit before tax         11,642         6,077         92           Profit after tax         10,288         5,287         95           Profit attributable to equity holders of the parent         9,393         4,382         114           Economic profit²         4,875         1,760         177           Basic earnings per share         86.2p         59.3p         45           Diluted earnings per share         81.6p         57.5p         42           Dividend per share         2.5p         11.5p         (78)           Performance Ratios           Return on average shareholders' equity²         23.8%         16.5%         44           Cost:income ratio²         58%         62%         (7)           Cost:net income ratio²         78%         81%         (4)           Capital and Balance Sheet         31.12.09         31.12.08 % Change           Core Tier 1 ratio²         10.0%         5.6%         79           Tier 1 ratio²         10.0%         5.6%         79           Tier 1 ratio²         16.6%         13.6%         22           Total shareholders' equity         £58.5bn         £47.4bn         23           Total sasets         £1,379bn         £2,053bn	Profit on disposal of Barclays Global Investors	6.331	-	_
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Basic earnings per share       86.2p       59.3p       45         Diluted earnings per share       81.6p       57.5p       42         Dividend per share       2.5p       11.5p       (78)         Performance Ratios         Return on average shareholders' equity²       23.8%       16.5%       44         Cost:income ratio²       58%       62%       (7)         Cost:net income ratio²       78%       81%       (4)         Capital and Balance Sheet       31.12.09       31.12.08 % Change         Core Tier 1 ratio²       10.0%       5.6%       79         Tier 1 ratio²       13.0%       8.6%       51         Risk asset ratio²       13.0%       8.6%       51         Risk asset ratio²       16.6%       13.6%       22         Total shareholders' equity       £58.5bn       £47.4bn       23         Total assets       £1,379bn       £2,053bn       (33)         Risk weighted assets²       £383bn       £433bn       (12)         Adjusted gross leverage²       20x       28x       (29)	Profit attributable to equity holders of the parent	9,393	4,382	114
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Dividend per share         2.5p         11.5p         (78)           Performance Ratios           Return on average shareholders' equity²         23.8%         16.5%         44           Cost:income ratio²         58%         62%         (7)           Cost:net income ratio²         78%         81%         (4)           Capital and Balance Sheet         31.12.09         31.12.08 % Change           Core Tier 1 ratio²         10.0%         5.6%         79           Tier 1 ratio²         13.0%         8.6%         51           Risk asset ratio²         16.6%         13.6%         22           Total shareholders' equity         £58.5bn         £47.4bn         23           Total assets         £1,379bn         £2,053bn         (33)           Risk weighted assets²         £383bn         £433bn         (12)           Adjusted gross leverage²         20x         28x         (29)	<del>-</del> •	•	•	
Performance Ratios         Return on average shareholders' equity²       23.8%       16.5%       44         Cost:income ratio²       58%       62%       (7)         Cost:net income ratio²       78%       81%       (4)         Capital and Balance Sheet       31.12.09       31.12.08 % Change         Core Tier 1 ratio²       10.0%       5.6%       79         Tier 1 ratio²       13.0%       8.6%       51         Risk asset ratio²       16.6%       13.6%       22         Total shareholders' equity       £58.5bn       £47.4bn       23         Total assets       £1,379bn       £2,053bn       (33)         Risk weighted assets²       £383bn       £433bn       (12)         Adjusted gross leverage²       20x       28x       (29)		•	•	
Return on average shareholders' equity²       23.8%       16.5%       44         Cost:income ratio²       58%       62%       (7)         Cost:net income ratio²       78%       81%       (4)         Capital and Balance Sheet       31.12.09       31.12.08 % Change         Core Tier 1 ratio²       10.0%       5.6%       79         Tier 1 ratio²       13.0%       8.6%       51         Risk asset ratio²       16.6%       13.6%       22         Total shareholders' equity       £58.5bn       £47.4bn       23         Total assets       £1,379bn       £2,053bn       (33)         Risk weighted assets²       £383bn       £433bn       (12)         Adjusted gross leverage²       20x       28x       (29)	Dividend per share	2.5p	11.5p	(78)
Cost:income ratio²         58%         62%         (7)           Cost:net income ratio²         78%         81%         (4)           Capital and Balance Sheet         31.12.09         31.12.08 % Change           Core Tier 1 ratio²         10.0%         5.6%         79           Tier 1 ratio²         13.0%         8.6%         51           Risk asset ratio²         16.6%         13.6%         22           Total shareholders' equity         £58.5bn         £47.4bn         23           Total assets         £1,379bn         £2,053bn         (33)           Risk weighted assets²         £383bn         £433bn         (12)           Adjusted gross leverage²         20x         28x         (29)	Performance Ratios			
Cost:net income ratio²       78%       81%       (4)         Capital and Balance Sheet       31.12.09       31.12.08 % Change         Core Tier 1 ratio²       10.0%       5.6%       79         Tier 1 ratio²       13.0%       8.6%       51         Risk asset ratio²       16.6%       13.6%       22         Total shareholders' equity       £58.5bn       £47.4bn       23         Total assets       £1,379bn       £2,053bn       (33)         Risk weighted assets²       £383bn       £433bn       (12)         Adjusted gross leverage²       20x       28x       (29)	Return on average shareholders' equity <sup>2</sup>	23.8%	16.5%	44
Capital and Balance Sheet       31.12.09       31.12.08 % Change         Core Tier 1 ratio²       10.0%       5.6%       79         Tier 1 ratio²       13.0%       8.6%       51         Risk asset ratio²       16.6%       13.6%       22         Total shareholders' equity       £58.5bn       £47.4bn       23         Total assets       £1,379bn       £2,053bn       (33)         Risk weighted assets²       £383bn       £433bn       (12)         Adjusted gross leverage²       20x       28x       (29)	Cost:income ratio <sup>2</sup>	58%	62%	(7)
Core Tier 1 ratio²       10.0%       5.6%       79         Tier 1 ratio²       13.0%       8.6%       51         Risk asset ratio²       16.6%       13.6%       22         Total shareholders' equity       £58.5bn       £47.4bn       23         Total assets       £1,379bn       £2,053bn       (33)         Risk weighted assets²       £383bn       £433bn       (12)         Adjusted gross leverage²       20x       28x       (29)	Cost:net income ratio <sup>2</sup>	78%	81%	(4)
Core Tier 1 ratio²       10.0%       5.6%       79         Tier 1 ratio²       13.0%       8.6%       51         Risk asset ratio²       16.6%       13.6%       22         Total shareholders' equity       £58.5bn       £47.4bn       23         Total assets       £1,379bn       £2,053bn       (33)         Risk weighted assets²       £383bn       £433bn       (12)         Adjusted gross leverage²       20x       28x       (29)	Capital and Balance Sheet	31.12.09	31.12.08	% Change
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Risk asset ratio² $16.6\%$ $13.6\%$ $22$ Total shareholders' equity       £58.5bn       £47.4bn $23$ Total assets       £1,379bn       £2,053bn       (33)         Risk weighted assets²       £383bn       £433bn       (12)         Adjusted gross leverage²       20x       28x       (29)				
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Adjusted gross leverage <sup>2</sup> 20x 28x (29)				
	•			
	Group liquidity pool <sup>2</sup>	£127bn	£43bn	

Group loan:deposit ratio <sup>2</sup>	130%	138%	(6)
Group loan:deposit and long-term funding ratio <sup>2</sup>	81%	93%	(13)
Net asset value per share <sup>2</sup>	414p	437p	(5)
Net tangible asset value per share <sup>2</sup>	337p	313p	8
Number of employees (full time equivalent)	144,200	152,800	(6)

- 1 Includes the results of Barclays Global Investors (BGI), which was sold to BlackRock on 1st December 2009. A reconciliation of Group total and Continuing Operations is provided on page 12.
- 2 Defined on pages 106 to 111.

"Our record income performance produced a sharp increase in underlying profitability in 2009. We have strengthened our financial position considerably over the year in the areas of capital, liquidity and leverage and are well positioned to manage further changes that may be required of us by our regulators. I thank our customers and clients for their trust in us, and our employees for their commitment and stamina in a tough and, at times, hostile environment."

#### John Varley, Chief Executive

The underlying profits of the Group were very strong. Excluding movement on own credit, gains on acquisitions and disposals and gains on debt buy-backs, Group profit before tax increased 243% to £5.634m from £1.643m

Group profit before tax was £11,642m, 92% up on 2008. Excluding the £6,331m profit on disposal of Barclays Global Investors (BGI), total Group profit before tax was £5,311m, down 13%

Retained earnings in 2009 were £9.6bn (2008: £3.2bn)

The results were driven by

very strong income performance and cost containment creating significant positive income:cost jaws and impairment in line with expectations:

Record income of

£30,986m, 34% up on 2008

Increase in income absorbed higher impairment charges of £8,071m, 49% up on 2008, with a loan loss rate of 156bps (2008: 95bps); or 135bps¹ on a basis consistent with our planning assumption of 130-150bps

Cost:income ratio improved to 58% (2008: 62%), driven by control of underlying costs within GRCB and a reduction in the compensation:income ratio within Barclays Capital to 38% (2008: 44%)

Total Group 2009 discretionary cash payments of £1.5bn and a further £1.2bn of long term awards, vesting over 3 years and subject to claw back

There was good

progress on key measures of financial strength:

-

Group liquidity pool increased to £127bn (2008: £43bn)

Core Tier 1 ratio was 10.0% (2008: 5.6%) and Tier 1 capital ratio was 13.0% (2008: 8.6%)

Balance sheet reduced 33% to £1,379bn (2008: £2,053m)

Adjusted gross leverage reduced to 20x (2008: 28x)

Global Retail and Commercial Banking generated higher income in a difficult economic environment:

Good income growth of £1,004m (7%) to £16,097m (2008: £15,093m) driven by growth in average balances partially offset by liability margin compression

Tight control of underlying costs, with the cost:income ratio improving to 52% (2008: 53%)

Significant increase in impairment to £5,413m (2008: £2,922m)

Investment Banking and Investment Management recorded very strong income and profit growth:

Barclays Capital top-line income growth of £8,004m (81%) to £17,862m (2008: £9,858m), with very strong performances across client franchises in the UK and Europe and a transformation in the scale and service offering in the US

Profit before tax at Barclays Capital up 89% to £2,464m (2008: £1,302m) after absorbing £1,820m of own credit losses (2008: gain of £1,663m)

Profit on disposal of Barclays Global Investors of £6,331m. 19.9% economic interest retained in BlackRock

Total credit market exposures reduced by £14bn

Gross new lending to UK households and businesses totalled £35bn during 2009

Final dividend of 1.5p per share, giving a total declared dividend of 2.5p per share

On consistent year end loans and advances balances and impairment at average 2008 foreign exchange rates.

## **Group Chief Executive's Review**

## Summary

Our primary objective is generating returns for shareholders. But we recognise that we can, and should, in ways consistent with that objective, contribute to the wellbeing of society by conducting our business responsibly and by performing well, on behalf of our customers, our core functions of payments and money transmission, safe storage of deposits, maturity transformation and lending, and the provision of advice and execution in underwriting and trading. These activities lie at the heart of economic activity in a modern economy, and if economies are to grow - and reap all the beneficial consequences that flow from that growth - then banks must help those they serve take appropriate risks. Getting this balance between our obligation to create returns for our owners and our need to do that in a responsible way has never been more important.

Economic slowdown last year impacted most parts of the world in which we operate. But despite that, I am pleased with the way we have performed both in 2009 and in the two tumultuous years which preceded it. That performance allows us to enter 2010 with confidence.

During 2009, we increased our income substantially. Barclays Capital had a very strong year across all global franchises, in particular as its businesses in North America started to reap the benefits of the Lehman acquisition and integration. We have invested during 2009 in building out our equities and advisory platforms in Europe and Asia, which will be sources of income growth in Barclays Capital in the years ahead. Barclaycard also produced good income growth. The steadiness of our profit performance over the past three years, even after absorbing the impact of higher impairments and the continued legacy of credit market writedowns, is attributable to the diversification of income that we have built during recent years.

It was clear as we came into 2009 that the regulatory balance sheet should be an area of considerable focus during the year. So we have strengthened our capital position, reduced leverage and added to our liquidity buffer. We are, by consequence, both well prepared for any future economic weakness and also able to continue to execute on our strategy as opportunities arise.

In March, we decided not to participate in the UK Government's Asset Protection Scheme, following the application of a detailed stress test by the UK Financial Services Authority to determine our resilience to stressed credit risk, market risk and economic conditions. This test confirmed our expectation that we would continue to be able to meet our regulatory capital obligations.

In April, we announced our intention to sell the iShares business of Barclays Global Investors (BGI). Following unsolicited interest for the whole of BGI, and strategic analysis of the optimal ownership structure within the future asset management industry given the direction of regulation, we agreed in June to sell the whole of BGI to BlackRock, Inc. (BlackRock). We completed this transaction in December for an aggregate consideration of \$15.2bn (£9.5bn), realising a profit on disposal of £6.3bn. Our shareholders will be able to participate in the institutional asset management sector through our continuing holding of 37.567m new BlackRock shares. This gives us an economic interest of 19.9% in the enlarged BlackRock group, and also provides a strong basis for a new commercial relationship between Barclays and BlackRock, which will be particularly relevant to Barclays Capital as a provider, and Barclays Wealth as a consumer. Bob Diamond and I look forward to contributing to the progress of this new global leader in asset management as members of the BlackRock Board of Directors.

Across our retail and commercial banking activities we continued to consolidate our position in our core markets through organic revenue, cost and risk management measures. We took advantage of inorganic opportunities as they arose. In September, we established a long-term life insurance joint venture with CNP Assurances (CNP) in Spain, Italy and Portugal. In the same month, we agreed to acquire the Portuguese credit card business of Citibank International plc, adding some 400,000 new credit card customers to our Portuguese business as we continued to invest in the expansion of our GRCB - Western European retail operations. And in October we agreed to acquire Standard Life Bank Plc from Standard Life Plc, adding an attractive mortgage and savings book to our UK Retail business. This acquisition completed in early January 2010.

#### 2009 Priorities

In my review a year ago, I said that we had three priorities for 2009: staying close to customers and clients, managing our risks and maintaining strategic momentum. How did we fare in these areas?

#### Staying Close to Customers and Clients

: In the dense fog that was brought down on the industry by the credit crunch, it was clear that we needed a powerful magnetic north - customers. The rapid economic slowdown of 2008 and 2009 has complicated the lives of many of those that we serve. Our job in 2009 was to stay close to them as they sought to navigate the risks and the opportunities thrown up by the crisis. The income line is a good proxy for customer activity levels and customer relationships. And our income generation in 2009 achieved record levels.

I am pleased with the number of new mortgage, savings, Premier accounts and Local Business customers we have added in UK Retail Banking and with the increase in customer account balances. In Barclays

Commercial Bank, we were able to increase average asset and deposit balances in a difficult business environment. In Barclaycard, we rolled out a number of initiatives to offer support to customers in financial difficulties whilst limiting our exposure to the most at risk segments of the market.

There is a lot of focus from stakeholders on the willingness of banks to lend, and of course availability of credit is a critical component of economic stabilisation and regeneration. In April 2009, we said that we would make an additional £11bn of lending available to UK households and businesses. In fact, our gross new lending to UK households and businesses in 2009 totalled some £35bn, indicating both that we were open for business, and that we were able to extend credit on terms which we regard as prudent.

Our retail and commercial banking businesses in GRCB - Western Europe, where we now serve almost 3m customers, have continued to grow. In addition to the CNP joint venture and cards acquisition in Portugal, we added nearly 100 new branches in Italy and 50 in Portugal and attracted almost £8bn of new customer deposits as we increased our focus on the asset:liability mix of our business flows in these markets. Our task looking forward is to ensure this business produces sustainable profits, which will require it to be less reliant on one-offs than it has been in the past two years.

In the developing countries of the world in which we operate, our performance in the 10 mature markets of Africa and the Indian Ocean where we are present has been strong. GRCB - Emerging Markets as a whole made a loss. We now serve almost 4m customers across these markets, but we have been too aggressive in our approach to business expansion here over the past two years. This business must now convert investments made in the last three years (in terms of people, customer recruitment and sales outlets) into sustainable profits.

GRCB - Absa performed resiliently in a very difficult economic environment. Notable during the year was its ability to continue to grow customer deposit balances, particularly for the South African consumer.

Our success in Barclays Capital is reflected both in the exceptional revenue progress across 2009 and also in some of the client and market-nominated awards which it has won over the year. These included Primary Debt House of the Year from Euromoney, IFR Bond House of the Year, Derivative House of the Year from Risk magazine and the Number 1 Ranking for US Equity Research and US Fixed Income Research in the Annual Institutional Investor All-America Team surveys.

In Barclays Wealth we continued to attract client assets at a time of great uncertainty. Our intention for 2010 and beyond is to accelerate growth in the High Net Worth businesses.

Managing Our Risks

: As we expected, 2009 was another year of vicious testing of our risk management. In February, we shared with the market our planning assumption for loan loss rates for 2009, indicating that we expected them to be in the range of 130 to 150 basis points, predicated on certain macroeconomic assumptions. The economies of the world in which we do business performed worse in 2009 than our central planning case had projected at the beginning of the year. Despite that, our loan loss rate was 135bps on a consistent basis¹, towards the bottom end of the 130-150bps range we planned for. This is evidence of the robust risk management and planning procedures we have in place. And although impairment rose significantly in 2009 versus 2008 (and in certain areas of our business could rise further in 2010), a combination of strong income and good cost control enabled us, through substantial profit generation, to enter 2010 with our Core Tier 1 capital ratio at 10.0%. At the same time, we reduced our leverage to 20x, from 28x, and our total assets by 33%, and we increased the surplus of liquid assets in the balance sheet by £84bn.

Governments, regulators and banks are currently focused on many of these metrics of financial and risk management health as they seek to ensure that the excesses of the previous economic cycle, and the costs of financial failure that have resulted from it, are not repeated. We support these moves and are committed to adapting our business to the changes that result.

1 On consistent year end loans and advances balances and impairment at average 2008 foreign exchange rates.

Those reforms need to balance three things: the need for a safer financial system, the importance of economic growth and the ability of the suppliers of bank capital to earn appropriate returns. The achievement of these objectives, which is so important to the world over the course of the next decade, will be facilitated by a strong and supportive banking system providing credit, managing risk and supporting innovation. An important dimension of the reform agenda is that decisions about investment banking are based on science and experience, not on rhetoric. There has been much talk about "gambling by investment banks". Barclays Capital no more gambles in the work it does on behalf of its clients than the clients do themselves. Its work is the work of risk management and financing. Its job is to help governments, companies and investors around the world raise money, stimulate economic growth, create employment, and manage pensions and other savings. This is a real economy role.

Investment banking plays an important part in the universal banking model that we have built in Barclays because many of those that we serve need to have access to the capital markets, and because we cannot meet their financing and risk management needs without having a strong advisory, execution and trading capability within the Group. History and the current crisis demonstrate that the performance of the capital markets businesses and retail and commercial businesses is naturally asymmetrical. The asymmetry of their respective income and impairment cycles provides a strong source of resilience. The effects and benefits of that are very clear in the performance of Barclays during this cycle. That is one of the principal benefits of the universal banking model; the others include: capital and funding efficiencies; and business and risk diversification. Forcing banks to adopt "narrow" business models, as some have suggested as part of the on-going reform dialogue, will not make the system safer. There has been no correlation so far in this crisis between "failure" and the popular dichotomies drawn of bank business models: big or small; narrow or broad; domestic or international.

Maintaining Strategic Momentum

: Despite the regulatory uncertainty that will continue to confront the industry this year, our strategic path remains clear - to increase the growth potential of Barclays by continuing to diversify our business by customer, product and geography. That strategy lay behind the broadening of our Executive Committee<sup>1</sup> and changes to senior management responsibilities that I announced in November 2009. The Executive Directors of the Group, Bob Diamond, Group President, Chris Lucas, Group Finance Director, and myself, have been joined on the Executive Committee by the leaders of a number of Barclays business units and control and governance functions. We have also regrouped our activities to form:

Global Retail Banking (GRB), comprising UK Retail Banking, Barclaycard and the former GRCB - Western Europe and Emerging Markets businesses, led by Antony Jenkins

Corporate and Investment Banking (CIB), comprising Barclays Capital and Barclays Commercial Bank (now called Barclays Corporate); Jerry del Missier and Rich Ricci are Co-Chief Executives of Corporate and Investment Banking

GRB focuses on mass consumers, mass affluent consumers and small business customers. We have significantly changed the footprint here over the past three years, and we intend to push that forward, increasing, through time, the ratio of non-UK to UK business whilst strengthening our UK franchises. We will place particular emphasis on creating appropriate scale in the markets in which we have a presence. As we do that, our objectives will be four-fold: profit growth; an improved loan-to-deposit ratio; further international diversification through deepening existing presences; and the generation of net equity.

Barclays Corporate, as part of CIB, focuses on the high end of what we used to call Barclays Commercial, particularly financial institutions, public sector entities and corporate clients. We brought this business alongside Barclays Capital within CIB because we see significant synergy in sharing relationship management and sector expertise across the two. Realisation of that synergy is enabled by the increasing fungibility of client requirements between traditional corporate banking and investment banking product needs within our client base. This is a global opportunity with significant income growth potential for CIB in the years ahead. Our early work has only reinforced that strongly held belief.

In the area of wealth management, the competitive landscape in the global industry has gone through a sea change over the course of the last three years. That creates opportunity, and we intend to seize that by investing to change the scale of this business over the next five years.

1 The following have been promoted to the Group Executive Committee: Antony Jenkins, Chief Executive of Global Retail Banking; Tom Kalaris, Chief Executive of Barclays Wealth; Rich Ricci, Co-Chief Executive of Corporate and Investment Banking; Jerry del Missier, Co-Chief Executive of Corporate and Investment Banking; Maria Ramos, Chief Executive of Absa; Mark Harding, Group General Counsel; Robert Le Blanc, Group Risk Director; Cathy Turner, Group Head of Human Resources and Corporate Affairs.

#### Remuneration

Recognising the political and regulatory focus on remuneration practices, and the interest of both our shareholders and our staff in the topic, it is important for me to say that we see compensation as a means of supporting the implementation of strategy in a way that best serves the interests of our shareholders. We want to be able to do four things simultaneously; pay dividends to shareholders, invest in the business, strengthen our capital ratios, and pay staff appropriate compensation. I don't pretend that achieving this is always easy, or that the judgements involved are straightforward. The market for the best people is both global and intensely competitive. Banking is a service industry and, if we are to remain successful, we must attract and retain the best people. We have to pay for performance but, I emphasise, we seek to pay no more than the amount consistent with competitiveness.

Our compensation framework is determined by the Board HR and Remuneration Committee, a sub-committee of the Group Board which is chaired by our Deputy Chairman, Sir Richard Broadbent. The Remuneration Committee makes its decisions after appropriate input from the Board Risk Committee and the Group Chief Risk Officer to ensure that the level of risk within the business and the quality of underlying profits generated are taken properly into account. The Remuneration Committee has also considered the impact on profits of our usage of Government and Central Bank schemes, higher liquidity requirements and the shape of the yield curve.

Our discretionary pay awards for 2009 are fully compliant with the FSA Remuneration Code and the Financial Stability Board Implementation Standards, endorsed by the G20. This has resulted in an increase in the deferred awards by approximately 70% and greater use of equity in deferral structures, particularly to senior staff. 100% of the discretionary pay awards for 2009 to our Executive Committee will be deferred.

The overall quantum of compensation we pay is designed to ensure that we exceed the FSA's minimum capital requirements at all times. We understand how important it is to our shareholders that we maintain Core Tier 1 ratio well in excess of regulatory minima. A direct and intended consequence of our decisions on pay has been the further strengthening of this ratio. Meanwhile, we have been able to meet the commitment that we announced in April 2009 to resume dividend payments and we seek to ensure that we manage the business in such a way (including in relation to compensation) as facilitates the adoption of a conservative but progressive dividend policy.

Our approach to the UK Bank Payroll Tax since the tax was announced in December last year has been to manage the compensation pool in such a way that the cost of the tax to the Group broadly equates to a reduction in the size of the pool, with the reduction being borne by senior executives. The cost to the Group of the UK Bank Payroll Tax in respect of 2009 cash compensation is £190m, and £35m in respect of certain prior year awards which may fall within the proposed legislation. Where a liability arises in subsequent years, we will follow the same approach.

#### 2010 Strategic Framework

The economic outlook remains uncertain. The worst of the financial crisis is behind us, but the environment remains unpredictable, and for that reason, we have to be very clear about the strategic framework in which we will be doing business in 2010 and beyond. The principal components are as follows:

1. We will continue to act as responsible corporate citizens

- . We will ensure that our wider responsibilities to society are reflected in how we act. To the extent consistent with what is required of us by our regulators and with our obligations to shareholders, we will continue to play our part as a source, via service to customers and clients, of economic growth and job creation in the geographies in which we operate. We must behave constructively to help our customers and clients as they cope with the economic downturn and to support governments and supervisors as they deal with the effects of the financial crisis.
- 2. We will ensure that we maintain a sound financial and organisational footing

that anticipates and adapts to the regulatory changes that will be required from us. The Basel authorities announced a package of proposed reforms in December on which they are consulting. We are working hard to advocate regulatory consistency; to ensure that the cumulative impact of intended reforms on the economy is well understood; and to ensure the reforms are implemented over sufficiently extended transitional periods to enable the banking industry to support economic growth and job creation. We will be obliged to accommodate such changes as are finally enacted over the coming years and we will have the ability over the period to take mitigating actions. Meanwhile, we are seeking to anticipate many of the changes that may be required of us in the areas of capital, leverage and liquidity. It is within our power to be net generators, rather than consumers, of capital, which our performance in 2009 demonstrates. We will maintain high levels of liquidity, and we will be very attentive to the size and composition of our balance sheet. In particular, we will manage leverage tightly, and we will seek to bring down, over time, our loan to deposit ratio. Stress testing has been institutionalised across Barclays in recent years. This is also now part of the FSA supervision cycle. We will ensure that we continue to monitor regularly our responsiveness to changing economic, market and operational environments and align our views with those of our regulator.

#### 3. We have recommenced

dividend payments

in accordance with our prior commitments. We will make 3 quarterly fixed payments in 2010 and a final variable payment relating to the calendar year 2010 in March 2011. Given uncertainty about the full consequences of regulatory reform, prudence dictates that our dividend policy should be conservative. But, subject to that caveat, we intend our dividend policy to be progressive relative to a 2009 annualised dividend of 4.5 pence per share.

#### 4. Our

allocation of capital

across the Group will continue to be made on both an economic and strategic basis, reflecting our goal of increasing the international diversification of our income sources in the pursuit of medium term growth. So we will nurture Barclays Wealth, Barclays Corporate, Absa and GRB, whilst ensuring that Barclays Capital takes advantage of the structural changes in the investment banking sector. 2010 will be another year, however, in which we put returns before growth, and where prudence will determine our approach to balance sheet size.

- 5. Notwithstanding the regulatory uncertainty which colours the goals I have described so far, we must deliver
- another year of substantial profitability
- . The balance of earnings is also important to us, and we continue over time to target two thirds of our profits coming from GRB, Absa, Barclays Wealth and Barclays Corporate and one third from Barclays Capital.

#### Goals

As I stated at the time of our Interim Results last August, our key output goal is to produce top quartile total shareholder returns (TSR) over time. We achieved that goal for 2009, generating a TSR of 80% for 2009, at the upper end of our peer group<sup>1</sup>. But I recognise that for many shareholders the starting point from which this return was generated was unacceptably low. We will continue to measure our performance against this output goal.

We will carefully manage multiple input goals. These include: economic profit; overall balance sheet size and leverage; risk weighted assets (RWAs) and the returns they generate; the level of our Core Tier 1

capital; our return on equity; our overall funding and liquidity positions, and our loan to deposit ratio as part of this; our comparative income and cost performance (the "jaws"); and dividend payments.

Our medium term goal is to generate an average return on equity that exceeds our cost of equity over the cycle. In 2009 and again in 2010, the combination of very high levels of capital and the relatively high cost of capital make this a very stretching target. But we are well aware of the direction in which our shareholders expect us to be moving in this context and we have constructed our medium term plans accordingly.

#### Conclusion

We have over 144,000 employees worldwide who have helped us weather the economic storm of the last two and a half years. They have not allowed the events in the market place to distract them from attending to the needs of those they serve; on behalf of the Board, I thank them warmly. They are as determined as I am that we shall meet the expectations of our owners in the year ahead, by putting the resources of the Group to work on behalf of our customers and clients.

#### John Varley, Group Chief Executive

1 Peer group: Banco Santander, BBVA, BNP Paribas, Citigroup, Deutsche Bank, HSBC, JP Morgan Chase, Lloyds Banking Group, Royal Bank of Scotland, UBS and Unicredit.

#### **Group Finance Director's Review**

#### **Group Performance**

Barclays delivered profit before tax of £11,642m in 2009, an increase of 92% on 2008. Excluding a gain of £6,331m realised on the sale of Barclays Global Investors, profit before tax was £5,311m. This was achieved after absorbing: £6,086m in writedowns on credit market exposures (including impairment of £1,669m), other Group impairment of £6,402m and a charge of £1,820m relating to the tightening of own credit spreads. Profit included £1,249m of gains on debt buy-backs and extinguishment.

Income grew 34% to £30,986m, with particularly strong growth in Barclays Capital. Within Global Retail and Commercial Banking (GRCB), Barclaycard and GRCB - Western Europe also reported good income growth. The aggregate revenue performance of GRCB businesses was, however, affected by the impact of margin compression on deposit income as a result of the very low absolute levels of interest rates. Barclays Capital income was up 122% compared to 2008. Top-line income rose by £8,004m reflecting the successful integration of the acquired Lehman Brothers North American businesses, buoyant market conditions observed across most financial markets in the first half of 2009 and a good relative performance in the second half of 2009 despite weaker markets. Income in Barclays Capital was impacted by writedowns of £4,417m (2008: £6,290m) relating to credit market exposures held in its trading books and by a charge of £1,820m (2008: gain of £1,663m) relating to own credit.

Impairment charges against loans and advances, available for sale assets and reverse repurchase agreements increased 49% to £8,071m, reflecting deteriorating economic conditions, portfolio maturation and currency movements. The impairment charge against credit market exposures included within this total reduced 5% to £1,669m. Impairment charges as a percentage of Group loans and advances as at 31st December 2009 increased to 156bps from 95bps, or 135bps on constant 2008 year end balance sheet amounts and average foreign exchange rates.

Operating expenses increased 24% to £17,852m, but by 10% less than the rate of increase in Group total income. Underlying expenses in GRCB were well controlled, with the cost:income ratio improving from 53% to 52%. Operating expenses in Barclays Capital increased by £2,818m to £6,592m reflecting the significant increase in the size of the business and an uplift in volumes. The cost:income ratio improved from 72% to 57%. At Barclays Capital the compensation:income ratio improved from 44% to 38%.

## **Business Performance - Global Retail and Commercial Banking** UK Retail Banking

profit before tax decreased 55% to £612m as economic conditions remained challenging. Income was down 11% reflecting the impact of deposit margin compression net of hedges, partially offset by good growth in Home Finance. Total loans and advances to customers increased £4.7bn to £99.1bn. Gross new mortgage lending was £14.2bn during 2009 and net new mortgage lending was £5.7bn. The average loan to value ratio of the mortgage book remained conservative at 43%. Impairment charges increased 55% due to the deteriorating economic environment. Operating expenses continued to be tightly controlled and decreased 3% reflecting a one-off credit from the closure of the UK final salary pension scheme offset by a year on year increase in pension costs and the non-recurrence of gains from the sale of property.

#### Barclays Commercial Bank

profit before tax decreased 41% to £749m. Income was broadly flat on 2008 with good growth in net fees and commissions offset by lower income from principal transactions. Net interest income was broadly flat as margin compression on the deposit book was offset by higher lending and deposit volumes. New term lending extended to UK customers during 2009 was £14bn. Operating expenses were tightly controlled and fell 3% driven by a one-off credit from the closure of the UK final salary pension scheme partially offset by an increase in pensions and share-based payment costs and the non-recurrence of gains from the sale of property. Impairment charges increased to £974m reflecting the impact of the weak business environment with rising default rates and falling asset values across all business segments.

#### Barclaycard

profit before tax decreased 4% to £761m. Income growth of 26% reflected strong growth across the businesses driven by increased lending and improved margins. Average customer assets increased 19% to £28.1bn. Impairment charges increased 64% due to the deteriorating global economic environment, although the rate of growth in the second half of the year was lower than in the first half. Impairment grew across both the international and UK businesses. Cost growth of 5% was largely driven by appreciation of the average value of the US Dollar and the Euro against Sterling and growth in the card portfolios including acquisitions made in 2008.

## Global Retail and Commercial Banking - Western Europe

profit before tax fell 48% to £130m. Results included Barclays Russia, which incurred a loss of £67m and reflected a gain of £157m on the sale of Barclays life insurance and pensions business in Iberia. Income grew in all countries, improving 18% as the expanded network continued to mature with customer deposits increasing £7.8bn to £23.4bn. Costs increased 16% reflecting the expansion of the Portuguese and Italian networks, the addition of Barclays Russia, restructuring charges of £24m and reduced gains from the sale of property. Impairment charges increased £370m to £667m, largely driven by losses in Spain in commercial property, construction and SME portfolios. However, delinquency trends improved throughout the second half of 2009 in both retail and commercial portfolios.

#### Global Retail and Commercial Banking - Emerging Markets

loss before tax of £254m compared to a profit of £141m in 2008. Income increased 5% with significant growth across Africa and the UAE, partially offset by lower income in India. Impairment charges increased £306m to £471m with significant increases in India and the UAE, reflecting the impact of the economic recession across the business with continued pressure on liquidity, rising default rates and lower asset values. Operating expense growth of 24% reflected continued investment in Indonesia and Pakistan and investment in infrastructure across other markets.

#### Global Retail and Commercial Banking - Absa

profit before tax decreased 8% to £506m. Income growth of 16% was driven by solid balance sheet growth, the appreciation in the average value of the Rand against Sterling and higher fees and commissions. Operating expenses increased at a lower rate of 13% which led to an improvement in the cost:income ratio to 58% (2008: 59%). Impairment charges rose £220m to £567m as a result of higher delinquency levels in the retail portfolios reflecting high consumer indebtedness.

## **Business Performance - Investment Banking and Investment Management**

#### **Barclays Capital**

profit before tax increased 89% to £2,464m as a result of very strong performances in the UK, Europe and the US, partially offset by a charge of £1,820m relating to own credit (2008: £1,663m gain). Top-line income

increased 81% to £17.9bn reflecting excellent results across the client franchise and a resilient fourth quarter with top-line income of £3.6bn. Fixed Income, Currency and Commodities (FICC) was up £5.6bn to £13.0bn following the expansion of the business and increased client flows. Top-line income in Equities and Prime Services increased 147% and Investment Banking income more than doubled. Total credit market exposures were reduced by £14.1bn. In addition £5.1bn of credit market assets (and £2.4bn of other assets) were sold to Protium Finance LP. Operating expenses were 75% higher than 2008 given the substantial increase in the overall scale of the business. The cost:income ratio improved to 57% (2008: 72%). Compensation expenses as a proportion of income reduced to 38%, down from 44% in 2008. Total assets reduced 37% driven by initiatives to reduce derivative balances.

On 1st December 2009 Barclays completed the sale of

Barclays Global Investors

to BlackRock, Inc. Included in the consideration were 37.567 million new BlackRock shares giving Barclays an economic interest of 19.9% of the enlarged BlackRock group. The profit on disposal before tax was £6,331m. Profit before tax, excluding the profit on disposal, increased 26% to £748m (2008: £595m) following a recovery on liquidity support charges and an 18% appreciation in the average value of the US Dollar against Sterling.

#### Barclays Wealth

profit before tax reduced 78% to £145m principally as a result of the impact of the sale of the closed life business in 2008 and the cost of the integration of Barclays Wealth Americas during 2009. Income was in line with 2008. Excluding the impact of these transactions there was solid growth in income due to growth in the client franchise and the product offering. Operating expenses grew by 22%, reflecting the integration of the US business, partially offset by the disposal of the closed life business. Total client assets increased by 4% (£6bn) to £151bn.

## **Business Performance - Head Office Functions and Other Operations**

Head Office Functions and Other Operations

loss before tax was £550m, an improvement of £308m compared to 2008. The increase was the result of gains on debt extinguishment of £1,164m partially offset by increased costs in central funding activity due to money market dislocation, in particular LIBOR resets, and the cost of the announced UK bank payroll tax charge of £190m in respect of 2009 cash compensation, and £35m in respect of certain prior year awards which may fall within the proposed legislation.

#### **Balance Sheet and Capital Management**

#### **Shareholders' Equity**

Shareholders' equity, including non-controlling interests, increased 23% to £58.5bn in 2009 driven by profit after tax of £10.3bn. Net tangible asset value increased by 47% to £38.5bn. Net tangible asset value per share increased to 337p (2008: 313p).

#### **Balance Sheet**

Total assets decreased by £674bn to £1,379bn in 2009, primarily reflecting movements in market rates and active reductions in derivative balances. Balances attributable to derivative assets and liabilities would have been £374bn lower (31st December 2008: £917bn lower) than reported under IFRS if netting were permitted for assets and liabilities with the same counterparty or for which we hold cash collateral.

Excluding this, assets and liabilities held under investment contracts, settlement balances, goodwill and intangible assets, our adjusted total tangible assets were £969bn at 31st December 2009 (31st December 2008: £1,027bn). On this basis, we calculate adjusted gross leverage, being the multiple of adjusted total tangible assets over total qualifying Tier 1 capital, as 20x as at 31st December (31st December 2008: 28x). Assets and risk weighted assets were affected by the depreciation in value of various currencies relative to Sterling during 2009. As at 31st December 2009, the US Dollar and the Euro had depreciated 10% and 7% respectively, relative to Sterling.

#### **Capital Management**

At 31st December 2009, on a Basel II basis, our Core Tier 1 ratio was 10.0% (31st December 2008: 5.6%) and our Tier 1 ratio was 13.0% (31st December 2008: 8.6%). Capital ratios reflect a 12% decrease (£51bn) in risk weighted assets to £383bn in 2009. Key drivers included a reduction in the overall size of the

balance sheet and foreign exchange movements.

#### Liquidity

The liquidity pool held by the Group increased to £127bn at 31st December 2009 from £43bn at the end of 2008. Whilst funding markets were difficult, particularly in the first half of 2009, we were able to increase available liquidity and we extended the average term of unsecured liabilities from at least 14 months to 26 months. We completed senior benchmark transactions totalling £15bn equivalent in the senior unsecured debt markets across multiple currencies and raised €2bn equivalent in the secured covered bond market and issued £21bn equivalent of structured notes. We have continued to manage liquidity prudently in the light of market conditions and in anticipation of ongoing regulatory developments.

#### **Dividends**

As previously announced, it is now our policy to declare and pay dividends on a quarterly basis. We will pay a final cash dividend for 2009 of 1.5p per share on 19th March 2010 giving a total declared dividend for 2009 of 2.5p per share. We are committed to maintaining strong capital ratios and so our dividend policy is intended to be both conservative and progressive.

#### Outlook

We had a good start to 2010 with Group profit before tax well ahead of first half and full year 2009 run rates.

Overall impairment levels in the second half of 2009 were 23% lower than in the first half. Whilst we expect 2010 impairment levels to rise in certain books of business, particularly in our commercial lending portfolios, our planning assumption is for a moderate decline in impairment.

The evolution of our balance sheet and, in particular risk weighted assets, capital ratios and liquidity reserves, will depend upon the outcome of multiple regulatory reviews underway. It is our intention to remain conservatively positioned in anticipation of developments in the overall regulatory framework.

#### **Chris Lucas, Group Finance Director**

#### **Consolidated Summary Income Statement**

			Ended 31.12.09 Discon-tinued			Ended 31.12.08 Discon-tinued	
	Notes <sup>1</sup>	Operations	<b>Operations</b>	Total	Operations	Operations	Total
		£m	£m	£m	£m	£m	£m
Net interest income Net fee and	1	11,918	33	11,951	11,469	-	11,469
commission income	2	8,418	1,759	10,177	6,491	1,916	8,407
Net trading income/(loss)		7,001	1	7,002	1,339	(10)	1,329
Net investment income		56	66	122	680	-	680
Principal transactions	3	7,057	67	7,124	2,019	(10)	2,009
Net premiums from							
insurance contracts	4	1,172	-	1,172	1,090	-	1,090
Other income	5	1,389	4	1,393	367	10	377

Total income		29,954	1,863	31,817	21,436	1,916	23,352
Net claims and benefits incurred on insurance contracts	6	(831)	-	(831)	(237)	-	(237)
Total income net of insurance claims		29,123	1,863	30,986	21,199	1,916	23,115
Impairment charges and other credit provisions	7	(8,071)	-	(8,071)	(5,419)	-	(5,419)
Net income		21,052	1,863	22,915	15,780	1,916	17,696
Operating expenses	8	(16,715)	(1,137)	(17,852)	(13,391)	(975)	(14,366)
Share of post-tax results of associates and joint ventures Profit on disposal	9	34	-	34	14	-	14
of subsidiaries, associates and joint ventures	10	188	-	188	327	-	327
Gains on acquisitions  Profit before tax	15	26	-	26	2,406	-	2,406
and disposal of discontinued operations		4,585	726	5,311	5,136	941	6,077
Profit on disposal of discontinued operations	29	-	6,331	6,331	-	-	-
Profit before tax Tax Profit after tax	11	<b>4,585</b> (1,074) <b>3,511</b>	<b>7,057</b> (280) <b>6,777</b>	<b>11,642</b> (1,354) <b>10,288</b>	<b>5,136</b> (453) <b>4,683</b>	941 (337) <b>60</b> 4	<b>6,077</b> (790) <b>5,287</b>
Profit for the year attributable to							
Equity holders of the parent		2,628	6,765	9,393	3,795	587	4,382
Non-controlling interests	12	883	12	895	888	17	905
Earnings per Share		3,511	6,777	10,288	4,683	604	5,287
Basic earnings per share	13	24.1p	62.1p	86.2p	51.4p	7.9p	59.3p
Diluted earnings per share	13	22.7p	58.9p	81.6p	49.8p	7.7p	57.5p

1 Notes start on page 86 and relate to continuing operations.

## **Consolidated Statement of Comprehensive Income**

	Year Ended 31.12.09 £m	Year Ended 31.12.08 £m
Profit after tax	10,288	5,287
Other Comprehensive Income Continuing operations		
Currency translation differences	(861)	2,274
Available for sale financial assets	1,236	(1,561)
Cash flow hedges	165	376
Other	-	(5)
Tax relating to components of other comprehensive income	(26)	851
Other comprehensive income for the year, net of tax from continuing operations	514	1,935
Other comprehensive income for the year, net of tax from discontinued operations	(58)	114
Total comprehensive income for the year	10,744	7,336
Attributable to:		
Non-controlling interests	1,188	1,123
Equity holders of the parent	9,556	6,213
Total comprehensive income for the year	10,744	7,336

## **Consolidated Summary Balance Sheet**

		As at	As at
Assets	Notes <sup>1</sup>	31.12.09	31.12.08
		£m	£m
Cash and balances at central banks		81,483	30,019
Items in the course of collection from other banks		1,593	1,695
Trading portfolio assets		151,344	185,637
Financial assets designated at fair value:			
- held on own account		41,311	54,542
- held in respect of linked liabilities to customers under investment contracts		1,257	66,657
Derivative financial instruments	16	416,815	984,802
Loans and advances to banks	19	41,135	47,707

Loans and advances to customers	20	720,227	<del>-</del> 01,013
Available for sale financial investments		56,483	64,976
Reverse repurchase agreements and cash collateral on securities borrowed		143,431	130,354
Goodwill and intangibles		8,795	10,402
Property, plant and equipment		5,626	4,674
Deferred tax assets		2,303	2,668
Other assets		7,129	7,032
Total assets		1,378,929	2,052,980
		As at	As at
Liabilities	Notes1	31.12.09	31.12.08
		£m	£m
Deposits from banks		76,446	114,910
Items in the course of collection due to other banks		1,466	1,635
Customer accounts		322,429	335,505
Trading portfolio liabilities		51,252	59,474
Financial liabilities designated at fair value		86,202	76,892
Liabilities to customers under investment contracts		1,679	69,183
Derivative financial instruments	16	403,416	968,072
Debt securities in issue		135,902	149,567
Repurchase agreements and cash collateral on securities lent		198,781	182,285
Subordinated liabilities		25,816	29,842
Deferred tax liabilities		470	304
Other liabilities		16,592	17,900
Total liabilities		1,320,451	2,005,569
Shareholders' Equity			
Shareholders' equity excluding non-controlling interests		47,277	36,618
Non-controlling interests		11,201	10,793
Total shareholders' equity		58,478	47,411
Total liabilities and shareholders' equity		1,378,929	2,052,980

Loans and advances to customers

## **Consolidated Statement of Changes in Equity**

2009	Share Capital and Share Premium <sup>1</sup>	Other Reserves	Retained Earnings	Total	Non-controlling Interests	Total Fauity
	£m	£m	£m	£m	£m	£m
Balance at 1st January 2009	6,138	6,272	24,208	36,618	10,793	47,411
Profit after tax  Other comprehensive	-	-	9,393	9,393	895	10,288
income:						
Currency translation differences	-	(1,138)	-	(1,138)	277	(861)
	-	1,250	-	1,250	(14)	1,236

461,815

420,224

20

<sup>1</sup> For notes, see pages 86 to 103.

Available-for-sale financial assets						
Cash flow hedges Tax relating to components of	-	194	-	194	(29)	165
other comprehensive income Other comprehensive income net of tax from discontinued	-	(256)	171	(85)	59	(26)
operations	-	(75)	17	(58)	-	(58)
Total comprehensive income	-	(25)	9,581	9,556	1,188	10,744
Issue of new ordinary shares	749	-	-	749	-	749
Issue of shares under employee	0.5		000	000		000
share schemes	35	(47)	298	333	-	333
Net purchase of treasury shares Transfers	-	(47)	(00)	(47)	-	(47)
Dividends	<del>-</del>	80	(80) (113)	(113)	(767)	(880)
Net increase/decrease in	_	_	(113)	(113)	(101)	(000)
non-controlling interest arising						
on acquisitions, disposals and						
capital issuances	_	_	_	_	(82)	(82)
Conversion of Mandatorily					(/	(/
Convertible Notes	3,882	(3,652)	(230)	_	_	_
Other	-	-	`181	181	69	250
Balance at 31st December						
2009	10,804	2,628	33,845	47,277	11,201	58,478
0000						
2008						
Balance at 1st January 2008 Profit after tax	1,707 -	614 -	<b>20,970</b> 4,382	<b>23,291</b> 4,382	<b>9,185</b> 905	<b>32,476</b> 5,287
Balance at 1st January 2008 Profit after tax Other comprehensive	1,707 -	614 -	•	-	•	-
Balance at 1st January 2008 Profit after tax Other comprehensive income:	1,707 -	-	•	4,382	905	5,287
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial	-	2,174	4,382	4,382 2,174	100	5,287 2,274
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets	1,707 - - -	2,174 (1,559)	4,382	4,382 2,174 (1,559)	905 100 (2)	5,287 2,274 (1,561)
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges	-	2,174	4,382	4,382 2,174 (1,559) 271	100	5,287 2,274 (1,561) 376
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other	-	2,174 (1,559)	4,382	4,382 2,174 (1,559)	905 100 (2)	5,287 2,274 (1,561)
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of	-	2,174 (1,559) 271	4,382 - - (5)	4,382 2,174 (1,559) 271 (5)	905 100 (2) 105	5,287 2,274 (1,561) 376 (5)
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income	-	2,174 (1,559)	4,382	4,382 2,174 (1,559) 271	905 100 (2)	5,287 2,274 (1,561) 376
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income	-	2,174 (1,559) 271	4,382 - - (5)	4,382 2,174 (1,559) 271 (5)	905 100 (2) 105	5,287 2,274 (1,561) 376 (5)
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income net of tax from discontinued	-	2,174 (1,559) 271 - 882	4,382 - (5) (46)	4,382 2,174 (1,559) 271 (5) 836	905 100 (2) 105	5,287 2,274 (1,561) 376 (5) 851
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income net of tax from discontinued operations	-	2,174 (1,559) 271 - 882	4,382 - (5) (46)	4,382 2,174 (1,559) 271 (5) 836	905 100 (2) 105 - 15	5,287 2,274 (1,561) 376 (5) 851
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income net of tax from discontinued	-	2,174 (1,559) 271 - 882	4,382 - (5) (46)	4,382 2,174 (1,559) 271 (5) 836	905 100 (2) 105	5,287 2,274 (1,561) 376 (5) 851
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income net of tax from discontinued operations Total comprehensive income	- - - -	2,174 (1,559) 271 - 882	4,382 - (5) (46)	4,382 2,174 (1,559) 271 (5) 836	905 100 (2) 105 - 15	5,287 2,274 (1,561) 376 (5) 851 114 7,336
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income net of tax from discontinued operations Total comprehensive income Issue of new ordinary shares	- - - -	2,174 (1,559) 271 - 882	4,382 - (5) (46)	4,382 2,174 (1,559) 271 (5) 836	905 100 (2) 105 - 15	5,287 2,274 (1,561) 376 (5) 851 114 7,336
Balance at 1st January 2008 Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income net of tax from discontinued operations Total comprehensive income Issue of new ordinary shares Issue of shares under employee	- - - - - 4,422	2,174 (1,559) 271 - 882	4,382 - (5) (46) (10) <b>4,321</b>	4,382 2,174 (1,559) 271 (5) 836 114 6,213 4,422	905 100 (2) 105 - 15	5,287 2,274 (1,561) 376 (5) 851 114 7,336 4,422
Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income net of tax from discontinued operations Total comprehensive income Issue of new ordinary shares Issue of shares under employee share schemes Issue of shares and warrants Repurchase of shares	- - - - - 4,422	2,174 (1,559) 271 - 882 124 1,892 10	4,382 - (5) (46) 4,321 - 463	4,382 2,174 (1,559) 271 (5) 836 114 6,213 4,422 482 1,410 (173)	905 100 (2) 105 - 15	5,287  2,274  (1,561)     376     (5)      851  114  7,336     4,422  482 1,410     (173)
Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income net of tax from discontinued operations Total comprehensive income Issue of new ordinary shares Issue of shares under employee share schemes Issue of shares and warrants Repurchase of shares Net purchase of treasury shares	- - - - - 4,422 19	2,174 (1,559) 271 - 882 124 1,892 - 10 (350)	4,382 - (5) (46) 4,321 - 463 1,410 (173)	4,382 2,174 (1,559) 271 (5) 836 114 6,213 4,422 482 1,410	905 100 (2) 105 - 15	5,287 2,274 (1,561) 376 (5) 851 114 7,336 4,422 482 1,410
Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income net of tax from discontinued operations Total comprehensive income Issue of new ordinary shares Issue of shares under employee share schemes Issue of shares and warrants Repurchase of shares Net purchase of treasury shares Transfers	- - - - - 4,422 19	2,174 (1,559) 271 - 882 124 1,892 10	4,382 - (5) (46) 4,321 - 463 1,410 (173) - (437)	4,382 2,174 (1,559) 271 (5) 836  114 6,213 4,422 482 1,410 (173) (350)	905  100 (2) 105 - 15  1,123	5,287  2,274  (1,561)     376     (5)  851  114  7,336     4,422  482 1,410     (173)     (350)
Profit after tax Other comprehensive income: Currency translation differences Available-for-sale financial assets Cash flow hedges Other Tax relating to components of other comprehensive income Other comprehensive income net of tax from discontinued operations Total comprehensive income Issue of new ordinary shares Issue of shares under employee share schemes Issue of shares and warrants Repurchase of shares Net purchase of treasury shares	- - - - - 4,422 19	2,174 (1,559) 271 - 882 124 1,892 - 10 (350)	4,382 - (5) (46) 4,321 - 463 1,410 (173) - (437)	4,382 2,174 (1,559) 271 (5) 836 114 6,213 4,422 482 1,410 (173)	905  100 (2) 105 - 15  1,123	5,287  2,274  (1,561)     376     (5)      851  114  7,336     4,422  482 1,410     (173)

on acquisitions, disposals and capital issuances Issue of Mandatorily Convertible Notes 3,652 3,652 3,652 Other 17 15 (135)(2) (150)**Balance at 31st December** 2008 6,138 6,272 24,208 36,618 10,793 47,411

## **Consolidated Summary Cash Flow Statement**

	Year Ended 31.12.09 £m	Year Ended 31.12.08 £m
Continuing Operations	2111	2111
Profit before tax	4,585	5,136
Adjustment for non-cash items	13,637	4,950
Changes in operating assets and liabilities	24,799	24,510
Tax paid	(1,177)	(1,404)
Net cash from operating activities	41,844	33,192
Net cash from investing activities	11,888	(8,662)
Net cash from financing activities	(661)	12,634
Net cash from discontinued operations	(376)	286
Effect of exchange rates on cash and cash equivalents	(2,864)	(6,018)
Net increase in cash and cash equivalents	49,831	31,432
Cash and cash equivalents at beginning of period	64,509	33,077
Cash and cash equivalents at end of period	114,340	64,509

#### **Group Results Summary**

Set out below is a summary of the Group's results by quarter since the start of 2008 and business segments' income and profit before tax:

## **Group Results**

	Q409	Q309	Q209	Q109	Q408	Q308	Q208	Q108
	£m	£m	£m	£m	£m	£m	£m	£m
Top-line income	7,888	8,682	10,923	9,730	7,642	6,884	6,815	6,401
Credit market writedowns	(166)	(744)	(1,648)	(1,859)	(3,069)	(996)	(844)	(1,381)
Own credit	(522)	(405)	(1,172)	279	(288)	1,099	149	703
Total income net of insurance claims	7,200	7,533	8,103	8,150	4,285	6,987	6,120	5,723
Impairment charges and other credit provisions	(1,612)	(1,404)	(1,831)	(1,555)	(1,454)	(862)	(648)	(692)
Impairment charges - credit market writedowns	(245)	(254)	(416)	(754)	(203)	(452)	(510)	(598)

<sup>1</sup> Details of share capital is shown in note 24.

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Net Income	5,343	5,875	5,856	5,841	2,628	5,673	4,962	4,433
Operating expenses	(4,626)	(4,479)	(4,286)	(4,461)	(3,275)	(4,338)	(3,506)	(3,247)
Share of results of JVs & associates	16	5	24	(11)	(15)	6	15	8
Profit on disposal of subsidiaries, associates & JVs	6,341	157	19	2	327	-	-	-
Gains on acquisitions	26	-	(1)	1	817	1,500	89	-
Profit before tax	7,100	1,558	1,612	1,372	482	2,841	1,560	1,194
Profit after tax	6,875	1,075	1,282	1,056	824	2,329	1,209	925
Cost:income ratio	64%	59%	53%	55%	76%	62%	57%	57%
Cost:net income ratio	87%	76%	73%	76%	125%	76%	71%	73%
Basic earnings per share	60.9p	7.8p	9.8p	7.7p	2.9p	29.4p	15.5p	11.5p

## **Business Segments Results**

	Total Inco	ome net of Insurance Claims		Profit Before Tax		(
	Year Ended	Year Ended		Year Ended	Year Ended	
	31.12.09	31.12.08		31.12.09	31.12.08	
	£m	£m	% Change	£m	£m	% Change
UK Retail Banking	3,985	4,482	(11)	612	1,369	(55)
Barclays Commercial Bank	2,753	2,745	0	749	1,266	(41)
Barclaycard	4,042	3,219	26	761	789	(4)
GRCB - Western Europe	1,723	1,455	18	130	250	(48)
GRCB - Emerging Markets	1,045	994	5	(254)	141	(280)
GRCB - Absa	2,549	2,198	16	506	552	(8)
Barclays Capital	11,625	5,231	122	2,464	1,302	89
Barclays Global Investors <sup>1</sup>	1,903	1,844	3	7,079	595	-
Barclays Wealth	1,333	1,324	1	145	671	(78)
Head Office Functions	28	(377)	107	(550)	(858)	36

<sup>1</sup> Continuing and discontinued operations including profit on disposal.

## **Results by Business**

## **UK Retail Banking**

	Year Ended	Year Ended
Income Statement Information	31.12.09	31.12.08
	£m	£m
Net interest income	2,624	2,996
Net fee and commission income	1,225	1,299
Net premiums from insurance contracts	198	205
Other income	6	17
Total income	4,053	4,517

Net claims and benefits incurred under insurance contracts  Total income net of insurance claims  Impairment charges and other credit provisions  Net income	(68) <b>3,985</b> (936) <b>3,049</b>	(35) <b>4,482</b> (602) <b>3,880</b>
Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets <b>Operating expenses</b>	(2,400) (40) <b>(2,440)</b>	(2,499) (20) <b>(2,519)</b>
Share of post-tax results of associates and joint ventures <b>Profit before tax</b>	3 <b>612</b>	8 <b>1,369</b>
Balance Sheet Information Loans and advances to customers at amortised cost Customer accounts Total assets	£99.1bn £92.5bn £105.2bn	£94.4bn £89.6bn £101.4bn
Performance Ratios Return on average economic capital <sup>1</sup> Cost:income ratio <sup>1</sup> Cost:net income ratio <sup>1</sup>	12% 61% 80%	27% 56% 65%
Other Financial Measures Economic (loss)/profit <sup>1</sup> Risk weighted assets	(£64m) £32.2bn	£633m £30.5bn
Key Facts Number of UK current accounts <sup>2</sup> Number of UK savings accounts Number of UK mortgage accounts LTV of mortgage book LTV of new mortgage lending Number of Local Business customers Number of branches Number of ATMs	11.2m 13.2m 834,000 43% 48% 686,000 1,698 3,394	11.7m 12.0m 816,000 40% 47% 660,000 1,724 3,455

#### **Results by Business**

#### **UK Retail Banking**

In the continued challenging economic environment, UK Retail Banking profit before tax decreased 55% (£757m) to £612m (2008: £1,369m), impacted by low interest rates resulting in margin compression on the deposit book and increased impairment charges which together more than offset well controlled costs and an improved assets margin.

The number of savings accounts increased 10% to 13.2m (31st December 2008: 12.0m) and mortgage accounts increased 18,000 to 834,000 (31st December 2008: 816,000). Local Business customer numbers

<sup>1</sup> Defined on pages 106 to 111.

<sup>2</sup> Number of accounts at 31st December 2009 is after a reduction of 0.9m due to the closure of dormant accounts.

increased 26,000 to 686,000 (31st December 2008: 660,000) with gross new lending of £1,047m. Total loans and advances to customers increased £4.7bn to £99.1bn (31st December 2008: £94.4bn).

Income decreased 11% (£497m) to £3,985m (2008: £4,482m) reflecting the impact of margin compression, which more than offset good income growth in Home Finance.

Net interest income decreased 12% (£372m) to £2,624m (2008: £2,996m) driven by margin compression of £755m on liabilities after taking into account gains on product hedges implemented to protect income on current accounts and managed rate deposits. This was partially offset by increases in asset driven net interest income. Total average customer deposit balances increased 4% to £89.0bn (2008: £85.9bn), reflecting good growth in Personal Customer Current Account balances. The average liabilities margin declined to 1.36% (2008: 2.01%) reflecting reductions in UK base rates.

Average mortgage balances grew 10%, reflecting strongly positive net lending. Mortgage balances were £87.9bn at the end of the period (31st December 2008: £82.3bn), a market share of 7% (2008: 7%). Gross advances reduced to £14.2bn (2008: £22.9bn) reflecting a continued conservative approach to lending, with redemptions of £8.5bn (2008: £10.4bn). Net new mortgage lending was £5.7bn (2008: £12.5bn). The average loan to value ratio of the mortgage book (including buy-to-let) on a current valuation basis was 43% (2008: 40%). The average loan to value ratio of new mortgage lending was 48% (2008: 47%) and the assets margin increased to 1.32% (2008: 1.25%) reflecting increased returns from mortgages and consumer loans.

Net fee and commission income decreased 6% (£74m) to £1,225m (2008: £1,299m) reflecting changing customer usage together with lower mortgage application and redemption fees. Overall sales productivity resulted in fee income growth in investments.

Total impairment charges represented 0.93% (2008: 0.63%) of total gross loans and advances to customers and banks. Impairment charges increased 55% (£334m) to £936m (2008: £602m), reflecting lower expectations for recoveries in line with the current economic environment. Impairment charges within Consumer Lending increased 56% to £573m (2008: £368m) with impairment charges increasing 75% to £183m (2008: £105m) in Personal Customer Current Accounts. Mortgage impairment charges remained low at £26m (2008: £24m).

Operating expenses remained well controlled and decreased 3% (£79m) to £2,440m (2008: £2,519m). This reflected the receipt of a one-off credit of £175m resulting from the closure of the UK final salary pension scheme to existing members, offset by a year on year increase in pension costs of £115m and the non-recurrence of gains of £75m from the sale of property.

Total assets increased 4% to £105.2bn (31st December 2008: £101.4bn) driven by growth in mortgage balances. Risk weighted assets increased 6% (£1.7bn) to £32.2bn (31st December 2008: £30.5bn), a significant contributor being the growth in the mortgage book.

#### **Barclays Commercial Bank**

	Year Ended	Year Ended
Income Statement Information	31.12.09	31.12.08
	£m	£m
Net interest income	1,741	1,757
Net fee and commission income	926	861
Net trading income	25	3
Net investment (loss)/income	(51)	19
Principal transactions	(26)	22
Other income	112	105
Total income	2,753	2,745
Impairment charges and other credit provisions	(974)	(414)
Net income	1,779	2,331

Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets Operating expenses	(1,009) (21) <b>(1,030)</b>	(1,048) (15) <b>(1,063)</b>
Share of post-tax results of associates and joint ventures <b>Profit before tax</b>	- 749	(2) <b>1,266</b>
Balance Sheet Information Loans and advances to customers at amortised cost Loans and advances to customers at fair value Customer accounts Total assets	£59.6bn £13.1bn £62.7bn £75.5bn	£67.5bn £13.0bn £60.6bn £84.0bn
Performance Ratios Return on average economic capital <sup>1</sup> Cost:income ratio <sup>1</sup> Cost:net income ratio <sup>1</sup>	16% 37% 58%	26% 39% 46%
Other Financial Measures Economic profit <sup>1</sup> Risk weighted assets	£90m £60.3bn	£544m £63.1bn
<b>Key Fact</b> Total number of customers <sup>2</sup>	113,500	120,500

#### **Barclays Commercial Bank**

Barclays Commercial Bank profit before tax decreased 41% (£517m) to £749m (2008: £1,266m), primarily driven by significantly higher impairment. Income was flat, with strong performance from net fees and commissions offset by lower principal transactions.

Income totalled £2,753m (2008: £2,745m).

Net interest income fell 1% (£16m) to £1,741m (2008: £1,757m) with the benefit of increased average lending balances and higher deposit volumes offset by margin compression in the deposit book of £220m. Average lending grew 3% (£1.6bn) to £63.3bn (2008: £61.7bn) reflecting our continuing commitment to lend to viable businesses. The asset margin increased 5 basis points to 1.60% (2008: 1.55%). Average customer deposits grew 3% (£1.4bn) to £49.0bn (2008: £47.6bn) benefiting from ongoing product initiatives. Deposit margin fell 25 basis points to 1.22% (2008: 1.47%) reflecting the fall in UK base rate. Non interest income comprised 37% of total income (2008: 36%). Net fees and commissions income increased 8% (£65m) to £926m (2008: £861m), driven by strong debt fees, trade guarantees and other fee income

Principal transactions income decreased £48m to a loss of £26m (2008: gain of £22m) as a result of investment writedowns and fewer opportunities for equity realisation within the current market environment. Other income grew 7% (£7m) to £112m (2008: £105m) reflecting increased income from the repurchase of securitised debt issued of £85m (2008: £24m), partially offset by lower rental income from operating leases of £21m (2008: £29m). 2008 income included a £39m gain from the restructuring of Barclays interest in a third party finance operation.

<sup>1</sup> Defined on pages 106 to 111.

<sup>2</sup> Includes 37,000 (2008: 39,000) customers incorporated through a 51% owned subsidiary (Iveco Finance Holdings Limited).

Impairment charges rose to £974m (2008: £414m), reflecting the impact of the economic recession across the business with continued pressure on corporate liquidity, rising default rates and lower asset values. Impairment as a percentage of period end gross loans and advances to customers and banks increased to 1.58% (2008: 0.60%).

Operating expenses fell 3% to £1,030m (2008: £1,063m); reflecting tightly managed discretionary costs and a £100m one-off credit for the closure of the UK final salary pensions scheme partially offset by an incremental increase in pension costs of £69m and the non-recurrence of property credits.

Total assets fell 10% (£8.5bn) to £75.5bn (2008: £84.0bn) driven by reduced overdraft borrowings and lower volumes in Barclays Asset and Sales Finance business. New term lending was £14bn. Risk weighted assets fell 4% (£2.8bn) to £60.3bn (2008: £63.1bn) largely reflecting a reduction in net balance sheet exposures offset by the impact of deteriorating credit conditions.

The number of customers fell 6% primarily as a result of reductions in exposures to high risk sectors within Barclays Asset and Sales Finance.

#### **Barclaycard**

Income Statement Information	Year Ended 31.12.09	Year Ended 31.12.08
	£m	£m
Net interest income	2,723	•
Net fee and commission income	1,271	1,299
Net trading (loss)/income	(1)	2
Net investment income	23	80
Principal transactions	22	82
Net premiums from insurance contracts	44	44
Other income Total income	4.060	19 <b>3,230</b>
Net claims and benefits incurred under insurance contracts	<b>4,062</b> (20)	3,230 (11)
Total income net of insurance claims	4, <b>042</b>	3,219
Impairment charges and other credit provisions	(1,798)	•
Net income	2,244	2,122
Operating expenses excluding amortisation of intangible assets	(1,412)	(1,361)
Amortisation of intangible assets	(82)	(61)
Operating expenses	(1,494)	(1,422)
Share of post-tax results of associates and joint ventures	8	(3)
Profit on disposal of subsidiaries, associates and joint ventures	3	-
Gain on acquisition  Profit before tax	- 761	92 <b>789</b>
Tom Belore tax	701	700
Balance Sheet Information		
Loans and advances to customers at amortised cost	£26.5bn	
Total assets	£30.2bn	£30.9bn
Performance Ratios		
Return on average economic capital <sup>1</sup>	15%	
Cost:income ratio <sup>1</sup> Cost:net income ratio <sup>1</sup>	37% 67%	44% 67%
Cost.net income ratio	0/%	6/%

#### **Other Financial Measures**

Economic profit <sup>1</sup>	£45m	£335m
Risk weighted assets	£30.6bn	£27.3bn
Key Facts		
Number of Barclaycard UK customers	10.4m	11.7m
Number of Barclaycard International customers	10.8m	11.8m
Total number of Barclaycard customers <sup>2</sup>	21.2m	23.5m
UK credit cards - average outstanding balances	£10.8bn	£10.2bn
International - average outstanding balances	£9.7bn	£6.5bn
Total - average outstanding balances	£20.5bn	£16.7bn
UK credit cards - average extended credit balances	£8.5bn	£8.0bn
International - average extended credit balances	£7.9bn	£5.2bn
Total - average extended credit balances	£16.4bn	£13.2bn
Loans - total outstandings	£6.0bn	£5.9bn
Number of retailer relationships	87,000	89,000

- 1 Defined on pages 106 to 111.
- 2 Number of customers at 31st December 2009 is after a reduction of 1.5m due to the closure of dormant accounts.

#### **Barclaycard**

Barclaycard profit before tax decreased 4% (£28m) to £761m (2008: £789m). Strong income growth across the portfolio driven by increased lending, improved margins and foreign exchange gains, was offset by higher impairment charges, driven by the deterioration in the global economy.

International businesses' profit before tax decreased 59% to £107m (2008: £261m) driven by the US business. Strong income growth driven by higher average extended credit balances was more than offset by impairment growth, especially in the US and South African businesses, and increased operating expenses. In the UK our businesses benefited from an improvement in margins and growth in average extended balances leading to income increasing 18% to £2,494m (2008: £2,111m). Income growth was partially offset by the growth in impairment as worsening economic conditions impacted delinquencies.

Income increased 26% (£823m) to £4,042m (2008: £3,219m) reflecting strong growth across the portfolio, especially in the international businesses through higher extended credit balances, lower funding rates and the appreciation of the average values of the US Dollar and the Euro against Sterling.

Net interest income increased 52% (£937m) to £2,723m (2008: £1,786m) driven by strong growth in international average extended credit card balances, up 52% to £7.9bn (2008: £5.2bn), and lower funding rates as margins improved to 8.97% (2008: 6.92%).

Net fee and commission income decreased 2% (£28m) to £1,271m (2008: £1,299m) through lower volumes in FirstPlus due to the decision taken to stop writing new business in 2008 and lower volumes in the UK card portfolios partially offset by growth in the international businesses.

Principal transactions of £22m (2008: £82m) included a £20m gain from the sale of MasterCard shares (2008: £16m). Investment income in 2008 included a £64m gain from the Visa IPO.

Other income in 2008 included an £18m gain on the sale of a portfolio in the US.

Impairment charges increased £701m (64%) to £1,798m (2008: £1,097m). The rate of growth in the second half of the year was lower than that in the first half. Impairment charges in the international businesses increased £444m, driven by higher delinquencies due to deteriorating economic conditions, growth in

average receivables and the appreciation of the average values of the US Dollar and the Euro against Sterling. UK portfolio charges were higher as a result of rising delinquencies due to the economic deterioration, especially in the loan portfolios, and the inclusion of Goldfish in UK Cards.

Operating expenses increased 5% (£72m) to £1,494m (2008: £1,422m), due to the appreciation in the average value of the US Dollar and the Euro against Sterling and growth in the portfolios including the acquisitions made in the UK, US and South Africa in 2008.

The purchase of Goldfish resulted in a gain on acquisition of £92m in 2008.

Total assets decreased 2% to £30.2bn (31st December 2008: £30.9bn) reflecting the depreciation in the US Dollar and Euro against Sterling, the decision to stop writing new business in FirstPlus and tighter lending criteria. Risk weighted assets increased 12% (£3.3bn) to £30.6bn (31st December 2008: £27.3bn) due to higher volumes and the impact of moving toward an advanced risk measurement methodology offset by favourable foreign exchange and lower secured lending balances in FirstPlus.

#### Global Retail and Commercial Banking - Western Europe

Income Statement Information	Year Ended 31.12.09 £m	Year Ended 31.12.08 <sup>3</sup> £m
Net interest income	1,182	· -
Net fee and commission income	438	389
Net trading loss	-	(7)
Net investment income	123	161
Principal transactions	123	154
Net premiums from insurance contracts	544	352
Other income	8	50
Total income	2,295	1,820
Net claims and benefits incurred under insurance contracts	(572)	(365)
Total income net of insurance claims	1,723	1,455
Impairment charges and other credit provisions	(667)	(297)
Net income	1,056	1,158
Operating expenses excluding amortisation of intangible assets	(1,075)	(941)
Amortisation of intangible assets	(38)	(19)
Operating expenses	(1,113)	(960)
Share of post-tax results of associates and joint ventures	4	-
Profit on disposal of subsidiaries, associates and joint ventures	157	-
Gain on acquisition	26	52
Profit before tax	130	250
Balance Sheet Information		
Loans and advances to customers at amortised cost	£52.7bn	£53.9bn
Customer accounts	£23.4bn	£15.6bn
Total assets	£64.2bn	£65.5bn
Performance Ratios		
Return on average economic capital <sup>1</sup>	4%	18%
Cost:income ratio <sup>1</sup>	65%	66%
Cost:net income ratio <sup>1</sup>	105%	83%

#### **Other Financial Measures**

Economic (loss)/profit <sup>1,2</sup> Risk weighted assets	(£234m) £32.4bn	£155m £37.0bn
Key Facts Number of customers	2.8m	2.5m
Number of branches Number of sales centres Number of distribution points	1,128 190 <b>1,318</b>	997 184 <b>1,181</b>

- 1 Defined on pages 106 to 111.
- 2 2008 includes £139m release of a deferred tax liability.
- 3 2008 figures have been restated to include Barclays Russia, which was transferred to GRCB Western Europe during 2009.

#### Global Retail and Commercial Banking - Western Europe

Global Retail and Commercial Banking - Western Europe profit before tax fell 48% (£120m) to £130m (2008: £250m) against the backdrop of a very challenging macroeconomic environment across all key markets, particularly Spain. The results included a gain of £157m on the sale of Barclays Vida y Pensiones Compania de Seguros, Barclays Iberian life insurance and pensions business, a restructuring charge of £24m largely concentrated in Spain and an operating loss before tax of £67m (2008: loss before tax of £7m) related to Barclays Russia driven by increased impairment due to the economic environment and increased expenses incurred in positioning the business for future growth. Excluding Russia, all businesses traded profitably although Spain's net profit fell significantly due to high impairment charges, particularly in the commercial property portfolio. Profit before tax was favourably impacted by the 13% appreciation in the average value of the Euro against Sterling.

Income increased across all countries, improving 18% (£268m) to £1,723m (2008: £1,455m) driven by the appreciation of the Euro and the significant expansion in the distribution network in 2007 and 2008. The number of distribution points increased by 137 to 1,318 (31st December 2008: 1,181) reflecting further selected organic growth and development of the franchise.

Net interest income increased 35% (£307m) to £1,182m (2008: £875m). The increase was principally driven by strong growth in customer deposits of 50% to £23.4bn (2008: £15.6bn), an improvement in the customer assets margin to 1.33% (2008: 1.19%) and an increase in treasury interest income. This was partially offset by competitive pressures on liability margin compression.

Net fee and commission income increased 13% (£49m) to £438m (2008: £389m), generated from asset management and insurance product lines.

Principal transactions fell 20% (£31m) to £123m (2008: £154m), mainly due to the non-recurrence of the gains from both the Visa IPO (2008: £65m) and the sale of shares in MasterCard (2008: £17m), partially offset by profit on the sale of Government backed bonds.

Net premiums from insurance contracts increased £192m to £544m (2008: £352m) reflecting growth in the life assurance business. Net claims and benefits incurred increased correspondingly by £207m.

Impairment charges increased £370m to £667m (2008: £297m), principally due to higher impairment in Spain on the commercial property, construction and SME portfolios and, to a lesser extent, on the retail portfolio. The impairment charge for Spain increased 107% (£235m) to £455m (2008: £220m) of which £270m related to the corporate and SME portfolios.

Operating expenses increased 16% (£153m) to £1,113m (2008: £960m) due to the continued expansion of the Italian and Portuguese networks, investment in Barclays Russia, restructuring charges of £24m and reduced gains from the sale of property of £25m (2008: £55m). Underlying costs were tightly controlled. In September 2009, Barclays established a long-term life insurance joint venture in Spain, Portugal and Italy with CNP Assurances SA (CNP). As part of this transaction Barclays sold a 50 per cent stake in Barclays Vida y Pensiones Compania de Seguros to CNP. The transaction gave rise to a gain of £157m.

Barclays acquired the Citigroup cards business in Portugal in December 2009. This resulted in the acquisition of approximately 400,000 customers and loans and advances to customers of £550m. The transaction generated a gain on acquisition of £26m.

Barclays share of the results of the joint venture with CNP are reported within share of post-tax results of

Total assets remained stable at £64.2bn (2008: £65.5bn), as underlying asset growth was offset by depreciation in the period end value of the Euro against Sterling. Risk weighted assets decreased 12% (£4.6bn) to £32.4bn (31st December 2008: £37.0bn) driven by active management and the migration of certain retail portfolios onto the advanced credit risk approach.

#### **Global Retail and Commercial Banking - Emerging Markets**

associates and joint ventures.

Income Statement Information  Net interest income Net fee and commission income	Year Ended 31.12.09 £m 743 232	
Net trading income Net investment income Principal transactions	61 7 <b>68</b>	88 91 <b>179</b>
Other income  Total income Impairment charges and other credit provisions Net income	2 <b>1,045</b> (471) <b>574</b>	1 <b>994</b> (165) <b>829</b>
Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets <b>Operating expenses</b>	(846) (6) <b>(852)</b>	(685) (3) <b>(688)</b>
Profit on disposal of subsidiaries, associates and joint ventures (Loss)/Profit before tax	24 <b>(254)</b>	- 141
Balance Sheet Information Loans and advances to customers at amortised cost Customer accounts Total assets	£7.3bn £8.5bn £11.9bn	
Performance Ratios Return on average economic capital <sup>1</sup> Cost:income ratio <sup>1</sup> Cost:net income ratio <sup>1</sup>	(18%) 82% 148%	10% 69% 83%

#### **Other Financial Measures**

Economic (loss) <sup>1</sup> Risk weighted assets	(£379m) £12.4bn	(£2m) £14.6bn
Key Facts Number of customers	3.7m	3.8m
Number of branches Number of sales centres Number of distribution points	514 169 <b>683</b>	500 300 <b>800</b>

- 1 Defined on pages 106 to 111.
- 2 2008 figures have been restated to exclude Barclays Russia which was transferred from GRCB Emerging Markets during 2009.

#### **Global Retail and Commercial Banking - Emerging Markets**

Global Retail and Commercial Banking - Emerging Markets made a loss before tax of £254m in 2009 versus a profit before tax of £141m in 2008. Good income growth across Emerging Markets was offset by significantly increased impairment in India and UAE and continued investment across new and existing markets. Profit before tax in the established markets in Africa and the Indian Ocean decreased to £109m (2008: £182m) primarily due to the allocation of gains from the Visa IPO and sale of shares in MasterCard during 2008.

Income increased 5% to £1,045m (2008: £994m) driven by strong growth in UAE, Africa and the Indian Ocean, partially offset by lower income in India.

Net interest income increased 24% (£146m) to £743m (2008: £597m), driven by retail and commercial balance sheet growth with average customer assets up 19% to £8.3bn (2008: £7.0bn) and customer deposits up 11% to £8.2bn (2008: £7.4bn). The assets margin increased 31 basis points to 5.20% (2008: 4.89%) driven by a change in the product mix. The liabilities margin increased 14 basis points to 2.26% (2008: 2.12%) driven by a change in product mix and higher returns from funding assets.

Net fee and commission income increased 7% (£15m) to £232m (2008: £217m) primarily driven by growth in retail fee income.

Principal transactions decreased £111m to £68m (2008: £179m). 2008 included a gain of £82m from the sale of shares in MasterCard and Visa. Excluding this gain, principal transactions decreased £29m driven by lower fees from foreign exchange income transactions.

Impairment charges increased to £471m (2008: £165m) including an increase of £255m across India and UAE due to the deterioration in the credit environment in 2009 reflecting the impact of the economic recession across the business with continued pressure on liquidity, rising default rates and lower asset values.

Operating expenses increased 24% (£164m) to £852m (2008: £688m) reflecting continued investment in Indonesia and Pakistan and investment in infrastructure across other markets.

Profit on disposal of subsidiaries, associates and joint ventures of £24m represented the sale of a 7% stake in the GRCB - Emerging Markets Botswana business. The residual holding of Barclays in Barclays Bank of Botswana Limited following the sale is 68%.

Total assets decreased 14% (£2.0bn) to £11.9bn (2008: £13.9bn), and risk weighted assets decreased 15% (£2.2bn) to £12.4bn (2008: £14.6bn) due to the business pro-actively managing down portfolio exposures driven by a realignment of lending strategy in light of the economic downturn and the impact of exchange rate movements. Customer assets decreased 25% (£2.4bn) to £7.3bn (2008: £9.7bn) and customer deposits decreased 9% (£0.8bn) to £8.5bn (2008: £9.3bn).

## Global Retail and Commercial Banking - Absa

Income Statement Information	Year Ended 31.12.09 £m	Year Ended 31.12.08 £m
Net interest income Net fee and commission income	1,300 943	
Net trading (loss)/income Net investment income Principal transactions	(5) 128 <b>123</b>	6 105 <b>111</b>
Net premiums from insurance contracts Other income Total income Net claims and benefits incurred under insurance contracts Total income net of insurance claims Impairment charges and other credit provisions Net income	294 60 <b>2,720</b> (171) <b>2,549</b> (567) <b>1,982</b>	234 113 <b>2,324</b> (126) <b>2,198</b> (347) <b>1,851</b>
Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets <b>Operating expenses</b>	(1,418) (51) <b>(1,469)</b>	(1,255) (50) <b>(1,305)</b>
Share of post-tax results of associates and joint ventures Profit on disposal of subsidiaries, associates and joint ventures <b>Profit before tax</b>	(4) (3) <b>506</b>	5 1 <b>552</b>
Balance Sheet Information Loans and advances to customers at amortised cost Customer accounts Total assets	£36.4bn £19.7bn £45.8bn	
Performance Ratios Return on average economic capital <sup>1</sup> Cost:income ratio <sup>1</sup> Cost:net income ratio <sup>1</sup>	11% 58% 74%	20% 59% 71%
Other Financial Measures Economic (loss)/profit <sup>1</sup> Risk weighted assets	(£37m) £21.4bn	£70m £18.8bn
Key Facts Number of corporate customers Number of retail customers Number of ATMs	100,000 11.4m 8,560	107,000 10.4m 8,719
Number of branches Number of sales centres Number of distribution points	857 205 <b>1,062</b>	877 300 <b>1,177</b>

#### 1 Defined on pages 106 to 111.

## Global Retail and Commercial Banking - Absa Impact of Absa Group Limited on Barclays Results

Absa Group Limited profit before tax of R9,842m (2008: R15,305m), a decrease of 36%, is translated in Barclays results at an average exchange rate of R13.14/£ (2008: R15.17/£), a 15% appreciation in the average value of the Rand against Sterling. Consolidation adjustments reflected the amortisation of intangible assets of £51m (2008: £50m) and internal funding and other adjustments of £115m (2008: £174m). The resulting profit before tax of £583m (2008: £785m) is represented within Global Retail and Commercial Banking - Absa £506m (2008: £552m), Barclays Capital £16m loss (2008: £175m profit), Barclaycard £95m (2008: £58m) and Barclays Wealth £2m loss (2008: £nil).

Absa Group Limited's total assets were R717,740m (31st December 2008: R774,157m), a decline of 7%. This is translated into Barclays results at a period end exchange rate of R11.97/£ (2008: R13.74/£).

#### Global Retail and Commercial Banking - Absa

Global Retail and Commercial Banking - Absa profit before tax decreased 8% (£46m) to £506m (2008: £552m) owing to challenging market conditions. Modest Rand income growth and tight cost control were offset by increased impairment.

Income increased 16% (£351m) to £2,549m (2008: £2,198m) predominantly reflecting the impact of exchange rate movements.

Net interest income improved 18% (£196m) to £1,300m (2008: £1,104m) reflecting the appreciation in the average value of the Rand against Sterling and modest balance sheet growth. Average customer assets increased 17% to £32.5bn (2008: £27.7bn) driven by appreciation of the Rand against Sterling and modest growth in loans and advances. Retail and commercial mortgages remained relatively flat in 2009 while instalment finance showed a slight decline with the run-off outweighing new sales. The assets margin decreased to 2.68% (2008: 2.79%) as a result of the higher cost of wholesale funding and significant reductions in interest recognised on delinquent accounts. Average customer deposits increased 29% to £17.4bn (2008: £13.5bn), primarily driven by the appreciation of the Rand and the increase in the number of customers. Retail and commercial deposits increased 3.9% and 4.6% respectively. The liabilities margin was down 63 basis points to 2.43% (2008: 3.06%) reflecting stronger growth in lower margin retail deposits, pricing pressure from competitors and the impact of margin compression due to the decrease in interest rates.

Net fee and commission increased 24% (£181m) to £943m (2008: £762m), reflecting pricing increases, volume growth and the impact of exchange rate movements.

Principal transactions increased £12m to £123m (2008: £111m) reflecting the impact of exchange rate movements and gains of £17m from the sale of shares in MasterCard, slightly offset by lower gains on economic hedges.

Net premiums from insurance contracts increased 26% (£60m) to £294m (2008: £234m) reflecting volume growth in short-term insurance contracts and the impact of exchange rate movements.

Other income decreased £53m to £60m (2008: £113m) reflecting the non-recurrence of the gain of £46m recorded on the Visa IPO in 2008.

Impairment charges increased £220m to £567m (2008: £347m) due to high delinquency levels in the retail portfolios as a result of continued consumer indebtedness, despite the decline in interest and inflation rates during the first half of the year. There was a slight improvement in impairment ratios in the second half of 2009.

Operating expenses increased 13% (£164m) to £1,469m (2008: £1,305m) reflecting the impact of exchange rate movements. Costs were tightly controlled in Rand.

Total assets increased 13% to £45.8bn (31st December 2008: £40.4bn) and risk weighted assets increased 14% (£2.6bn) to £21.4bn (31st December 2008: £18.8bn), reflecting the impact of exchange rate movements.

## **Barclays Capital**

Income Statement Information	Year Ended 31.12.09 £m	Year Ended 31.12.08 £m
Net interest income Net fee and commission income	1,598 3,001	
Net trading income Net investment (loss)/income Principal transactions	7,185 (164) <b>7,021</b>	1,506 559 <b>2,065</b>
Other income Total income Impairment charges and other credit provisions Net income	5 <b>11,625</b> (2,591) <b>9,034</b>	13 <b>5,231</b> (2,423) <b>2,808</b>
Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets Operating expenses	(6,406) (186) <b>(6,592)</b>	(3,682) (92) <b>(3,774)</b>
Share of post-tax results of associates and joint ventures Gain on acquisition Profit before tax	22 - <b>2,464</b>	6 2,262 <b>1,302</b>
Balance Sheet Information Loans and advances to banks and customers at amortised cost Total assets Assets contributing to adjusted gross leverage Group liquidity pool	£162.6bn £1,019.1bn £618.2bn £127bn	
Performance Ratios Return on average economic capital <sup>1</sup> Cost:income ratio <sup>1</sup> Cost:net income ratio <sup>1</sup> Compensation:income ratio <sup>1</sup>	15% 57% 73% 38%	
Other Financial Measures Economic profit <sup>1</sup> Risk weighted assets Average DVaR (95%) Average total income per employee (000s)	£195m £181.1bn £77m £515	£825m £227.4bn £53m £281

<sup>1</sup> Defined on pages 106 to 111.

# **Barclays Capital**

Barclays Capital profit before tax increased 89% to £2,464m (2008: £1,302m). The substantial increase in income and profit reflected very strong performances in the UK and Europe, and a transformation in the scale and service offering in the US through the integration of the Lehman businesses acquired in September 2008

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Profit before tax was struck after credit market writedowns of £6,086m (2008: £8,053m), including £4,417m credit market losses (2008: £6,290m) and £1,669m of impairment (2008: £1,763m). The loss on own credit was £1,820m (2008: £1,663m gain).

	Year Ended	Year Ended
Analysis of Total Income	31.12.09	31.12.08
	£m	£m
Fixed Income, Currency and Commodities	12,964	7,353
Equities and Prime Services	2,846	1,153
Investment Banking	2,195	1,053
Principal Investments	(143)	299
Top-line income	17,862	9,858
Credit market losses in income	(4,417)	(6,290)
Own credit	(1,820)	1,663
Total income	11,625	5,231

Income of £11,625m was up 122% (2008: £5,231m), reflecting excellent growth across the client franchise. Top-line income increased 81% to £17,862m (2008: £9,858m). Fixed Income, Currency and Commodities increased 76% and drove the strong increase in trading income following the expansion of the business and the associated increase in client flows. Equities and Prime Services increased 147% driven by the acquisition of the Lehman Brothers North American businesses with particularly strong performances in cash equities and equity derivatives.

Investment Banking, which comprises advisory businesses and equity and debt underwriting, more than doubled to £2,195m (2008: £1,053m) driven by origination and advisory activity. The cash equity business, along with Investment Banking, drove a significant rise in fee and commission income.

Losses in Principal Investments of £143m (2008: income of £299m) contributed to the overall net investment loss of £164m (2008: income of £559m).

Impairment charges of £2,591m (2008: £2,423m) included credit market impairment of £1,669m (2008: £1,763m) as discussed on page 44. Non credit market related impairment of £922m (2008: £660m) principally related to charges in the portfolio management, global loans and principal investment businesses. Impairment charges declined significantly in the second half of 2009.

Operating expenses increased 75% to £6,592m (2008: £3,774m), reflecting the inclusion of the acquired Lehman business. Compensation costs represented 38% of income, a reduction of 6 percentage points on the prior year.

Total assets reduced 37% to £1,019.1bn (31st December 2008: £1,629.1bn) primarily as a result of derivative balances. There were further reductions in the trading portfolio and lending as well as depreciation in the value of other currencies relative to Sterling. These reductions contributed to an overall decrease of 9% in the adjusted gross leverage assets to £618.2bn (31st December 2008: £681.0bn). Risk weighted assets reduced 20% (£46.3bn) to £181.1bn (31st December 2008: £227.4bn) following the

reductions in the balance sheet and reclassification of certain securitisation assets to capital deductions and depreciation on the value of other currencies against Sterling, partially offset by a deterioration in credit conditions which increased probabilities of default.

Barclays Capital manages the liquidity pool on behalf of the Barclays Group.

# The Group pool

increased to £127bn (2008: £43bn). Whilst funding markets have been difficult, Barclays increased available liquidity, extended the term of unsecured liabilities, and reduced reliance on unsecured funding. Barclays completed a number of benchmark transactions in the senior debt market in the US, UK and Europe during 2009.

Average DVaR increased £24m to £77m (2008: £53m). Spot DVaR at 31st December 2009 of £55m reduced by £32m (31st December 2008: £87m).

# **Barclays Global Investors**

Income Statement					Year Ended 31.12.08 ntinuing Discon-tinued		
Information	Operations	Operations <sup>1</sup>	Total	Operations	Operations	Total	
Net interest income/(expense)	£m 10	£m 33	£m 43	£m (38)	£m -	£m (38)	
Net fee and commission income	(2)	1,759	1,757	1	1,916	1,917	
Net trading income/(loss)	20	1	21	(4)	(10)	(14)	
Net investment income/(loss)	11	66	77	(29)	-	(29)	
Principal transactions	31	67	98	(33)	(10)	(43)	
Other income Total income	1 <b>40</b>	4 <b>1,863</b>		(2) <b>(72)</b>	10 <b>1,916</b>	8 <b>1,844</b>	
Operating expenses excluding amortisation of intangible assets	(17)	(1,123)	(1,140)	(274)	(960)	(1,234)	
Amortisation of intangible assets	-	(14)	(14)	-	(15)	(15)	
Operating expenses	(17)	(1,137)	(1,154)	(274)	(975)	(1,249)	
Profit on disposal of associates and joint ventures  Profit/(loss) before tax	(1)	-	(1)	-	-	-	
and disposal of discontinued operations	22	726	748	(346)	941	595	
Profit on disposal of discontinued operations	-	6,331	6,331	-	-	-	
Profit/(loss) before tax	22	7,057	7,079	(346)	941	595	

# Balance Sheet Information

Total assets £5.4bn - £5.4bn £0.7bn £70.6bn £71.3bn

Profit on Disposal Information	As at 01.12.09
Consideration	2111
- Cash	4,207
- BlackRock shares	5,294
Total consideration including hedging gains	9,501
Net assets disposed	(2,051)
CVC fee	(106)
Transaction costs	(433)
Amounts relating to non-controlling interests	(580)
Profit on disposal before tax	6,331

1 BGI was sold on the 1st December 2009. Figures for discontinued operations are for the period up to disposal.

#### **Barclays Global Investors**

Barclays Global Investors profit before tax increased £6,484m to £7,079m (2008: £595m). Profit benefited from the sale of Barclays Global Investors to BlackRock Inc., which completed on 1st December 2009. Consideration of £9,501m includes 37.567 million new BlackRock shares valued at £5,294m giving Barclays an economic interest of 19.9% of the enlarged BlackRock group. The profit on disposal before tax was £6,331m after deducting amounts relating to non-controlling interests, transaction costs and a break fee relating to the termination of CVC Capital Partners' proposed purchase of the iShares business. Further information on the disposal is set out on note 29 on page 103.

Profit before tax excluding profit on disposal increased 26% to £748m (2008: £595m) reflecting a recovery on liquidity support of £25m during 2009 (2008: charge of £263m) and an 18% appreciation in the average value of the US Dollar against Sterling. The 2009 results included 11 months of discontinued operations compared to 12 months for 2008. Total income grew 3% (£59m) to £1,903m (2008: £1,844m).

Net fee and commission income declined 8% (£160m) to £1,757m (2008: £1,917m) largely reflecting 11 months' activity in the year.

Principal transactions increased £141m to a gain of £98m (2008: £43m loss) driven by sales of assets excluded from the disposal to BlackRock.

Operating expenses decreased 8% (£95m) to £1,154m (2008: £1,249m), benefiting from a recovery on liquidity support of £25m during 2009 (2008: charge of £263m), partially offset by exchange rate movements.

The continuing operations of BGI represent residual obligations under the cash support arrangements and associated liquidity support charges and, from 1st December 2009, included the Group's 19.9% ongoing interest in BlackRock. This investment is accounted for as an available for sale equity investment, with no dividends being received during 2009. Profit before tax on continuing operations for 2009 increased by £368m to £22m (2008: £346m loss) primarily due to lower liquidity support charges.

Total assets as at 31st December 2009 reflect shares to the value of £5,386m held in BlackRock, with total assets as at 31st December 2008 representing residual assets excluded from the disposal to BlackRock.

# **Barclays Wealth**

Income Statement Information	Year Ended 31.12.09 £m	Year Ended 31.12.08 £m
Net interest income Net fee and commission income	504 802	486 720
Net trading income/(loss) Net investment income/(loss) Principal transactions	7 13 <b>20</b>	(11) (333) <b>(344)</b>
Net premium from insurance contracts Other income Total income Net claims and benefits incurred under insurance contracts Total income net of insurance claims Impairment charges and other credit provisions Net income	1,333 1,333 (51) 1,282	136 26 <b>1,024</b> 300 <b>1,324</b> (44) <b>1,280</b>
Operating expenses excluding amortisation of intangible assets Amortisation of intangible assets Operating expenses	(1,114) (24) <b>(1,138)</b>	(919) (16) <b>(935)</b>
Profit on disposal of subsidiaries, associates and joint ventures  Profit before tax	1 <b>145</b>	326 <b>671</b>
Balance Sheet Information Loans and advances to customers at amortised cost Customer accounts Total assets	£13.1bn £38.5bn £15.1bn	
Performance Ratios Return on average economic capital <sup>1</sup> Cost:income ratio <sup>1</sup>	22% 85%	118% 71%
Other Financial Measures Economic profit <sup>1</sup> Risk weighted assets Average net income generated per member of staff (000s) <sup>1</sup>	£49m £11.4bn £169	£553m £10.3bn £176
Key Fact Total client assets	£151.3bn	£145.1bn

# 1 Defined on pages 106 to 111.

#### **Barclays Wealth**

Barclays Wealth profit before tax reduced 78% (£526m) to £145m (2008: £671m). The reduction in profit was principally due to the sale of the closed life assurance business in 2008 (2008: profit before tax of £104m and profit on disposal of £326m). Results were also affected by the integration of Lehman Brothers North American businesses (Barclays Wealth Americas), which made a loss of £39m.

Total income net of insurance claims increased 1% (£9m) to £1,333m (2008: £1,324m). Excluding the impact of the sale of the closed life business and the integration of Barclays Wealth Americas, income grew 3% as growth in the client franchise and the product offering offset the impact of adverse economic conditions.

Net interest income increased 4% (£18m) to £504m (2008: £486m) reflecting growth in customer lending. Average lending grew 27% to £12.3bn (2008: £9.7bn). Assets margin reduced to 1.01% from 1.04%. Average 2009 deposits were in line with the prior year (2008: £37.2bn) with a stable liabilities margin of 0.96% (2008: 0.95%).

Net fee and commission income increased by 11% (£82m) to £802m (2008: £720m) driven by Barclays Wealth Americas.

The movements in principal transactions, net premiums from insurance contracts and net claims and benefits incurred under insurance contracts were due to the sale of the closed life assurance business in October 2008.

Impairment charges increased 16% (£7m) to £51m (2008: £44m). This increase reflected the impact of the current economic environment on client liquidity and collateral values and the substantial increase in the loan book over the last four years.

Operating expenses increased 22% to £1,138m (2008: £935m) principally reflecting the impact of the acquisition of Barclays Wealth Americas partially offset by the impact of the disposal of the closed life business in 2008.

Total client assets, comprising customer accounts and client investments were £151.3bn (31st December 2008: £145.1bn) with underlying net new asset inflows of £3bn.

Risk weighted assets increased 10% (£1.1bn) to £11.4bn (2008: £10.3bn) reflecting growth in loans and advances.

#### **Head Office Functions and Other Operations**

Income Statement Information	31.12.09	Year Ended 31.12.08
	£m	£m
Net interest (loss)/income	(507)	182
Net fee and commission expense	(418)	(486)
Net trading (loss)	(291)	(245)
Net investment (loss)/income	(34)	27
Principal transactions	(325)	(218)
Net premiums from insurance contracts	92	119
Other income	1,186	26
Total income/(loss)	28	(377)
Impairment charges and other credit provisions	(16)	(30)
Net income/(loss)	12	(407)
Operating expenses	(570)	(451)

Share of post-tax results of associates and joint ventures Profit on disposal of associates and joint ventures Loss before tax	1 7 <b>(550)</b>	(858)
Balance Sheet Information Total assets	£6.4bn	£3.1bn
Other Financial Measures Risk weighted assets	£0.9bn	£0.4bn

### **Head Office Functions and Other Operations**

Head Office Functions and Other Operations loss before tax reduced £308m to £550m (2008: loss of £858m).

Total income increased £405m to £28m (2008: loss of £377m).

Group segmental reporting is performed in accordance with Group accounting policies. This means that inter-segment transactions are recorded in each segment as if undertaken on an arm's length basis. Adjustments necessary to eliminate inter-segment transactions are included in Head Office Functions and Other Operations.

Net interest income decreased £689m to a loss of £507m (2008: profit of £182m) primarily due to an increase in costs in central funding activity due to the money market dislocation, increased liquidity requirements and lower income on shareholders' funds due to the lower interest rate environment. This was partially offset by a £170m gain from a reclassification on consolidation for hedging derivatives with the corresponding expense being recorded in principal transactions.

Net fees and commission expense decreased £68m to £418m (2008: £486m) reflecting adjustments to eliminate inter-segmental transactions, offset by increases in fees for structured capital market activities to £191m (2008: £141m) and in fees paid to Barclays Capital for debt and equity raising and risk management advice to £174m (2008: £151m).

Losses associated with principal transactions increased £107m to £325m (2008: loss of £218m) predominantly due to a £170m increase in the consolidation reclassification adjustment on hedging derivatives.

Other income increased £1,160m to £1,186m (2008: £26m). During 2009, certain upper Tier 2 perpetual debt was exchanged for new issuances of lower Tier 2 dated loan stock resulting in a net gain of £1,164m. £1,170m of this gain was reflected in other income.

Operating expenses increased £119m to £570m (2008: £451m) reflecting a UK bank payroll tax charge of £190m (2008: £nil) in respect of 2009 cash compensation and £35m in respect of certain prior years awards which may fall within the proposed legislation, partially offset by a reduction of £55m in the costs relating to an internal review of Barclays compliance with US economic sanctions to £33m (2008: £88m).

# **Risk Management**

#### **Overview of Barclays Risk Exposures**

As a consequence of adverse economic conditions in most of the parts of the world in which Barclays operates, the overall market and risk environment has been challenging for all of Barclays businesses during 2009.

Barclays continues to actively manage its businesses to mitigate this risk and address these challenges and there have been no material changes to the risk management processes as described in the Risk Management section of our Annual Report and Accounts for the year ended 31st December 2008.

Pages 40 to 74 of this Results Announcement provide details with respect to Barclays risk exposures:

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Pages 40 to 69 provide an analysis of the key credit risks faced by Barclays across a number of asset classes and businesses, referencing significant portfolios and including summary measures of asset quality. Additional information referenced in this section is to be found in the notes to the financial statements. Further information on the detail within this section is as follows:

Analysis of total assets by valuation basis and underlying asset class (pages 40 to 41)

Detailed disclosures and analysis of Barclays Capital's credit market assets by asset class, covering current exposures, losses in the year, sales and paydowns, foreign exchange movements and, where appropriate, details of collateral held, geographic spread, vintage and credit quality (pages 42 to 53)

Quality of loans and advances to banks and customers with further information being provided on:

- Loans and advances, impairment charges and segmental analyses (pages 54 to 57)
- > Potential Credit Risk Loans and Coverage Ratios (pages 58 to 59)
- Wholesale Credit Risk (pages 60 to 63)
- > Retail Credit Risk (pages 64 to 66)

Statistical measure of credit losses using expected loss (pages 67 to 68)

Analysis of the credit quality of debt and similar securities, other than loans held within Barclays (page 69)

Pages 70 to 71 provide an analysis of market risk and, in particular, Barclays Capital's DVaR

Pages 72 to 74 set out the key measures of liquidity risk, including the Group liquidity pool, GRCB and Barclays Wealth funding, Barclays Capital funding and commentary on unsecured and secured funding Barclays is also affected by legal risk and regulatory compliance risk through the extensive range of legal obligations, regulations and codes in force in the territories in which Barclays operates. The principal uncertainties regarding these risks are further discussed on pages 101 to 102.

#### **Analysis of Total Assets**

		Accounting E		
	Total		Based	
Assets as at 31.12.09	Assets	Fair Value	Measure	
	£m	£m	£m	
Cash and balances at central banks	81,483	-	81,483	
Items in the course of collection from other banks	1,593	-	1,593	
Treasury & other eligible bills	9,926	9,926	-	
Debt securities	116,594	116,594	-	
Equity securities	19,602	19,602	-	
Traded loans	2,962	2,962	-	
Commodities <sup>6</sup>	2,260	2,260	-	
Trading portfolio assets	151,344	151,344	-	
Financial assets designated at fair value				
Loans and advances	22,390	22,390	-	
Debt securities	4,007	4,007	-	
Equity securities	6,256	6,256	-	

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Other financial assets <sup>7</sup> Held for own account	8,658 <b>41,311</b>	8,658 41,311	-
Held in respect of linked liabilities to customers under investment contracts <sup>8</sup>	1,257	1,257	-
Derivative financial instruments	416,815	416,815	-
Loans and advances to banks	41,135	-	41,135
Loans and advances to customers	420,224	-	420,224
Debt securities Equity securities Treasury & other eligible bills Available for sale financial instruments	43,888 6,676 5,919 <b>56,483</b>	•	- - -
Reverse repurchase agreements and cash collateral on securities borrowed	143,431	-	143,431
Other assets	23,853	1,207	22,646
Total assets as at 31.12.09	1,378,929	668,417	710,512
Total assets as at 31.12.08	2,052,980	1,356,614	696,366

<sup>4</sup> Equity securities comprise primarily equity securities determined by available quoted prices in active markets.

		Sub Analysis				
Derivatives		Debt Securities and Other Bills <sup>2</sup>	Reverse Repurchase Agreements <sup>3</sup>	Equity Securities <sup>4</sup>	Other	Credit Market Assets <sup>5</sup>
£m	£m	£m	£m	£m	£m	£m
-	-	-	-	-	81,483	-
-	-	-	-	-	1,593	-
-	-	9,926	-	-	-	-
-	-	116,594	-	-	-	1,186
-	-	-	-	19,602	-	-
-	2,962	-	-	-	-	-

<sup>1</sup> Further analysis of loans and advances is on pages 54 to 66.

<sup>2</sup> Further analysis of debt securities and other bills is on page 69.

<sup>3</sup> Reverse repurchase agreements comprise primarily short-term cash lending with assets pledged by counterparties securing the loan.

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-	- 2,962	- 126,520	-	- 19,602	2,260 2,260	- 1,186
	2,302	120,020		13,002	2,200	1,100
-	22,390	-	-	-	-	6,941
-	-	4,007	-	-	-	-
-	=	-	-	6,256	-	-
-	557	-	7,757	-	344	-
-	22,947	4,007	7,757	6,256	344	6,941
-	-	-	-	-	1,257	-
416,815	-	-	-	-	-	2,304
-	41,135	-	-	-	-	-
-	420,224	-	-	-	-	15,186
_	_	43,888	_	_	_	535
-	_	-	-	6,676	_	-
-	-	5,919	-	, -	-	-
-	-	49,807	-	6,676	-	535
-	-	-	143,431	-	-	-
-	-	-	-	-	23,853	1,200
416,815	487,268	180,334	151,188	32,534	110,790	27,352
984,802	542,118	224,692	137,637	39,173	124,558	41,208

# **Analysis of Barclays Capital Credit Market Assets by Asset Class**

RMBS				
Monoline			<b>ABS CDO</b>	
Wrapped		Other US	Super	As at
<b>US RMBS</b>	Alt-A	Sub-prime	Senior	31.12.09
£m	£m	£m	£m	£m

<sup>5</sup> Further analysis of Barclays Capital credit market exposures is on pages 42 to 53. Undrawn commitments of £257m (2008: £531m) are off-balance sheet and therefore not included in the table above. This is a change in presentation from 31st December 2008, which reflected certain loan facilities originated post 1st July 2007.

<sup>6</sup> Commodities primarily consists of physical inventory positions.

<sup>7</sup> These instruments consist primarily of loans with embedded derivatives and reverse repurchase agreements designated at fair value.

<sup>8</sup> Financial assets designated at fair value in respect of linked liabilities to customers under investment contracts have not been further analysed as the Group is not exposed to the risks inherent in these assets.

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Debt securities	1,186	-	3	323	-
Trading portfolio assets	1,186	-	3	323	-
Loans and advances	6,941	-	52	-	-
Financial assets designated at fair value	6,941	-	52	-	-
Derivative financial instruments	2,304	-	244	211	6
Loans and advances to customers	15,186	1,931	24	-	-
Debt securities	535	-	209	326	-
Available for sale financial instruments	535	-	209	326	-
Other assets	1,200	-	-	-	-
Assets as at 31.12.09	27,352	1,931	532	860	6
Assets as at 31.12.08	41,208	3,104	3,441	4,288	1,639

<sup>1</sup> Further analysis of Barclays Capital credit market exposures is on pages 44 to 53. Undrawn commitments of £257m (2008: £531m) are off-balance sheet and therefore not included in the table above. This is a change in presentation from 31st December 2008, which reflected certain loan facilities originated post 1st July 2007.

Commercial Real Estate Loans	Commercial Real Estate Properties	Securities	Wrapped CMBS		SIV-lites			Protium
£m	£m	£m	£m	£m	£m	£m	£m	£m
-	=	860	-	_	-	-	-	-
-	-	860	-	-	-	-	-	-
6,534	-	_	-	-	355	-	-	-
6,534	-	-	-	-	355	-	-	-
-	-	(389)	30	-	53	23	2,126	-
-	-	-	-	5,250	122	-	-	7,859
-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-
-	1,200	-	-	-	-	-	-	-
6,534	1,200	471	30	5,250	530	23	2,126	7,859
11,578	-	735	1,854	8,517	963	150	4,939	-

# **Barclays Capital Credit Market Exposures**

Barclays Capital's credit market exposures as at 31st December 2009 primarily relate to commercial real estate and leveraged finance. These include positions subject to fair value movements in the profit and loss account and positions that are classified as loans and advances and as available for sale.

The balances at and gross writedowns to 31st December 2009 are set out by asset class below:

						Year Fair	Ended 31.12.	.09
US Residential Mortgages	Notes	As at 31.12.09 \$m <sup>1</sup>	As at 31.12.08 \$m1	As at 31.12.09 £m1	As at 31.12.08 £m <sup>1</sup>	Value Losses £m	Impair-ment Charge £m	Gross Losses £m
ABS CDO Super Senior Other US sub-prime 8	A1	3,127	4,526	1,931	3,104	-	714	714
Alt-A  Monoline wrapped US	A2	2,254	11,269	1,392	7,729	531	555	1,086
RMBS	A3	9	2,389	6	1,639	282	-	282
Commercial Mortgages Commercial real estate loans and								
properties Commercial mortgage-backed	B1	12,525	16,882	7,734	11,578	2,466	-	2,466
securities Monoline wrapped	B1	762	1,072	471	735	44	-	44
CMBS	B2	49	2,703	30	1,854	497	-	497
Other Credit Market Leveraged Finance <sup>2</sup> SIVs, SIV-Lites and	C1	8,919	13,193	5,507	9,048	-	396	396
CDPCs Monoline wrapped	C2	896	1,622	553	1,113	69	4	73
CLO and other	C3	3,443	7,202	2,126	4,939	528	-	528
Total exposures		31,984	60,858	19,750	41,739			
Total gross writedowns						4,417	1,669	6,086
Loan to Protium	D	12,727	-	7,859	-			

During the year ended 31st December 2009, these positions have been reduced by £14,130m to £27,609m (31st December 2008: £41,739m), including net sales and paydowns of £6,590m, gross writedowns of £6,086m and a decrease of £4,226m due to currency and other movements. In addition, on 16th

September 2009, £5,087m credit market assets and £2,367m other assets were sold to Protium Finance LP, funded by a £7,669m loan extended by Barclays. The loan balance at 31st December 2009 of £7,859m includes accrued interest.

In the year ended 31st December 2009, gross writedowns comprised £4,417m (2008: £6,290m) of fair value losses through income and £1,669m (2008: £1,763m) of impairment charges. Gross writedowns included £2,082m (2008: £5,584m) against US residential mortgage positions, £3,007m (2008: £1,488m) against commercial mortgage positions, and £997m (2008: £981m) against other credit market positions.

- 1 As the majority of positions are denominated in US Dollars, the positions above are shown in both US Dollars and Sterling.
- 2 Includes undrawn commitments of £257m (2008: £531m).

# A. US Residential MortgagesA1. ABS CDO Super Senior

	As at	As at	As at	As at
	31.12.09	31.12.08		31.12.08
	Total	Total	Marks <sup>1</sup>	Marks <sup>1</sup>
	£m	£m	%	%
2005 and earlier	1,048	1,226	77%	90%
2006	422	471	7%	37%
2007 and 2008	22	25	34%	69%
Sub-prime	1,492	1,722	57%	75%
2005 and earlier	761	891	43%	77%
2006	230	269	59%	75%
2007 and 2008	55	62	14%	37%
Alt-A	1,046	1,222	45%	74%
Prime	421	520	83%	100%
RMBS CDO	351	402	6%	-
Sub-prime second lien	110	127	-	-
Total US RMBS	3,420	3,993	49%	68%
CMBS	37	44	89%	100%
Non-RMBS CDO	400	453	35%	56%
CLOs	32	35	100%	100%
Other ABS	37	51	100%	100%
Total Other ABS	506	583	48%	66%
Total notional collateral	3,926	4,576		
Subordination	(385)	(459)		
Gross exposure pre-impairment	3,541	4,117		
Impairment allowances	(1,610)			
Total	1,931	3,104	49%	68%

ABS CDO Super Senior positions at 31st December 2009 comprised five high grade liquidity facilities which were fully drawn and classified within loans and receivables (31st December 2008: five facilities).

During the year, ABS CDO Super Senior positions reduced by £1,173m to £1,931m (31st December 2008: £3,104m). Positions are stated after writedowns and charges of £714m incurred in 2009 (2008: £1,461m). There was a decline of £290m resulting from depreciation in the value of the US Dollar against Sterling and amortisation of £169m in the year.

1 Marks above reflect the gross positions after impairment and subordination.

#### A2. Other US Sub-Prime and Alt-A

	As at 31.12.09	As at 31.12.08	Marks at 31.12.09	Marks at 31.12.08
Other US Sub-prime	£m	£m	%	%
Whole loans	-	1,565	-	72%
Sub-prime securities (net of hedges)	212	929	38%	25%
Other positions with underlying sub-prime collateral:				
- Derivatives	244	643	96%	87%
- Loans	76	195	22%	70%
- Real Estate	-	109	-	46%
Total Other US Sub-Prime	532	3,441		
Alt-A				
Whole Loans	-	776	-	67%
Alt-A Securities	649	3,112	40%	16%
Residuals	-	2	_	6%
Derivative positions with underlying Alt-A collateral	211	398	99%	100%
Total	860	4,288		
Total Other US Sub-Prime and Alt-A	1,392	7,729		

The majority of Other US sub-prime and Alt-A positions are measured at fair value through profit and loss. The balance reduced by £6,337m to £1,392m (31st December 2008: £7,729m), driven by the Protium sale of £2,319m, other net sales, paydowns and other movements of £2,398m and gross losses of £1,086m. Depreciation of the US Dollar against Sterling resulted in a decline of £534m.

Counterparty derivative positions relating to vehicles which hold sub-prime collateral was £455m (31st December 2008: £1,041m). These positions largely comprise the most senior obligation of the vehicles.

#### A3. US Residential Mortgage Backed Securities Wrapped by Monoline Insurers

The table below shows RMBS assets where Barclays Capital held protection from monoline insurers at 31st December 2009. These are measured at fair value through profit and loss.

		Fair Value of Underlying		Credit Valuation	Net
By rating of the monoline	Notional	Asset	<b>Fair Value Exposure</b>	<b>Adjustment</b>	Exposure
As at 31.12.09	£m	£m	£m	£m	£m
Non-investment grade	56	6	50	(44)	6

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Total	56	6	50	(44)	6
As at 31.12.08					
A/BBB	2,567	492	2,075	(473)	1,602
Non-investment grade	74	8	66	(29)	37
Total	2,641	500	2,141	(502)	1,639

The balance reduced by £1,633m to £6m (31st December 2008: £1,639m), reflecting the Protium sale of £1,164m, a credit valuation adjustment of £282m, and currency and other movements of £187m. Barclays would review claims in the event of default of the underlying assets. There have been no claims

under the monoline insurance contracts as none of the underlying assets defaulted in the year.

The notional value of the assets split by the rating of the underlying asset is shown below.

		As at 31.12.09			As a	nt 31.12.08	
By Rating of		Non-Investment				Non-Investment	
Underlying Asset	A/BBB	Grade	Total	AAA/AA	A/BBB	Grade	Total
	£m	£m	£m	£m	£m	£m	£m
2005 and earlier	-	-	-	143	-	-	143
2006	-	-	-	-	-	1,240	1,240
2007 and 2008	-	-	-	-	-	510	510
High Grade	=	-	-	143	-	1,750	1,893
Mezzanine - 2005 and earlier	-	56	56	31	330	338	699
CDO <sup>2</sup> - 2005 and earlier	-	-	-	-	-	49	49
US RMBS	-	56	56	174	330	2,137	2,641

#### B. Commercial Mortgages

#### B1. Commercial Real Estate and Mortgage-Backed Securities

Commercial mortgages held at fair value include commercial real estate loans of £6,534m (31st December 2008: £11,578m), commercial real estate properties of £1,200m (31st December 2008: £nil), and commercial mortgage-backed securities of £471m (31st December 2008: £735m).

# **Commercial Real Estate Loans and Properties**

In the year ended 31st December 2009, the commercial real estate loans and properties balance reduced by £3,844m to £7,734m (31st December 2008: £11,578m). There were gross losses of £2,466m, of which £1,541m related to the US, £843m to UK and Europe, and £82m to Asia. There were gross sales and paydowns of £661m comprising £345m in the UK and Europe, £307m in the US, and £9m in Asia, and currency and other movements of £717m.

The commercial real estate loan balances comprised 51% UK and Europe, 44% US and 5% Asia.

One large transaction comprises 25% of the total US commercial real estate loan balance. The remaining 75% of the US balance comprises 64 transactions. The remaining weighted average number of years to initial maturity of the US portfolio is 1.2 years (31st December 2008: 1.4 years).

The UK and Europe portfolio is well diversified with 56 transactions at 31st December 2009. In Europe protection is provided by loan covenants and periodic LTV retests, which cover 83% of the portfolio. 50% of the German balance relates to one transaction secured on residential assets.

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Commercial Real Estate Loans by Region	31.12.09	31.12.08		
	£m	£m	%	%
US	2,852	6,329	62%	88%
Germany	1,959	2,467	84%	95%
Sweden	201	265	81%	96%
France	189	270	70%	94%
Switzerland	141	176	85%	97%
Spain	72	106	56%	92%
Other Europe	370	677	57%	90%
UK	429	831	61%	89%
Asia	321	457	77%	97%
Total	6,534	11,578		

0		As at	31.12.09				As at 31.12.08
Commercial Real Estate Loans by Industry	US	GermanyOther	Europe	UK	Asia	Total	Total
	£m	£m	£m	£m	£m	£m	£m
Residential	1,132	1,053	-	152	102	2,439	3,582
Office	372	251	557	79	79	1,338	3,656
Hotels	614	-	223	8	1	846	1,633
Retail	54	507	73	30	73	737	957
Industrial	383	105	103	20	11	622	887
Leisure	-	-	-	140	-	140	233
Land	128	-	-	-	-	128	232
Mixed/Others	169	43	17	-	55	284	398
Total	2,852	1,959	973	429	321	6,534	11,578

Commercial Real Estate Properties by Industry	As at 31.12.09	As at 31.12.08
	£m	£m
Residential	56	-
Office	927	-
Hotels	126	-
Industrial	25	-
Leisure	33	-
Land	31	-
Mixed/Others	2	-
Total	1,200	-

Included within the commercial real estate properties balance are properties held by Crescent Real Estate Holdings LLC (Crescent) with a carrying value of £1,001m. On 19th November 2009, Barclays Capital assumed ownership of Crescent following the completion of a debt restructuring transaction.

# **Commercial Mortgage Backed Securities**

	As at	As at	Marks <sup>1</sup> at	Marks <sup>1</sup> at
	31.12.09	31.12.08	31.12.09	31.12.08
	£m	£m	%	%
Commercial Mortgage Backed Securities (Net of Hedges)	471	735	20%	21%

# **B2.** CMBS Wrapped by Monoline Insurers

The table below shows commercial mortgage backed security assets where Barclays Capital held protection from monoline insurers at 31st December 2009. These are measured at fair value through profit and loss.

By Rating of the Monoline	Notional	Fair Value of Underlying Asset	Fair Value Exposure	Credit Valuation Adjustment	Net Exposure
As at 31.12.09	£m	£m	£m	£m	£m
AAA/AA	54	21	33	(3)	30
Non-investment grade	383	160	223	(223)	-
Total	437	181	256	(226)	30
As at 31.12.08					
AAA/AA	69	27	42	(4)	38
A/BBB	3,258	1,301	1,957	(320)	1,637
Non-investment grade	425	181	244	(65)	179
Total	3,752	1,509	2,243	(389)	1,854

The balance reduced by £1,824m to £30m (31st December 2008: £1,854m), reflecting the Protium sale of £1,208m, a credit valuation adjustment of £497m, and currency and other movements of £119m. Claims would become due in the event of default of the underlying assets. There have been no claims under the monoline insurance contracts as none of the underlying assets defaulted in the year. The notional value of the assets split by the current rating of the underlying asset is shown below.

	As at	31.12.09	As at 31.12.08		
By Rating of Underlying Asset	AAA/AA	A/BBB	Total	AAA/AA	Total
	£m	£m	£m	£m	£m
2005 and earlier	-	-	-	437	437
2006	54	-	54	613	613
2007 and 2008	-	383	383	2,702	2,702
CMBS	54	383	437	3,752	3,752

- 1 Marks are based on gross collateral.
- C. Other Credit MarketC1. Leveraged Finance

	As at	As at
Leveraged Finance Loans by Region	31.12.09	31.12.08
	£m	£m
UK	4,530	4,519
Europe	1,051	1,291
Asia	165	140
US	35	3,213
Total lending and commitments	5,781	9,163
Impairment	(274)	(115)
Net lending and commitments at period end <sup>1</sup>	5,507	9,048

Leveraged finance loans are classified within loans and advances and are stated at amortised cost less impairment. The table above includes certain loan facilities originated prior to 1st July 2007, the start of the dislocation in the credit market<sup>2</sup>.

At 31st December 2009, net lending and commitments reduced £3,541m to £5,507m (31st December 2008: £9,048m), following a repayment of £3,056m at par in January 2009, impairment of £396m, and other movements of £89m.

The overall credit performance of the assets remained satisfactory with the majority of the portfolio performing to plan or in line with original stress tolerances. There were a small number of deteriorating positions on which higher impairment was charged.

#### C2. SIVs, SIV-Lites and CDPCs

SIV and SIV-lite positions comprise liquidity facilities and derivatives. At 31st December 2009 SIVs and SIV-Lites positions reduced by £433m to £530m (31st December 2008: £963m) with a reduced number of counterparties. There were £72m of gross writedowns in the year.

Credit Derivative Product Companies (CDPCs) positions at 31st December 2009 reduced by £127m to £23m (31st December 2008: £150m).

- 1 Includes undrawn commitments of £257m (2008: £531m).
- This is a change of presentation from 31st December 2008, which reflected certain loan facilities originated post 1st July 2007.

#### C3. CLO and Other Assets Wrapped by Monoline Insurers

The table below shows Collateralised Loan Obligations (CLOs) and other assets where we held protection from monoline insurers at 31st December 2009.

By Rating of the Monoline As at 31.12.09 AAA/AA A/BBB	Notional £m 7,336	Fair Value of Underlying Asset £m 5,731	Fair Value Exposure £m 1,605	Credit Valuation Adjustment £m (91)	Net Exposure £m 1,514
Non-investment grade: Fair value through profit and loss	1,052	824	228	(175)	53
Loans and receivables  Total	9,116 <b>17,504</b>	7,994 <b>14,549</b>	1,122 <b>2,955</b>	(563) <b>(829)</b>	559 <b>2,126</b>
<b>As at 31.12.08</b> AAA/AA	8,281	5,854	2,427	(55)	2,372

Total	20,875	15,103	5,772	(833)	4,939
Non-investment grade	6,148	4,441	1,707	(574)	1,133
A/BBB	6,446	4,808	1,638	(204)	1,434

The balance reduced by £2,813m to £2,126m (31st December 2008: £4,939m), reflecting increases in the fair value of the underlying assets of £1,321m, credit valuation adjustments of £528m, the Protium sale of £396m, and currency and other movements of £568m.

Claims would become due in the event of default of the underlying assets. There have been no claims under the monoline insurance contracts as none of the underlying assets defaulted in the year.

On 25th November 2009, £8,027m of the CLO assets wrapped by non-investment grade rated monolines were reclassified to loans and receivables (as discussed in Note 18). At 31st December 2009, the fair value of the transferred assets was £7,994m and the net exposure to monoline insurers was £559m. The remaining non-investment grade exposure continues to be measured at fair value through profit and loss. The notional value of the assets split by the current rating of the underlying asset is shown below.

#### By Rating of the Underlying Asset

			As at 3	31.12.09			As a	t 31.12.0	)8
					Non- investment				
	AAA/AA	AAA/AA	A/BBB	A/BBB	Grade	Total	AAA/AA	A/BBB	Total
	Fair	Loans and	Fair	Loans and	Fair		Fair	Fair	
	Value	Receivables	Value	Receivables	Value		Value	Value	
	£m	£m	£m	£m	£m	£m	£m	£m	£m
2005 and									
earlier	1,518	2,209	294	815	-	4,836	6,037	-	6,037
2006 2007 and	1,972	2,952	-	458	-	5,382	5,894	-	5,894
2008	2,452	2,199	548	483	-	5,682	6,295	-	6,295
CLOs	5,942	7,360	842	1,756	-	15,900	18,226		18,226
2005 and									
earlier	-	-	55	-	55	110	862	-	862
2006 2007 and	118	-	90	-	125	333	535	-	535
2008	441	-	-	-	720	1,161	785	467	1,252
Other	559	-	145	-	900	1,604	2,182	467	2,649
Total	6,501	7,360	987	1,756	900	17,504	20,408	467	20,875

#### D. Protium

On 16th September 2009, Barclays Capital sold assets of £7,454m, including £5,087m in credit market assets, to Protium Finance LP (Protium), a newly established fund. The impact of the sale on each class of

credit market asset is detailed in each relevant category in sections A to C.

As part of the transaction, Barclays extended a £7,669m 10 year loan to Protium Finance LP. The principal terms of the loan are as follows:

-

The loan has a final maturity of ten years, with a commercial rate of return fixed at USD LIBOR plus 2.75% (expected to amount to a cumulative total of US\$3.9bn)

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Protium is obliged to pay principal and interest equal to the amount of available cash generated by the Fund after payment of Fund expenses and certain payments to the Fund's partners

-

The loan is secured by a charge over the assets of Protium

The loan is classified as loans and receivables. The difference between the size of the loan and assets sold relates to cash and US Treasuries held by Protium. The increase in the loan balance between 16th September 2009 and 31st December 2009 reflects accrued interest which was received from Protium in January 2010.

The fair value of assets sold to Protium is set out below. The balances at 31st December 2009 include cash realised from subsequent sales and paydowns.

	As at			As at		As at
US Residential Mortgages			30.06.09			30.06.09
	\$m	\$m	•	£m		£m
Other US sub-prime whole loans and real estate	1,038	1,124	1,256	641	682	764
Other US sub-prime securities	578	513	508	357	311	309
Total other US sub-prime	1,616	1,637	1,764	998	993	1,073
Alt-A	2,112	2,185	2,342	1,304	1,326	1,424
Monoline wrapped US RMBS	1,447	1,919	2,081	893	1,164	1,266
Commercial Mortgages						
Monoline wrapped CMBS	1,378	1,991	2,450	851	1,208	1,490
Other Credit Market						
Monoline wrapped CLO and other	475	652	752	294	396	457
Credit market related exposure	7,028	8,384	9,389	4,340	5,087	5,710
Fair value of underlying assets wrapped by	4.005	0.500	0.700	0.500	0.170	1.050
monoline insurers	4,095	3,592	2,728	2,529	2,179	1,659
Other assets	1,230	309	285	759	188	173
Total	12,353	12,285	12,402	7,628	7,454	7,542
Loan to Protium	12,727	12,641	-	7,859	7,669	_

#### E. Own Credit

The carrying amount of issued notes that are designated under the IAS 39 fair value option is adjusted to reflect the effect of changes in own credit spreads. The resulting gain or loss is recognised in the income statement.

From 30th September 2007 to 30th June 2009, Barclays credit default swap spreads were used to calculate the carrying amount of issued notes, since there were insufficient observable own credit spreads through secondary trading prices in Barclays issued bonds. From 1st July 2009, the carrying amount of issued notes has been calculated using credit spreads derived from secondary trading in Barclays issued bonds.

At 31st December 2009, the own credit adjustment arose from the fair valuation of  $\mathfrak L$  61.5

bn of Barclays Capital structured notes (31st December 2008: £54.5bn). Barclays credit spreads improved during 2009, leading to a loss of £1,820m (2008: gain £1,663m) from the fair value of changes in own credit.

Barclays Capital also uses credit default swap spreads to determine the impact of Barclays own credit quality on the fair value of derivative liabilities. At 31st December 2009, cumulative adjustments of £307m (31st December 2008: £1,176m) were netted against derivative liabilities. The impact of these adjustments in both periods was more than offset by the impact of the credit valuation adjustments to reflect counterparty creditworthiness that were netted against derivative assets.

#### **Credit Risk**

#### **Loans and Advances to Customers and Banks**

Total loans and advances to customers and banks net of impairment allowance fell 10% to £487,268m (31st December 2008: £542,118m). Loans and advances at amortised cost were £461,359m (31st December 2008: £509,522m) and loans and advances at fair value were £25,909m (31st December 2008: £32,596m).

Total loans and advances to customers and banks gross of impairment allowances fell by £43,941m (9%) to £472,155m (31st December 2008: £516,096m) due to an 18% reduction in the wholesale portfolios, principally in:

Barclays Capital, due to a decrease in the cash collateral held against derivative trades, a reduction in non-UK lending and a decrease in the value of other currencies relative to Sterling. This was partially offset by increases in lending due to restructuring of credit market assets and a reclassification of previously held for trading assets to loans and advances; and

Barclays Commercial Bank, due to reduced customer demand

This was partially offset by a rise in loans and advances to customers across the majority of retail business units, notably in UK Retail Bank due to growth in the UK Home Finance portfolio.

#### **Loans and Advances at Amortised Cost**

As at 31.12.09 Wholesale -	Gross Loans & Advances £m	Impairment Allowance £m	Loans & Advances Net of Impairment £m	Credit Risk Loans £m	CRLs % of Gross Loans & Advances %	Impairment Charge £m	Loan Loss Rates bp
customers Wholesale -	218,110	4,604	213,506	10,990	5.0%	3,430	157
banks <b>Total</b>	41,196	61	41,135	57	0.1%	11	3
wholesale	259,306	4,665	254,641	11,047	4.3%	3,441	133
Retail - customers <b>Total retail</b>	212,849 <b>212,849</b>	6,131 <b>6,131</b>	206,718 <b>206,718</b>	11,341 <b>11,341</b>	5.3% <b>5.3%</b>	3,917 <b>3,917</b>	184 <b>184</b>

Total	472,155	10,796	461,359	22,388	4.7%	7,358	156
As at 31.12.08 Wholesale -							
customers Wholesale -	266,750	2,784	263,966	8,144	3.1%	2,540	95
banks <b>Total</b>	47,758	51	47,707	48	0.1%	40	8
wholesale	314,508	2,835	311,673	8,192	2.6%	2,580	82
Retail -							
customers	201,588	3,739	197,849	7,508	3.7%	2,333	116
Total retail	201,588	3,739	197,849	7,508	3.7%	2,333	116
Total	516,096	6,574	509,522	15,700	3.0%	4,913	95

# **Impairment Charges**

Impairment charges on loans and advances increased 50% (£2,445m) to £7,358m (2008: £4,913m). The increase was primarily due to economic deterioration and portfolio maturation, currency movements and methodology enhancements, partially offset by a contraction in loan balances. As a result of this increase in impairment and the fall in loans and advances, the impairment charges as a percentage of period end Group total loans and advances increased to 156bps (31st December 2008: 95bps). When measured against constant 2008 year-end loans and advances balances and impairment at average 2008 foreign exchange rates, the loan loss rate for the period was 135bps.

The impairment charge in Global Retail and Commercial Banking increased by 85% (£2,473m) to £5,395m (2008: £2,922m) as charges rose in all portfolios, reflecting deteriorating credit conditions across all regions. The loan loss rate for 2009 was 185bps (2008: 99bps).

In Investment Banking and Investment Management, impairment was broadly unchanged at £1,949m (2008: £1,980m). The loan loss rate for 2009 was 109bps (2008: 90bps).

The impairment charge against available for sale assets and reverse repurchase agreements increased by 41% (£207m) to £713m (2008: £506m), driven by impairment against credit market exposures.

# **Impairment Charges and Other Credit Provisions**

	Year Ended	Year Ended
	31.12.09	31.12.08
	£m	£m
Impairment charges on loans and advances	7,330	4,584
Charges in respect of undrawn facilities and guarantees	28	329
Impairment charges on loans and advances	7,358	4,913
Impairment charges on reverse repurchase agreements	43	124
Impairment charges on available for sale assets	670	382
Impairment charges and other credit provisions	8,071	5,419

#### **Impairment Charges by Business**

Year Ended 31.12.2009 Total

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	Loans and advances	Available for sale assets £m	Reverse repurchase agreements £m £m
Global Retail and Commercial			
Banking	5,395	18	- 5,413
UK Retail Banking	936	-	- 936
Barclays Commercial Bank	960	14	- 974
Barclaycard	1,798	-	- 1,798
GRCB - Western Europe	663	4	- 667
GRCB - Emerging Markets	471	-	- 471
GRCB - Absa	567	-	- 567
Investment Banking and Investment Management	1,949	650	43 2,642
Barclays Capital <sup>1</sup>	1,898	650	43 2,591
Barclays Wealth	51	-	- 51
Head Office Functions and Other Operations	14	2	- 16
Total impairment charges	7,358	670	43 8,071
Year Ended 31.12.2008			
Global Retail and Commercial Banking	2,922	-	- 2,922
UK Retail Banking	602	-	- 602
Barclays Commercial Bank	414	-	- 414
Barclaycard	1,097	-	- 1,097
GRCB - Western Europe	297	-	- 297
GRCB - Emerging Markets	165	-	- 165
GRCB - Absa	347	-	- 347
Investment Banking and	1,980	363	124 2,467
Investment Management	ŕ		•
Barclays Capital <sup>1</sup>	1,936	363	124 2,423
Barclays Wealth	44	-	- 44
Head Office Functions and Other Operations	11	19	- 30
Total impairment charges	4,913	382	124 5,419

# Gross Loans and Advances at Amortised Cost by Geographical Area and Industry Sector

	<b>United Othe</b>	United				
As at 31.12.09	Kingdom	Union	States	<b>Africa</b>	World	Total
	£m	£m	£m	£m	£m	£m
Financial institutions	26,687	26,977	59,212	4,365	15,369	132,610
Agriculture, forestry and fishing	2,192	187	1	1,936	5	4,321

<sup>1</sup> Credit market related impairment charges within Barclays Capital comprised £1,205m (2008: £1,517m) against loans and advances, £464m (2008: £192m) against available for sale assets and £nil (2008: £54m) against reverse repurchase agreements.

Manufacturing	8,549	5,754	797	1,419	2,336	18,855
Construction	3,544	1,610	7	903	239	6,303
Property	13,514	4,224	428	4,154	1,148	23,468
Government	913	770	360	3,072	4,111	9,226
Energy and water	2,447	3,882	2,336	158	1,912	10,735
Wholesale and retail distribution						
and leisure	12,792	2,428	720	1,789	2,017	19,746
Transport	2,784	1,905	383	368	1,844	7,284
Postal and communications	1,098	649	355	715	610	3,427
Business and other services	16,577	4,878	1,721	4,319	2,782	30,277
Home loans	90,903	35,752	19	22,057	1,007	149,738
Other personal	27,687	7,403	7,410	964	1,507	44,971
Finance lease receivables	3,021	2,636	318	5,018	201	11,194
Total loans and advances to	,	,		,		,
customers and banks	212,708	99,055	74,067	51,237	35,088	472,155
	,	,	,	,	•	,
As at 31.12.08						
Financial institutions	32,982	26,081	68,825	4,017	26,927	158,832
Agriculture, forestry and fishing	2,245	216	-	817	3	3,281
Manufacturing	11,340	8,700	2,171	1,082	3,081	26,374
Construction	4,278	1,786	21	2,053	101	8,239
Property	12,091	4,814	549	3,485	1,216	•
Government	661	1,826	1,133	1,869	2,807	8,296
Energy and water	3,040	5,313	3,085	118	2,545	14,101
Wholesale and retail distribution	-,	-,	-,		,	, -
and leisure	14,421	2,653	1,165	1,012	957	20,208
Transport	3,467	2,603	415	739	1,388	8,612
Postal and communications	1,491	962	3,343	293	1,179	7,268
Business and other services	19,589	5,490	2,279	4,699	5,316	37,373
Home loans	85,672	34,451	•	19,036	,	140,166
Other personal	28,362	6,440	7,691	3,069	2,743	48,305
Finance lease receivables	3,911	3,328	298	5,130	219	12,886
Total loans and advances to	3,011	5,525		5,.00	2.0	,000
customers and banks	223,550	104,663	91,003	<i>47 4</i> 19	49 461	516,096
odotomoro una bunto	220,000	104,000	31,000	77,713	75,701	510,000

# **Potential Credit Risk Loans and Coverage Ratios**

	CRLs		PP	Ls	PCRLs		
	31.12.09	31.12.08	31.12.09	31.12.08	31.12.09	31.12.08	
	£m	£m	£m	£m	£m	£m	
Home Loans	3,604	2,528	135	267	3,739	2,795	
Unsecured and Other	7,737	4,980	559	230	8,296	5,210	
Retail	11,341	7,508	694	497	12,035	8,005	
Corporate/Wholesale <b>Group</b>	11,047 <b>22,388</b>	8,192 <b>15,700</b>	2,674 <b>3,368</b>	1,959 <b>2,456</b>	13,721 <b>25,756</b>	10,151 <b>18,156</b>	

	Impairn Allowa		CRL Cov	erage	PCRL Coverage		
Home Loans	639	321	17.7%	12.7%	17.1%	11.5%	
Unsecured and Other	5,492	3,418	71.0%	68.6%	66.2%	65.6%	
Retail	6,131	3,739	54.1%	49.8%	50.9%	46.7%	
Corporate/Wholesale	4,665	2,835	42.2%	34.6%	34.0%	27.9%	
Group	10,796	6,574	48.2%	41.9%	41.9%	36.2%	

#### **Credit Risk Loans**

The Group's Credit Risk Loans (CRLs) rose 43% to £22,388m (31st December 2008: £15,700m) in 2009. Balances were higher across Retail Home Loans, Retail Unsecured and Other and Corporate and Wholesale exposures reflecting the deterioration in credit conditions in the past year across Barclays areas of operations. The most notable increases were in the international businesses in Global Retail and Commercial Banking, with GRCB - Western Europe increasing the most as credit conditions deteriorated in Spain, Italy and Portugal. However, the rate of increase to the Group numbers has fallen during each quarter of 2009 from 17% in Q1 09 to 5% in Q4 09.

CRLs in Retail Home Loans increased by £1,076m (43%) to £3,604m (31st December 2008: £2,528m) and in Retail Unsecured and Other portfolios by £2,757m (55%) to £7,737m (31st December 2008: £4,980m) as credit conditions deteriorated and arrears balances rose in a number of regions, notably in: Absa Home Finance and Cards, GRCB - Western Europe, particularly in Spain and Italy; Barclaycard US cards; and in UK Retail Banking unsecured lending. CRLs also increased in GRCB - Western Europe following the purchase of the Citigroup cards portfolio in Portugal in December 2009.

CRLs in the Corporate and Wholesale portfolios rose 35% to £11,047m (31st December 2008: £8,192m). CRL balances were higher in all businesses, as economic conditions led to deterioration across default grades and a rise in impairment in most wholesale portfolios. The largest increases were in GRCB - Western Europe, Barclays Capital and Barclays Commercial Bank.

# **Potential Problem Loans**

Balances within the Group's Potential Problem Loans (PPLs) category rose by 37% to £3,368m (31st December 2008: £2,456m). The principal movements were in the Corporate and Wholesale portfolios, where PPLs rose £715m to £2,674m (31st December 2008: £1,959m). PPL balances increased in the retail portfolios to £694m (31st December 2008: £497m) as balances increased in the Retail Unsecured and Other portfolios. This was partially offset by a fall in PPL balances in Retail Home Loans.

#### **Potential Credit Risk Loans**

As a result of the increases in CRLs and PPLs, Group Potential Credit Risk Loan (PCRL) balances rose 42% to £25,756m (31st December 2008: £18,156m).

PCRL balances rose in Retail Home Loans by 34% to £3,739m (31st December 2008: £2,795m) and in Retail Unsecured and Other portfolios by 59% to £8,296m (31st December 2008: £5,210m) as delinquency rates rose across a number of portfolios, particularly in the UK, US, Spain and South Africa.

Total PCRL balances in the Corporate and Wholesale portfolios increased by 35% to £13,721m (31st December 2008: £10,151m) after a number of customers migrated into the CRL and PPL categories, reflecting higher default probabilities in the deteriorating global wholesale environment.

### **Impairment Allowances and Coverage Ratios**

Impairment allowances increased 64% to £10,796m (31st December 2008: £6,574m), reflecting increases across the majority of businesses as credit conditions deteriorated during the year.

Retail impairment allowances rose by 99% in Retail Home Loans to £639m (31st December 2008: £321m) and by 61% in Retail Unsecured and Other portfolios to £5,492m (31st December 2008: £3,418m). The CRL coverage ratio in Retail Home Loans increased to 17.7% (31st December 2008: 12.7%), and the PCRL coverage ratio increased to 17.1% (31st December 2008: 11.5%). The CRL coverage ratio in Retail

Unsecured and Others portfolios increased to 71.0% (31st December 2008: 68.6%). The PCRL coverage ratio increased to 66.2% (31st December 2008: 65.6%).

In the Corporate and Wholesale portfolios, impairment allowances increased 65% to £4,665m (31st December 2008: £2,835m). The CRL coverage ratio rose to 42.2% (31st December 2008: 34.6%), and the PCRL coverage ratio rose to 34.0% (31st December 2008: 27.9%).

The CRL coverage ratios in Retail Home Loans, Retail Unsecured and Other and Corporate and Wholesale portfolios remain within the ranges which are the typical severity rates for these types of products. As a result of the movements across these three portfolios, the Group's CRL coverage ratio increased to 48.2% (31st December 2008: 41.9%), and its PCRL coverage ratio also increased to 41.9% (31st December 2008: 36.2%).

#### **Wholesale Credit Risk**

Loans and Advances to customers and banks in the wholesale portfolios decreased by £55,202m (18%) to £259,306m, primarily as a result of a £42,972m (21%) fall in Barclays Capital to £165,624m, due to a decrease in the cash collateral held against derivative trades, a reduction in non-UK lending and a decrease in the value of Sterling relative to other currencies. This was partially offset by increases in lending due to restructuring of credit market assets and a reclassification of previously held for trading assets to loans and advances. Loans and advances fell in Barclays Commercial Bank by £8,064m (12%) to £60,840m, due to reduced customer demand. Balances fell in both GRCB - Western Europe and GRCB - Emerging Markets, which was due, in part, to the depreciation of various currencies across the regions against Sterling. The increase of £1,429m (17%) of balances in GRCB - Absa was due to the appreciation of the Rand against Sterling during 2009. In Rand terms, balances were stable.

In the wholesale portfolios, the impairment charge against loans and advances rose by £861m (33%) to £3,441m (2008: £2,580m) mainly due to increases in:

Barclays Commercial Bank, reflecting rising default rates and lower asset values

GRCB - Western Europe, reflecting the economic deterioration in Spain which has impacted the commercial, construction and SME portfolios in particular, together with the appreciation of the average value of the Euro against Sterling

GRCB - Emerging Markets as credit conditions continued to deteriorate resulting in a small number of higher value single name charges and the appreciation of the average value of a number of currencies against Sterling

Impairment in Barclays Capital of £1,898m (2008: £1,936m) was broadly in line with 2008, as a fall in the impairment charge against credit market exposures was partially offset by a rise in the impairment charge against non-credit market exposures.

The loan loss rate across the Group's wholesale portfolios for 2009 was 133bps (2008: 82bps), reflecting the rise in impairment and the 18% reduction in wholesale loans and advances.

As we enter 2010, the principal uncertainties relating to the performance of the wholesale portfolios are:

The extent and sustainability of economic recovery and asset prices in the UK, US, Spain and South Africa as governments consider how and when to withdraw stimulus packages

The potential for single name risk and for idiosyncratic losses in different sectors and geographies where credit positions are sensitive to economic downturn

Possible additional deterioration in our remaining credit market exposures, including commercial real estate and leveraged finance

The potential impact of deteriorating sovereign credit quality

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# **Wholesale Loans and Advances at Amortised Cost**

As at	Gross Loans and	Impairment	Loans and Advances Net	Credit Risk	CRLs % of Gross Loans	•	Loan Loss
31.12.09	Advances	Allowance £m	of Impairment		and Advances %	Charge	Rates
BCB	£m 60,840	679	£m 60,161	£m 1,837	% 3.0%	£m 960	bps 158
Barclaycard	322	4	318	1,037	3.1%	17	528
GRCB WE	12,690	466	12,224	1,435	11.3%	328	258
GRCB EM	5,228	227	5,001	358	6.8%	140	268
GRCB Absa	,	195	9,882	690	6.8%	67	66
Barclays	10,077	100	0,002	000	0.070	O1	00
Capital	165,624	3,025	162,599	6,411	3.9%	1,898	115
BGI	5	-,	5	-	-	-	_
Barclays							
Wealth	3,495	43	3,452	179	5.1%	17	49
<b>Head Office</b>	1,025	26	999	127	12.4%	14	137
Total	259,306	4,665	254,641	11,047	4.3%	3,441	133
As at							
31.12.08							
BCB	68,904	504	68,400	1,181	1.7%	414	60
Barclaycard	301	2	299	20	6.6%	11	365
GRCB WE	15,750	232	15,518	579	3.7%	125	79
GRCB EM	7,233	122	7,111	190	2.6%	36	50
GRCB Absa Barclays	8,648	140	8,508	304	3.5%	19	22
Capital	208,596	1,796	206,800	5,743	2.8%	1,936	93
BĠI	834	-	834	-	-	, -	-
Barclays							
Wealth	3,282	28	3,254	174	5.3%	28	85
Head Office <b>Total</b>	960 <b>314,508</b>	11 <b>2,835</b>	949 <b>311,673</b>	1 <b>8,192</b>	0.1% <b>2.6%</b>	11 <b>2,580</b>	115 <b>82</b>

# Analysis of Wholesale Loans and Advances at Amortised Cost Net of Impairment Allowances

	Corp	orate	Goverr	nment	Settle Balances Colla	& Cash	Other WI	holesale	Total Wh	nolesale
Wholesale	31.12.09	31.12.08	31.12.09	31.12.08	31.12.09	31.12.08	31.12.09	31.12.08	31.12.09	31.12.08
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
BCB	59,979	67,741	182	659	-	-	-	-	60,161	68,400
Barclaycard	318	299	-	-	-	-	-	-	318	299
GRCB WE	12,184	15,226	14	32	-	-	26	260	12,224	15,518
GRCB EM	4,044	5,074	170	1,709	-	-	787	328	5,001	7,111
GRCB Absa	8,695	8,480	263	28	-	-	924	-	9,882	8,508
	49,849	72,796	3,456	3,760	55,672	79,418	53,622	50,826	162,599	206,800

Total	138,891	174,090	4,247	6,293	55,672	79,418	55,831	51,872	254,641	311,673
Head Office	999	949	-	-	-	-	-	-	999	949
Barclays Wealth <sup>1</sup>	2,818	2,691	162	105	-	-	472	458	3,452	3,254
BGI	5	834	-	-	-	-	-	-	5	834
Barclays Capital										

# **Analysis of Barclays Capital Wholesale Loans and Advances at Amortised Cost**

Loans & Advances to		•	Loans and Advances Net		CRLs % of Gross Loans	Impair-ment	Loan Loss
Banks As at 31.12.09	£m	Allowance £m	of Impairment £m	<b>Loans</b> £m	& Advances %	<b>Charge</b> £m	
Cash collateral	LIII	ZIII	ZIII	ZIII	70	ZIII	bp
and settlement	15,893	_	15,893	_	_	_	_
balances	10,000		10,000				
Interbank	04 700	0.1	01 001		0.00/		0
lending	21,722	61	21,661	57	0.3%	14	6
Loans &							
Advances to							
Customers							
Corporate and							
Government	54,342	1,037	53,305	2,198	4.0%	1,115	205
lending							
ABS CDO Super Senior	3,541	1,610	1,931	3,541	100.0%	714	2,016
Other wholesale							
lending	30,347	317	30,030	615	2.0%	55	18
Cash collateral							
and settlement	39,779	-	39,779	-	-	-	-
balances							
Total	165,624	3,025	162,599	6,411	3.9%	1,898	115
As at 31.12.08							
Cash collateral	10.004		10.004				
and settlement balances	19,264	-	19,264	-	-	-	-
Interbank							
lending	24,086	51	24,035	48	0.2%	40	17
Loans &							
Advances to							
Customers							
	77,042	486	76,556	1,100	1.4%	305	40

<sup>1 2008</sup> Barclays Wealth analysis of Wholesale loans and advances has been reanalysed to reflect changes in the reclassification of assets.

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Corporate and Government lending							
ABS CDO Super Senior	4,117	1,013	3,104	4,117	100.0%	1,383	3,359
Other wholesale lending Cash collateral	23,933	246	23,687	478	2.0%	208	87
and settlement balances	60,154	-	60,154	-	-	-	-
Total	208,596	1,796	206,800	5,743	2.8%	1,936	93

Barclays Capital gross wholesale loans and advances at amortised cost decreased 21% to £165,624m (31st December 2008: £208,596m). This was driven by a decrease in the cash collateral held against derivative trades, a reduction in non-UK lending and a depreciation in the value of other currencies relative to Sterling. This was partially offset by increases in lending due to restructuring of credit market assets and a reclassification of previously held for trading assets to loans and advances.

The corporate and government lending portfolio declined 30% to £53,305m (31st December 2008: £76,556m) primarily due to reductions in non-UK lending, a decrease in the value of other currencies relative to Sterling and the repayment of leveraged finance loans.

Included within corporate and government lending and other wholesale lending portfolios are £5,646m (31st December 2008: £7,674m) of loans backed by retail mortgage collateral classified within financial institutions.

#### Loans and Advances Held at Fair Value

	As at	As at <sup>1</sup>
	31.12.09	31.12.08
	£m	£m
Government	5,024	5,143
Financial Institutions	3,543	7,354
Transport	177	218
Postal and Communications	179	37
Business and other services	2,793	2,882
Manufacturing	1,561	238
Wholesale and retail distribution and leisure	664	1,110
Construction	237	412
Property	11,490	14,944
Energy and Water	241	258
Total	25,909	32,596

Barclays Capital loans and advances held at fair value were £12,835m (31st December 2008: £19,630m). Included within this balance is £6,941m relating to credit market exposures, the majority of which are commercial real estate loans. The balance of £5,894m primarily comprises financial institutions and manufacturing loans.

Barclays Commercial Bank loans and advances held at fair value split between property, business and services and Government sectors, were £13,074m (31st December 2008: £12,966m). The fair value of

these loans and any movements are matched by offsetting fair value movements on hedging instruments.

1 2008 loans and advances held at fair value have been reanalysed to reflect changes in classification of assets.

#### **Retail Credit Risk**

Loans and advances to customers in the retail portfolios increased by £11,261m (6%) to £212,849m. Balances grew in most businesses with the largest increase in UK Retail Banking, which increased by £4,981m (5%) to £101,064m primarily in the UK Home Finance portfolio. There was modest growth in balances to local businesses but a moderate decline in balances relating to unsecured loans and overdrafts. GRCB - Western Europe increased by £2,517m (6%), which primarily reflected growth in Italy and Portugal following the expansion of the franchise, principally across mortgages and cards. This growth was partially offset by the appreciation of the Euro against Sterling. The increase of £2,611m (11%) of balances in GRCB - Absa was due to the appreciation of the Rand against Sterling during 2009. In Rand terms, balances fell by 3%. Balances in GRCB - Emerging Markets were £483m (12%) lower, in part reflecting movements in Sterling against local currencies.

In the retail portfolios, the impairment charge against loans and advances rose by £1,584m (68%) to £3,917m (2008: £2,333m) as economic conditions, particularly unemployment, deteriorated across all regions. Policy and methodology enhancements, currency movements and portfolio maturation also had an impact. The largest increase was in Barclaycard, which increased by £695m (64%) to £1,781m, mainly driven by higher delinquencies and deteriorating economic conditions in the United Kingdom and the United States as well as portfolio maturation. The increase of £334m (55%) to £936m in UK Retail Banking was primarily due to lower recoveries and policy and methodology enhancements. Impairment charges in GRCB - Western Europe and GRCB - Emerging Markets were impacted by increased delinquency rates as credit conditions deteriorated particularly in Spain and India. Impairment increased in GRCB - Absa as a result of high delinquency levels due to consumer indebtedness and increased debt counselling balances following the enactment of the 2007 National Credit Act.

The loan loss rate across the Group's retail portfolios for 2009 was 184bps (2008: 116bps).

As we enter 2010, the principal uncertainties relating to the performance of the Group's retail portfolios are:

The extent and sustainability of economic recovery in the UK, US, Spain and South Africa as governments consider how and when to withdraw stimulus packages

The dynamics of unemployment in those markets and the impact on delinquency and charge-off rates

The speed and extent of possible rises in interest rates in the UK, US and eurozone

The possibility of any further falls in residential property prices in the UK, South Africa and Spain Retail Loans and Advances to Customers at Amortised Cost

			Loans &	Credit	CRLs % of		Loan
As at	<b>Gross Loans Impairment</b>		<b>Advances Net</b>	RiskGr	oss Loans &	Impairment	Loss
31.12.09	& Advances	Allowance	of Impairment	Loans	<b>Advances</b>	Charge	Rates
	£m	£m	£m	£m	%	£m	bp
UKRB	101,064	1,587	99,477	3,108	3.1%	936	93
Barclaycard	29,460	2,670	26,790	3,392	11.5%	1,781	605
<b>GRCB WE</b>	41,514	689	40,825	1,411	3.4%	335	81
GRCB EM	3,521	474	3,047	551	15.6%	331	940
GRCB Absa	27,288	655	26,633	2,573	9.4%	500	183

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Barclays							
Wealth	10,002	56	9,946	306	3.1%	34	34
Total	212,849	6,131	206,718	11,341	5.3%	3,917	184
As at							
31.12.08							
UKRB	96,083	1,134	94,949	2,403	2.5%	602	63
Barclaycard	29,390	1,677	27,713	2,566	8.7%	1,086	370
GRCB WE	38,997	306	38,691	798	2.0%	172	44
GRCB EM	4,004	187	3,817	175	4.4%	129	322
GRCB Absa	24,677	411	24,266	1,518	6.2%	328	133
Barclays	, -		,	,			
Wealth	8,437	24	8,413	48	0.6%	16	19
Total	201,588	3,739	197,849	7,508	3.7%	2,333	116

# Analysis of Retail Loans and Advances to Customers at Amortised Cost Net of Impairment Allowances

Total home loans to retail customers rose by £9,254m (7%) to £149,099m (31st December 2008: £139,845m). The UK Home Finance portfolios within UK Retail Banking grew 7% to £87,943m (31st December 2008: £82,303m).

Unsecured retail credit (credit card and unsecured loans) portfolios fell 7% to £37,733m (31st December 2008: £40,437m).

Cards and									
	Home I	Loans	Unsecure	ed Loans	Other	Retail	Total Retail		
	31.12.09	31.12.08	31.12.09	31.12.08	31.12.09	31.12.08	31.12.09 31.12.08		
	£m	£m							
UKRB	87,943	82,303	7,329	8,294	4,205	4,352	99,477	94,949	
Barclaycard	-	-	21,564	23,224	5,226	4,489	26,790	27,713	
GRCB WE	34,592	33,807	3,513	4,423	2,720	461	40,825	38,691	
GRCB EM	452	556	2,502	2,872	93	389	3,047	3,817	
GRCB Absa	20,492	18,411	1,003	43	5,138	5,812	26,633	24,266	
Barclays Wealth <sup>1</sup>	5,620	4,768	1,822	1,581	2,504	2,064	9,946	8,413	
Total	149,099	139,845	37,733	40,437	19,886	17,567	206,718	197,849	

#### **Home Loans**

The Group's principal home loans portfolios continued largely to be in the UK Retail Banking Home Finance business (59% of the Group's total), GRCB - Western Europe (23%) primarily Spain and Italy, and South Africa (14%). The credit quality of the principal home loan portfolios reflected low LTV lending. Using current valuations, the average LTV of the portfolios as at 31st December 2009 was 43% for UK Home Finance (31st December 2008: 40%), 51% for Spain (31st December 2008: 48%) and 42% for South Africa (31st December 2008: 41%). The average LTV for new mortgage business during 2009 at origination was 48% for UK Home Finance (31st December 2008: 47%), 55% for Spain (31st December 2008: 63%) and 53% for South Africa (31st December 2008: 58%). The percentage of balances with an LTV of over 85% based on current values was 14% for UK Home Finance (31st December 2008: 10%), 7% for Spain (31st December 2008: 5%) and 27% for South Africa (31st December 2008: 25%). In the UK, buy-to-let mortgages comprised 6% of the total stock as at 31st December 2009.

Impairment charges rose across the home loans portfolios, reflecting the impact of lower house prices as well as some increases in arrears rates. Three-month arrears as at 31st December 2009 were 1.04% for UK mortgages (31st December 2008: 0.91%), 0.63% for Spain (31st December 2008: 0.51%), as credit conditions deteriorated and 4.07% for South Africa (31st December 2008: 2.11%), due to consumer indebtedness and increased debt counselling balances following the enactment of the National Credit Act.

# Repossessions

The number of properties in repossession in UK Home Loans remained very low during 2009. At the end of 2009 there were 196 properties in repossession, 40 higher than the previous year (31st December 2008: 156).

Number of Repossessions in UK Home Finance	As at 31.12.09 3	
Residential and buy-to-let mortgage portfolios	196	156

1 2008 Barclays Wealth analysis of retail loans and advances to customers has been reanalysed to reflect changes in the classification of assets.

# Home Loans - Distribution of Balances by Loan to Value (Current Valuations)<sup>1</sup>

	UK		Spain <sup>2</sup>		South Africa <sup>3</sup>	
	31.12.09	31.12.08	31.12.09	31.12.08	31.12.09	31.12.08
	%	%	%	%	%	%
<= 75%	74.5%	78.3%	83.2%	86.7%	57.8%	60.5%
> 75% & <= 80%	6.3%	6.1%	5.6%	4.8%	7.1%	7.5%
> 80% & <= 85%	5.4%	5.5%	4.4%	3.7%	7.7%	7.2%
> 85% & <= 90%	4.6%	4.5%	3.2%	1.6%	7.6%	7.6%
> 90% & <= 95%	3.4%	2.5%	1.7%	1.3%	7.8%	6.7%
> 95%	5.8%	3.1%	1.9%	1.9%	12.0%	10.5%
Marked to market LTV %	43%	40%	51%	48%	42%	41%
Average LTV on new mortgages	48%	47%	55%	63%	53%	58%

	As at	As at
Home Loans - 3 Month Arrears <sup>4</sup>	31.12.09	31.12.08
	%	%
UK	1.04%	0.91%
Spain	0.63%	0.51%
South Africa	4.07%	2.11%

#### **Credit Cards and Unsecured Loans**

The Group's largest card and unsecured loan portfolios are in the UK (56% of Group total). The US cards portfolio accounts for 20% of the total exposure, where Barclaycard's portfolio is largely prime credit quality (FICO score of 660 or more).

Arrears rates in the UK Cards portfolio rose during the year to 1.79% (31st December 2008: 1.57%), reflecting the impact of the economic downturn. Repayment Plan balances grew to support government initiatives to supply relief to customers experiencing financial difficulty. As a percentage of the portfolio, three-month arrears rates rose during 2009 to 2.74% for UK Loans (31st December 2008: 2.28%) and 3.31% for US Cards (31st December 2008: 2.32%).

Unsecured Lending 3 Month Arrears <sup>5</sup>	- 10 41	As at 31.12.08
	%	%
UK Cards <sup>6</sup>	1.79%	1.57%
UK Loans <sup>7</sup>	2.74%	2.28%
US Cards <sup>8</sup>	3.31%	2.32%

- 1 Based on the following portfolios: UK: UKRB Residential Mortgages and Buy to Let portfolios; Spain: GRCB Western Europe Spanish retail home finance portfolio; and South Africa: GRCB Absa retail home finance portfolio.
- 2 Spain mark to market methodology as per Bank of Spain requirements.
- 3 South Africa mark to market methodology will be revised in 2010 to incorporate additional granularity.
- 4 Defined as total 90 day + delinquent balances as a percentage of outstandings.
- 5 Defined as total 90 day + delinquent balances as a percentage of outstandings. Includes accounts on repayment plans but excludes the balances in the legal book.
- 6 UK Cards includes Branded Cards and Goldfish.
- 7 UK Loans based on Barclayloans and Personal Loans from Barclaycard.
- 8 Excludes Business Card; December 2009 includes US Airways.

# **Expected Loss**

Basel II, introduced in 2008, includes, for those aspects of an entity's exposures that are on an Internal Ratings Based (IRB) approach, a statistical measure of credit losses known as Expected Loss (EL). EL is an estimate of the average loss amount from:

Defaulted and past due items at the reported date (i.e. incurred losses)

Modelled default events over a 12 month forward period for performing exposures

On the performing portfolios, EL is calculated as the product of Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD).

EL is assessed against both the performing and non-performing parts of the Group's portfolios

EL considers average credit conditions, generally uses a "through-the-cycle" PD and incorporates an adjustment to LGD which represents economic conditions in a downturn

The aspect of an entity's exposures that are not on an IRB approach will continue to be measured on the standardised approach, against which Basel II does not assess EL. For this purpose, the regulatory impairment allowance on IRB and standardised portfolios gives an indication of credit losses on the standardised book.

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The total EL (and, for reference, the regulatory impairment allowance) on IRB portfolios, together with the regulatory impairment allowance on standardised portfolios, are as follows:

Total EL on IRB Portfolios	As at 31.12.09	31.12.08
	£m	£m
UK Retail Banking	1,703	,
Barclays Commercial Bank	776	819
Barclaycard	1,261	910
GRCB - Western Europe	243	-
GRCB - Emerging Markets <sup>1</sup>	-	-
GRCB - Absa	1,158	692
Barclays Capital	2,467	1,557
Barclays Wealth	23	-
Head Office Functions & Other Operations	11	1
Total EL on IRB portfolios	7,642	5,237
Total regulatory impairment allowance on IRB portfolios	7,592	4,672
Total regulatory impairment allowance on standardised portfolios	4,693	2,560

EL is reflected in the calculation of capital supply, such that, for IRB portfolios, 50% of the excess of EL over total impairment allowances and valuation adjustments is deducted from each of Tier 1 and Tier 2 capital. If total impairment allowances and valuation adjustments exceed EL, then this excess can be added to Tier 2 capital. As at 31st December 2009, EL exceeded total impairment allowances and valuation adjustments by £50m (2008: £317m).

There are several differences in the calculation of the regulatory impairment allowance and EL, with these measures representing different views of losses and, as such, they are not directly comparable. These differences include the fact that regulatory impairment allowance reflects defaulted and past due items at the reporting date (i.e. incurred losses), whereas EL includes both the best estimate of losses in the non-performing portfolio and the expected losses over the coming 12 months in the performing portfolio. EL for the performing portfolio is also based on Exposure at Default (EAD) and downturn LGD. For these reasons, EL will generally exceed regulatory impairment allowance. As noted above, this excess is deducted from capital.

#### 1 Not currently on the IRB approach.

In addition, whilst the regulatory impairment allowance is based on the impairment allowance for loans and advances, there are differences between these amounts in two main respects. Firstly, the regulatory impairment allowance includes valuation adjustments on available for sale exposures and exposures designated at fair value. Secondly, it excludes impairment held against securitisation exposures.

The principal drivers of the increase in EL during the year ended 31st December 2009 are as follows:

UK Retail Banking EL increased £445m due to a deteriorating economic environment coupled with methodology enhancements

Barclays Commercial Bank EL decreased by £43m, driven by the change in treatment of defaulted assets partially offset by an increase in the non-performing book

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Barclaycard EL increase of £351m was driven by the combination of an additional roll-out of IRB during the period and increased levels of retained non-performing assets during the recovery period

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GRCB - Western Europe EL increased to £243m following the migration of Spanish card portfolio and Italian and Portuguese mortgage portfolios onto the IRB approach

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GRCB - Absa EL increased by £466m, mostly due to exchange rate movements, higher delinquency levels and a deterioration in credit quality of the performing book

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Barclays Capital EL increase of £910m was primarily driven by defaulted counterparties and an increase in IRB coverage, partially offset by a reduction in exposures due to foreign exchange movements Further exposures will be moved onto the IRB approach during 2010.

Additional information with respect to Expected Loss will be provided as part of our Pillar 3 disclosures, available at the end of March 2010.

#### **Debt Securities and Other Bills**

The following table presents an analysis of the credit quality of debt and similar securities, other than loans held within the Group. Securities rated as investment grade amounted to 91.8% of the portfolio (2008: 91.6%).

	Treasury			
	and Other	Debt		
	Eligible Bills			
As at 31.12.09	£m	£m		
AAA to BBB- (investment grade)	13,950	,	165,571	
BB+ to B	1,895	,	•	
B- or lower	-	•	2,571	
Total	15,845	164,489	180,334	100.0%
Of Which Issued By:				
- governments and other public bodies	15,845	72,238	88,083	48.8%
- US agency	-	23,924	23,924	13.3%
- mortgage and asset-backed securities	-	17,826	17,826	9.9%
- corporate and other issuers	-	41,641	41,641	23.1%
- bank and building society certificates of deposit	-	8,860	8,860	4.9%
Total	15,845	164,489	180,334	100.0%
Of Which Classified As:				
- trading portfolio assets	9,926	116,594	126,520	70.2%
- financial instruments designated at fair value	-	4,007	4,007	2.2%
- available-for-sale securities	5,919	43,888	49,807	27.6%
Total	15,845	164,489	180,334	100.0%
As at 31.12.08				
AAA to BBB- (investment grade)	7,314	198,493	205,807	91.6%
BB+ to B	1,233	•	16,542	
B- or lower	,	•	2,343	
Total	8,547	,	224,692	

# Of Which Issued By:

- governments and other public bodies	8,547	73,881	82,428	36.7%
- US agency	-	34,180	34,180	15.2%
- mortgage and asset-backed securities	-	34,844	34,844	15.5%
- corporate and other issuers	-	55,244	55,244	24.6%
- bank and building society certificates of deposit	-	17,996	17,996	8.0%
Total	8,547	216,145	224,692	100.0%
Of Which Classified As:				
- trading portfolio assets	4,544	148,686	153,230	68.2%
- financial instruments designated at fair value	-	8,628	8,628	3.8%
- available-for-sale securities	4,003	58,831	62,834	28.0%
Total	8,547	216,145	224,692	100.0%

#### **Market Risk**

Market Risk is the risk that Barclays earnings or capital, or its ability to meet business objectives, will be adversely affected by changes in the level or volatility of market rates or prices such as interest rates, credit spreads, commodity prices, equity prices, and foreign exchange rates. The majority of market risk exposure resides in Barclays Capital.

#### **Risk Measurement and Control**

The measurement techniques used to measure and control traded market risk include Daily Value at Risk (DVaR), Expected Shortfall, the average of the three worst hypothetical losses from the DVaR simulation (3W), Global Asset Class stress testing and Global Scenario stress testing.

DVaR is an estimate of the potential loss arising from unfavourable market movements, if the current positions were to be held unchanged for one business day. Barclays Capital uses the historical simulation methodology with a two year unweighted historical period at the 95% confidence level.

The DVaR model has been approved by the FSA to calculate regulatory capital for the trading book. The FSA categorises a DVaR model as either green, amber or red dependent on the number of days when a loss (as defined by the FSA in BIPRU 7.10) exceeds the corresponding DVaR estimate, measured at the 99% confidence level. A green model is consistent with a good working model. For Barclays Capital's trading book, green model status was maintained for 2009 and 2008. Internally, DVaR is calculated for the trading book and certain banking books.

Market volatility decreased from the extreme levels observed in the second half of 2008, but remained above pre-crisis 2007 levels. As a consequence of the unweighted DVaR historical simulation methodology, the extreme 2008 volatility will continue to impact DVaR until late 2010.

Expected Shortfall is the average of all hypothetical losses from the historical simulation beyond DVaR. To improve the control framework, formal monitoring of 3W (average of the three worst observations from the DVaR historical simulation) was started in the first half of 2009.

Stress testing provides an indication of the potential size of losses that could arise in extreme conditions. Global Asset Class stress testing has been designed to cover major asset classes including interest rate, credit spread, commodity, equity and foreign exchange rates. Global Scenario stress testing is based on hypothetical events which could lead to extreme yet plausible stress type moves, under which profitability is seriously challenged.

Market Risk is controlled through the use of limits where appropriate on the above risk measures. Limits are set at the total Barclays Capital level, risk factor level e.g. interest rate risk, and business level e.g. Emerging Markets. Book limits such as foreign exchange and interest rate delta limits are also in place.

# **Analysis of Barclays Capital's Market Risk Exposure**

Barclays Capital's market risk exposure, as measured by average total DVaR, increased by 45% to £77m (2008: £53m). The rise was mainly due to volatility considerations, increased interest rate and credit spread exposure, and the Lehman Brothers North America businesses acquisition. Volatility affected average

DVaR because 2008's extreme volatility impacted DVaR throughout 2009 but only impacted 2008 DVaR in the last four months of the year.

DVaR peaked at £119m in March 2009 before trending down mainly due to decreases in credit spread and interest rate exposure, reaching £58m in August.

DVaR subsequently increased as markets began to recover and new positions were added to facilitate client trades. DVaR decreased towards year end driven by a reduction in exposure and an increase in diversification. Total DVaR as at 31st December was £55m (31st December 2008: £87m).

Expected shortfall and 3W averaged £121m and £209m respectively representing increases of £51m (73%) and £93m (80%) compared with 2008.

As we enter 2010, the principal uncertainties which may impact Barclays market risk relate to volatility in interest rates, commodities, credit spreads, equity prices and foreign exchange rates. While these markets exhibit improved liquidity and reduced volatility following Central Bank support, price instability and higher volatility may still arise as government policy seeks to target future economic growth, while controlling inflation risk.

The daily average, maximum and minimum values of DVaR, Expected Shortfall and 3W were calculated as below:

	Year Ended 31.12.09			9 Year Ended 31.12.08		
DVaR (95%)	<b>Average</b>	High <sup>1</sup>	Low <sup>1</sup>	<b>Average</b>	High <sup>1</sup>	Low <sup>1</sup>
	£m	£m	£m	£m	£m	£m
Interest rate risk	44	83	23	29	48	15
Credit spread risk	58	102	35	31	72	15
Commodity risk	14	20	11	18	25	13
Equity risk	13	27	5	9	21	5
Foreign exchange risk	8	15	3	6	13	2
Diversification effect	(60)	n/a	n/a	(40)	n/a	n/a
Total DVaR	77	119	50	53	95	36
Expected shortfall	121	188	88	70	146	41
3W	209	301	148	116	282	61
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# **Analysis of trading revenue**

Trading revenue comprises top-line income<sup>2</sup>, excluding income from Private Equity and Principal Investments. The average daily trading revenue in 2009 was £71m, 87% more than recorded for 2008 (£38m). There were 247 positive days, 5 negative days and one flat day in 2009 (2008: 206 positive, 47 negative, one flat).

- 1 The high (and low) DVaR figures reported for each category did not necessarily occur on the same day as the high (and low) DVaR reported as a whole. Consequently a diversification effect number for the high (and low) DVaR figures would not be meaningful and it is therefore omitted from the above table.
- 2 Defined on pages 106 to 111.

#### **Liquidity Risk**

Barclays has a comprehensive Liquidity Risk Management Framework (the Liquidity Framework) for managing the Group's liquidity risk. The objective of the Liquidity Framework is for the Group to have sufficient liquidity to continue to operate for at least the minimum period specified by the FSA in the event

that the wholesale funding markets are neither open to Barclays nor to the market as a whole. Many of the stress tests currently applied under the Liquidity Framework will also be applied under the FSA's new regime, although the precise calibration may differ in Barclays final Individual Liquidity Guidance to be set by the FSA. The Framework considers a range of possible wholesale and retail factors leading to loss of financing including:

-

Maturing of wholesale liabilities

-

Loss of secured financing and widened haircuts on remaining book

-

Retail and commercial outflows from savings and deposit accounts

-

Drawdown of loans and commitments

-

Potential impact of a 2 notch ratings downgrade

-

Withdrawal of initial margin amounts by counterparties

These stressed scenarios are used to assess the appropriate level for the Group's liquidity pool, which comprises unencumbered assets and deposits. Barclays regularly uses these assets to access secured funding markets, thereby testing the liquidity assumptions underlying pool composition. The Group does not presume the availability of central bank facilities to monetise the liquidity pool in any of the stress scenarios under the Liquidity Framework.

# **Liquidity Pool**

The Group liquidity pool as at 31st December 2009 was £127bn gross (31st December 2008: £43bn) and comprised the following cash and unencumbered assets:

	Cash and Deposits with Central Banks £bn	Government Guaranteed Bonds £bn	Government and Supranational Bonds £bn	Other Available Liquidity £bn	Total £bn
As at 31.12.09	81	3	31	12	127
As at 31.12.08 <sup>1</sup>	30	-	2	11	43

The cost of maintaining the liquidity pool is a function of the source of funding for the buffer and the reinvestment spread. The cost of funding the liquidity pool is estimated to have been approximately £650m for 2009.

### **Term Financing**

Raising term funding is important in meeting the risk appetite of the Barclays Liquidity Framework. Barclays has continued to increase the term of issued liabilities during 2009 by issuing:

-

£15bn equivalent of public senior term funding

-

€2bn equivalent of public covered bonds

-

£21bn equivalent of structured notes

Barclays expects to issue further term funding in 2010. The Group has £4bn of publicly issued debt and £11bn of structured notes maturing in 2010.

1 Previously disclosed as Barclays Capital only.

## **Funding Structure**

Global Retail and Commercial Banking, Barclays Wealth and Head Office Functions are structured to be self-funded through customer deposits and Barclays equity and other long term capital. The Barclays Capital and Absa businesses are funded through the wholesale secured and unsecured funding markets.

The ratio of customer loans to customer deposits and long term funding has improved to 81% at 31st December 2009, from 93% at 31st December 2008.

## Global Retail and Commercial Banking, Barclays Wealth and Head Office Functions

An important source of structural liquidity is provided by our core retail deposits in the UK, Europe and Africa; mainly current accounts and savings accounts. Although contractually current accounts are repayable on demand and savings accounts at short notice, the Group's broad base of customers - numerically and by depositor type - helps to protect against unexpected fluctuations. Such accounts form a stable funding base for the Group's operations and liquidity needs.

Group policy is to ensure that the assets of the retail, wealth and corporate bank, together with Head Office functions, on a global basis, do not exceed customer deposits and subordinated funding so that these businesses place no reliance on wholesale markets. The exception to this policy is Absa, which has a large portion of wholesale funding due to the structure of the South African financial sector.

In order to assess liquidity risk, the balance sheet is modelled to reflect behavioural experience in both assets and liabilities and is managed to maintain a cash surplus. The maturity profile, excluding Absa, resulting from this behavioural modelling is set out below. This shows that there is a funding surplus of £94.5bn, and that there are expected outflows of £10.2bn within one year from asset repayments being less than liability attrition. For subsequent years the expected repayments on assets are larger than the roll off of liabilities resulting in cash inflows. Maturities of net liabilities are, therefore, behaviourally expected to occur after 5 years.

	Cash Inflow/(Outflow)						
			Over	Over	Over	Over	
			1yr	2yrs	3yrs	4yrs	
			<b>but Not</b>	<b>but Not</b>	<b>but Not</b>	<b>but Not</b>	
		Not	More	More	More	More	
Behavioural Maturity Profile of	Funding	More	than	than	than	than	Over
Assets and Liabilities	Surplusth	nan 1yr	2yrs	3yrs	4yrs	5yrs	5yrs
	£bn	£bn	£bn	£bn	£bn	£bn	£bn
As at 31.12.09	94.5	(10.2)	17.8	21.2	7.8	1.8	(132.9)

#### **Barclays Capital**

Barclays Capital manages its liquidity to be primarily funded through wholesale sources, managing access to liquidity to ensure that potential cash outflows in a stressed environment are covered.

73% of the inventory is funded on a secured basis (31st December 2008: 50%). Additionally, much of the short term funding is invested in highly liquid assets and central bank cash and therefore contributes towards the Group liquidity pool.

Barclays Capital undertakes secured funding in the repo markets based on liquidity characteristics. Limits are in place for each security asset class reflecting liquidity in the cash and financing markets for these assets. The percentage of secured funding using each asset class as collateral is set out below:

Secured Funding by Asset Class	Govt A	gency	MBS	ABS	Corporate	<b>Equity</b>	Other
	%	%	%	%	%	%	%

As at 31.12.09	59	7	7	6	10	8	3
As at 31.12.08	49	9	11	9	15	4	3

Unsecured wholesale funding for the Group (excluding Absa) is managed by Barclays Capital within specific term limits. Excluding short term deposits that are included within the Group's liquidity pool, the term of unsecured liabilities has been extended, with average life improving from at least 14<sup>1</sup> months at 31st December 2008 to at least 26 months at 31st December 2009.

					Not More	
<b>Contractual Maturity of</b>	Not More No	ot More than N	ot More than No	t More than	than 1	Over
Unsecured Liabilities	than 1 Month	2 Months	3 Months	6 Months	Year1	year
	%	%	%	%	%	%
As at 31.12.09	-	-	-	-	19	81

The extension of the term of the wholesale financing has meant that, as at 31st December 2009, 81% of net wholesale funding had remaining maturity of greater than 1 year and, as at the same date, there was no net wholesale unsecured re-financing required within 6 months.

## **Capital and Performance Management**

## **Total Assets and Risk Weighted Assets by Business**

	Total As Busir	•	Risk We Asset Busii	ts by
	As at	As at As at		As at
	31.12.09	31.12.08	31.12.09	31.12.08
	£m	£m	£m	£m
UK Retail Banking	105,228	101,384	32,176	30,491
Barclays Commercial Bank	75,547	84,029	60,292	63,081
Barclaycard	30,220	30,925	30,566	27,316
GRCB - Western Europe	64,185	65,519	32,396	36,953
GRCB - Emerging Markets	11,874	13,866	12,399	14,607
GRCB - Absa	45,824	40,391	21,410	18,846
Barclays Capital	1,019,120	1,629,117	181,117	227,448
Barclays Global Investors	5,406	71,340	73	3,910
Barclays Wealth	15,095	13,263	11,354	10,300
Head Office Functions and Other Operations	6,430	3,146	870	350
Total assets	1,378,929	2,052,980	382,653	433,302

<sup>1</sup> The 31st December 2008 average unsecured liability term has been restated from 12 months to at least 14 months to reflect refinements in the underlying calculation.

# **Risk Weighted Assets by Risk**

	As at	As at
	31.12.09	31.12.08
	£m	£m
Credit risk	252,054	266,912
Counterparty risk	45,450	70,902
Market risk		
- Modelled - VaR	10,623	14,452
- Modelled - IDRC1 and Non-VaR	5,378	7,771
- Standardised	38,525	43,149
Operational risk	30,623	30,116
Total risk weighted assets	382,653	433,302

# **Adjusted Gross Leverage**

	As at	As at
	31.12.09	31.12.08
	£m	£m
Total assets	1,378,929	2,052,980
Counterparty net/collateralised derivatives	(374,099)	(917,074)
Financial assets designated at fair value and associated cash balances - held in respect of linked liabilities to customers under investment contracts	(1,679)	(69,183)
Settlement balances	(25,825)	(29,786)
Goodwill and intangible assets	(8,795)	(10,402)
Adjusted total tangible assets	968,531	1,026,535
Total qualifying Tier 1 capital	49,637	37,250
Adjusted gross leverage	20	28

Adjusted total tangible assets includes cash and balances at central banks of £81.5bn (31st December 2008: £30.0bn). Excluding these balances, the adjusted gross leverage would be 18x (31st December 2008: 27x).

# 1 Incremental Default Risk Charge.

# **Capital Resources**

	As at	
	31.12.09	31.12.08
	£m	£m
Ordinary shareholders' funds	47,277	36,618
Regulatory adjustments to reserves:		
- MCNs not yet converted	-	(3,652)
- Available for sale reserve - debt	83	372

<ul> <li>Available for sale reserve - equity</li> <li>Cash flow hedging reserve</li> <li>Defined benefit pension scheme</li> <li>Adjustments for scope of regulatory consolidation</li> <li>Foreign exchange on RCIs and upper Tier 2 loan stock</li> <li>Adjustment for own credit</li> <li>Other adjustments</li> <li>Equity non-controlling interests</li> <li>Less: Intangible assets</li> <li>Less: Net excess of expected loss over impairment at 50%</li> <li>Less: Securitisation positions at 50%</li> <li>Core Tier 1 Capital</li> </ul>	(309) (252) 431 196 25 (340) 144 2,351 (8,345) (25) (2,799) 38,437	(122) (132) 849 847 (231) (1,650) 305 1,981 (9,964) (159) (704) <b>24,358</b>
Preference shares Reserve Capital Instruments Tier 1 notes <sup>1</sup> Tax on the net excess of expected loss over impairment Less: Material holdings in financial companies at 50% Total qualifying Tier 1 capital	6,256 6,724 1,017 8 (2,805) <b>49,637</b>	1,086 46
Revaluation reserves Available for sale reserve - equity Collectively assessed impairment allowances Tier 2 non-controlling interests Qualifying subordinated liabilities <sup>2</sup> : - Undated loan capital - Dated loan capital Less: Net excess of expected loss over impairment at 50% Less: Securitisation positions at 50% Less: Material holdings in financial companies at 50% Total qualifying Tier 2 capital	26 309 2,443 547 1,350 15,657 (25) (2,799) (2,805) <b>14,703</b>	26 122 1,654 607 6,745 14,215 (158) (704) (174) <b>22,333</b>
Less: Other regulatory deductions	(880)	(856)
Total net capital resources	63,460	58,727
Capital Ratios Core Tier 1 ratio Tier 1 ratio Risk asset ratio	10.0% 13.0% 16.6%	5.6% 8.6% 13.6%

# **Capital Resources**

Retained earnings and capital issues (including the conversion of the Mandatorily Convertible Notes) contributed £9.3bn and £4.7bn respectively to Core Tier 1 and Tier 1 capital. Reductions in the adjustment

<sup>1</sup> Tier 1 notes are included in subordinated liabilities in the consolidated balance sheet.

<sup>2</sup> Qualifying subordinated liabilities include excess innovative Tier 1 instruments and are subject to limits laid down in the regulatory requirements.

for own credit (£1.3bn) and deduction for intangible assets (£1.6bn) were broadly offset by the increase in securitisation deductions (£2.1bn).

The investment in BlackRock contributed to the £2.6bn increase in deductions from Tier 1 capital. This was partially offset by an increase in the amount of Reserve Capital Instruments eligible for inclusion in Tier 1. Tier 2 capital decreased by £7.6bn. Deductions increased by £4.6bn, mainly in respect of the investment in BlackRock and securitisation positions. Subordinated loan capital decreased by £4.0bn, driven by net redemptions, the impact of exchange rate movements and lower levels of Reserve Capital Instruments in excess of the Tier 1 limits.

### **Economic Capital**

Economic capital is an internal measure of the minimum equity and preference capital required for the Group to maintain its credit rating based upon its risk profile.

Barclays assesses capital requirements by measuring the Group's risk profile using both internally and externally developed models. The Group assigns economic capital primarily within the following risk categories: credit risk, market risk, operational risk, private equity and pension risk.

The Group regularly reviews its economic capital methodology and benchmarks outputs to external reference points. The framework uses default probabilities during average credit conditions, rather than those prevailing at the balance sheet date, thus seeking to remove cyclicality from the economic capital calculation. The economic capital framework takes into consideration time horizon, correlation of risks and risk concentrations.

Economic capital is allocated on a consistent basis across all of Barclays businesses and risk activities. A single cost of equity is applied to calculate the cost of risk.

The total average economic capital required by the Group is compared with the supply of economic capital to evaluate economic capital utilisation. The supply of economic capital is based on the available shareholders' equity adjusted for certain items (e.g. Retirements benefit liability, cash flow hedging reserve) and including preference shares.

Economic capital forms the basis of the Group's submission for the Basel II Internal Capital Adequacy Assessment Process (ICAAP).

#### **Economic Capital Demand<sup>1</sup>**

	Average Year Ended	Average Year Ended
	31.12.09	31.12.08
	£m	£m
UK Retail Banking	3,750	3,950
Barclays Commercial Bank	3,450	3,500
Barclaycard	3,350	2,700
GRCB - Western Europe	2,500	1,900
GRCB - Emerging Markets	1,200	1,100
GRCB - Absa	1,200	1,100
Barclays Capital	10,750	8,250
Barclays Global Investors	1,000	400
Barclays Wealth	550	500
Head Office Functions and Other Operations	100	50
Economic capital requirement (excluding goodwill)	27,850	23,450
Average historic goodwill and intangible assets <sup>2</sup>	11,000	9,450
Total economic capital requirement <sup>3</sup>	38,850	32,900

UK Retail Banking economic capital allocation decreased £200m to £3,750m (2008: £3,950m) mainly reflecting a revised measurement of economic capital for business risk. In addition, small reductions were seen in the economic capital allocation for overdrafts and local businesses that were offset by growth in mortgages and consumer lending.

Barclays Commercial Bank economic capital allocation decreased £50m to £3,450m (2008: £3,500m) driven primarily by a reduction in exposure offset by an increase in non performing loans due to economic conditions.

Barclaycard economic capital allocation increased £650m to £3,350m (2008: £2,700m), reflecting asset growth and appreciation of US Dollar against Sterling in 2008 and modest asset growth in 2009.

GRCB - Western Europe economic capital allocation increased £600m to £2,500m (2008: £1,900m), due to deteriorating wholesale credit conditions, acquisition activity, additional fixed assets as a result of branch expansion and exchange rate movements.

GRCB - Emerging Markets economic capital allocation increased £100m to £1,200m (2008: £1,100m). This reflects asset growth in 2008 versus a relatively slower contraction in 2009.

GRCB - Absa economic capital allocation increased £100m to £1,200m (2008: £1,100m), driven primarily by exchange rate movements offset by a reduction in exposure.

Barclays Capital average economic capital allocation increased £2,500m to £10,750m (2008: £8,250m). This primarily reflects deterioration in credit quality that resulted in growth in the economic capital allocation towards the end of 2008 and a further modest increase in 2009.

Barclays Global Investors investment economic capital allocation of £1,000m (2008: £400m) includes BGI assets up to disposal on 1st December 2009, and BGI related exposures post-disposal, mainly the BlackRock equity investment.

Barclays Wealth economic capital allocation increased £50m to £550m (2008: £500m), reflecting growth in loans and advances and increased measure of economic capital for other risk types.

- 1 Calculated using an adjusted average over the year and rounded to the nearest £50m for presentation purposes. Economic capital demand excludes the economic capital calculated for pension risk.
- 2 Average goodwill relates to purchased goodwill and intangible assets from business acquisitions.
- 3 Total period end economic capital requirement as at 31st December 2009 stood at £40,750m (31st December 2008: £39,200m).

#### Economic Capital Supply<sup>1</sup>

The capital resources to support economic capital comprise adjusted shareholders' equity including preference shares but excluding other non-controlling interests. Preference shares have been issued to optimise the long-term capital base of the Group.

The capital resources to support economic capital are impacted by a number of factors arising from the application of IFRS and are modified in calculating available funds for economic capital. This applies specifically to:

# Cash flow hedging reserve

- to the extent that the Group undertakes the hedging of future cash flows, shareholders' equity will include gains and losses which will be offset against the gain or loss on the hedged item when it is recognised in the income statement at the conclusion of the future hedged transaction. Given the future offset of such gains and losses, they are excluded from shareholders' equity when calculating economic capital supply

#### Available for sale reserve

- unrealised gains and losses on available for sale securities are included in shareholders' equity until disposal or impairment. Such gains and losses are excluded from shareholders' equity for the purposes of calculating economic capital supply. Realised gains and losses, foreign exchange translation differences and any impairment charges recorded in the income statement will impact economic profit

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Retirement benefits liability

- the Group has recorded a net liability with a consequent reduction in shareholders' equity. This represents a non-cash reduction in shareholders' equity. For the purposes of calculating economic capital supply, the Group does not deduct the pension liability from shareholders' equity

Cumulative gains on own credit

- gains on the fair valuation of notes issued are included in the income statement but are excluded from shareholders' equity when calculating economic capital supply

The average supply of capital to support the economic capital framework is set out below<sup>1</sup>:

	Average Year Ended 31.12.09 £m	Average Year Ended 31.12.08 £m
Shareholders' equity excluding non-controlling interests less goodwill <sup>2</sup>	28,000	17,650
Retirement benefits liability	800	1,050
Cash flow hedging reserve	(300)	100
Available for sale reserve	600	400
Cumulative gains on own credit	(1,150)	(1,250)
Preference shares	5,850	5,500
Available funds for economic capital excluding goodwill	33,800	23,450
Average historic goodwill and intangible assets <sup>2</sup>	11,000	9,450
Available funds for economic capital including goodwill <sup>3</sup>	44,800	32,900

In addition, the Group holds other Tier 1 Instruments of £7,741m as at 31st December 2009 (31st December 2008: £6,829m) consisting of Tier 1 notes of £1,017m and reserve capital instruments of £6,724m.

- 1 Calculated using an adjusted average over the year and rounded to the nearest £50m for presentation purposes. Averages for the period will not correspond to period end balances disclosed in the balance sheet.
- 2 Average goodwill relates to purchased goodwill and intangible assets from business acquisitions.
- 3 Available funds for economic capital as at 31st December 2009 stood at £54,600m (31st December 2008: £40,150m).

#### **Economic Profit**

Economic profit comprises:

Profit after tax and non-controlling interests; less

Capital charge (average shareholders' equity excluding non-controlling interests multiplied by Barclays cost of capital)

The Group cost of capital has been applied at a uniform rate of 12.5%<sup>1</sup>. The costs of servicing preference shares are included in non-controlling interests. As such, preference shares are excluded from average shareholders' equity for economic profit purposes.

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	Year Ended	Year Ended
	31.12.09	31.12.08
	£m	£m
Profit after tax and non-controlling interests	9,393	4,382
Addback of amortisation charged on acquired intangible assets <sup>2</sup>	348	254
Profit for economic profit purposes	9,741	4,636
Average shareholders' equity excluding non-controlling interests <sup>3,4</sup>	28,000	17,650
Adjust for unrealised loss on available for sale investments <sup>4</sup>	600	400
Adjust for unrealised loss on cash flow hedge reserve <sup>4</sup>	(300)	100
Adjust for cumulative gains on own credit	(1,150)	(1,250)
Add: retirement benefits liability	800	1,050
Goodwill and intangible assets arising on acquisitions <sup>4</sup>	11,000	9,450
Average shareholders' equity for economic profit purposes <sup>3,4</sup>	38,950	27,400
Capital charge at 12.5% (2008: 10.5%)	(4,866)	(2,876)
Economic profit	4,875	1,760

	Year Ended 31.12.09	Year Ended 31.12.08
	£m	£m
UK Retail Banking	(64)	633
Barclays Commercial Bank	90	544
Barclaycard	45	335
GRCB - Western Europe	(234)	155
GRCB - Emerging Markets	(379)	(2)
GRCB - Absa	(37)	70
Barclays Capital	195	825
Barclays Global Investors <sup>5</sup>	6,647	289
Barclays Wealth	49	553
Head Office Functions and Other Operations	(58)	(953)
	6,254	2,449
Historic goodwill and intangibles arising on acquisition	(1,374)	(989)
Variance to average shareholders' funds (excluding Non-controlling interest)	(5)	300
Economic profit	4,875	1,760

<sup>1</sup> The Group cost of capital changed with effect from 1st January 2009 from 10.5% to 12.5%.

<sup>2</sup> Amortisation charged for purchased intangibles, adjusted for tax and non-controlling interests.

<sup>3</sup> Average ordinary shareholders' equity for Group economic profit calculation is the sum of adjusted equity and reserves plus goodwill and intangible assets arising on acquisition, but excludes preference shares.

<sup>4</sup> Averages for the period will not correspond exactly to period end balances disclosed in the balance sheet. Numbers are rounded to the nearest £50m for presentation purposes only.

<sup>5</sup> Includes profit before tax on disposal of Barclays Global Investors of £6,331m.

Economic profit for the Group increased 177% (£3,115m) to £4,875m (2008: £1,760m). This was primarily driven by the profit on disposal of Barclays Global Investors, partially offset by a £1,990m increase in the economic capital charge due to an increase in the Group's cost of capital and significant increases in the level of economic capital supply, reflecting a very significant increase in capital requirements introduced by the FSA at the end of 2008.

UK Retail Banking economic profit decreased 110% (£697m) to a loss of £64m (2008: profit of £633m) primarily due to a 55% decrease in profit before tax reflecting the impact of deposit margin compression and higher impairment charges and a 54% increase in the economic capital charge.

Barclays Commercial Bank economic profit decreased 83% (£454m) to £90m (2008: £544m) due to a 41% decrease in profit before tax driven by higher impairment charges and a 54% increase in the economic capital charge reflecting an increase in the cost of capital.

Barclaycard economic profit decreased 87% (£290m) to £45m (2008: £335m), principally due to a 92% increase in the economic capital charge driven by higher cost of capital and asset growth.

GRCB - Western Europe economic profit decreased 251% (£389m) to a loss of £234m (2008: profit of £155m), due to a 48% decrease in profit before tax and the non-recurrence of a £139m release of deferred tax liability; a 113% increase in the economic capital charge reflecting deterioration in credit quality, an increase in the cost of capital and the depreciation of the Euro against Sterling.

GRCB - Emerging Markets economic loss of £379m (2008: loss of £2m) was due to a loss before tax of £254m (2008: profit of £141m) reflecting increased impairment charges and a 83% increase in the economic capital charge reflecting the strengthening of Sterling and deterioration in credit quality.

GRCB - Absa economic profit decreased 153% (£107m) to a loss of £37m (2008: profit of £70m) due to a 8% decrease in profit before tax and a 128% increase in the economic capital charge reflecting the strengthening of the Rand and the increase in cost of capital.

Barclays Capital economic profit decreased 76% (£630m) to £195m (2008: £825m), due mainly to a 105% increase in the economic capital charge reflecting an increase in economic capital allocation towards the end of 2008 driven by deterioration in credit quality.

Barclays Global Investors economic profit of £6,647m included the profit before tax on disposal of £6,331m. Barclays Wealth economic profit decreased 91% (£504m) to £49m (2008: £553m), due to a 78% decrease in profit before tax principally due to the sale of the closed life business in 2008; and a 64% increase in the economic capital charge reflecting growth in loans and advances and an increased measure of economic capital for other risk types.

Head Office Functions and Other Operations economic profit increased £895m to a loss of £58m (2008: loss of £953m). This was largely due to a gain of £1,164m from an Upper Tier 2 perpetual debt exchange and its corresponding hedge unwind, partially offset by increased costs of central funding activities and a charge for the announced UK Bank Payroll Tax.

#### **Margins and Balances**

The current low interest rate environment is having the impact of substantially reducing the spread generated on retail and commercial banking liabilities, particularly in the UK, as well as returns on the Group's equity. This impact is reduced, to an extent, by the Group's interest rate hedges designed to limit the adverse impact of lower interest rates. Product structural hedges generating a gain of £1,364m during 2009 (2008: gain of £44m) are in place to manage the income volatility of product balances which would otherwise be sensitive to short term rate movements such as current accounts and managed rate deposits. Interest on these hedges is included in the business net interest income used to calculate business margins.

Additionally, equity structural hedges are in place to manage the volatility in earnings on the Group's equity and are allocated to the businesses as part of the share of the interest income benefit on Group equity. In total, equity structural hedges generated a gain of £1,162m (2008: gain £21m).

Other net interest income relates to the cost of subordinated debt and net funding on non-customer assets and liabilities, together with the residual interest benefit on Group equity, held within Head Office Functions

and Other Operations.

	Year Ended	Year Ended
Analysis of Net Interest Income	31.12.09	31.12.08
	£m	£m
GRCB and Barclays Wealth net interest income pre product structural hedge	8,654	8,845
GRCB and Barclays Wealth net interest income from product structural hedge	1,364	44
GRCB and Barclays Wealth share of benefit of interest income on Group equity	799	712
Total GRCB and Barclays Wealth net interest income	10,817	9,601
Barclays Capital net interest income <sup>1</sup>	1,598	1,724
BGI net interest income/(expense) <sup>1</sup>	43	(38)
Other net interest (expense)/ income	(507)	182
Group net interest income	11,951	11,469

	Year Ended	Year Ended
Net Interest Margin <sup>2</sup>	31.12.09	31.12.08
	%	%
UK Retail Banking	1.40	1.70
Barclays Commercial Bank	1.55	1.61
Barclaycard	9.69	7.58
GRCB - Western Europe	1.71	1.67
GRCB - Emerging Markets	4.49	4.14
GRCB - Absa	2.61	2.68
Barclays Wealth	1.02	1.04
GRCB and Wealth	2.11	2.07

On 1st October 2009, the Group issued a revised Funds Transfer Pricing mechanism (which prices intra-group funding and liquidity). The effect of the FTP is to appropriately give credit to businesses with net surplus liquidity and to charge those businesses in need of wholesale funding at Barclays internal funding rate, which is driven by prevailing market rates. The impact of this revision during 2009 is not significant. Total GRCB and Barclays Wealth net interest income divided by the total average assets for GRCB and Barclays Wealth results in an aggregate margin of 3.68% (2008: 3.67%).

- 1 Including share of the interest income on Group equity.
- 2 Defined on pages 106 to 111.

	Asset and Liability Margins <sup>1</sup>		Average Balances <sup>1</sup>	
	Year Ended	Year Ended	Year Ended	Year Ended
	31.12.09	31.12.08	31.12.09	31.12.08
	%	%	£m	£m
UK Retail Banking assets	1.32	1.25	97,830	90,263
UK Retail Banking liabilities	1.36	2.01	89,042	85,892
Barclays Commercial Bank assets	1.60	1.55	63,273	61,710
Barclays Commercial Bank liabilities	1.22	1.47	49,012	47,624

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Barclaycard assets	8.97	6.92	28,102	23,552
GRCB - Western Europe assets	1.33	1.19	51,684	41,719
GRCB - Western Europe liabilities	0.46	1.29	17,379	10,610
GRCB - Emerging Markets assets	5.20	4.89	8,341	7,016
GRCB - Emerging Markets liabilities	2.26	2.12	8,200	7,387
GRCB - Absa assets	2.68	2.79	32,483	27,706
GRCB - Absa liabilities	2.43	3.06	17,380	13,454
Barclays Wealth assets	1.01	1.04	12,293	9,749
Barclays Wealth liabilities	0.96	0.95	37,198	37,205
Total GRCB and Wealth average assets	2.36	2.07	294,006	261,715
Total GRCB and Wealth average liabilities	1.31	1.72	218,211	202,172

1 Defined on pages 106 to 111. Excludes non-customer and treasury related balances and margins.

# **Accounting Policies**

# **Going Concern**

The Group's business activities and financial position, the factors likely to affect its future development and performance, and its objectives and policies in managing the financial risks to which it is exposed and its capital are discussed in the Results by Business and Risk Management section. The Directors have assessed, in the light of current and anticipated economic conditions, the Group's ability to continue as a going concern. The Directors confirm they are satisfied that the Group has adequate resources to continue in business for the foreseeable future. For this reason, they continue to adopt the 'going concern' basis for preparing accounts.

# **Changes to Accounting Policy**

The Group has continued to apply the accounting policies used for the 2008 Annual Report and has adopted the following:

The 2008 amendments to IFRS 2 - Shared-Based Payment-Vesting Conditions and Cancellations which has led to a change in accounting for share-based payments to employees. As a result, non-vesting conditions are taken into account in estimating the grant date fair value and the timing of recognition of charges. No prior year adjustments have been made as the impact on previous years is immaterial

The amendments to IFRS 7 - Improving Disclosures about Financial Instruments which has resulted in additional disclosures being made regarding liquidity risk and fair value of financial instruments

IAS 1 (revised), which has resulted in the reformatting of the statement of recognised gains and losses into a statement of comprehensive income and the addition of a statement of changes in equity. This does not change the recognition, measurement or disclosure of specific transactions and events required by other standards

#### **Future Accounting Developments**

The revised IFRS 3 - Business Combinations and IAS 27-Consolidated and Separate Financial Statements first applied to Barclays from 1st January 2010. The main changes affect acquisitions that are achieved in stages and acquisitions where less than 100% of the equity is acquired. Gains and losses on transactions with non-controlling interests that do not result in loss of control will be accounted for as equity transactions and will no longer be recognised in the income statement but directly in equity. In addition, acquisition related costs will be recognised as expenses unless they are directly connected with the issue of debt or

equity securities.

IFRS 9 - Financial Instruments: Classification and Measurement was published on 12 November 2009. It is the first phase of a project to replace IAS 39 - Financial Instruments Recognition and Measurement and will ultimately result in fundamental changes in the way that the Group accounts for financial instruments. Adoption of the standard is not mandatory until accounting periods beginning on or after 1st January 2013. Early adoption is permitted once the standard has been endorsed by the EU.

Aspects of financial instrument accounting that will be addressed in future phases of the project include accounting for financial liabilities, impairment of amortised cost financial assets and hedge accounting. The Group is assessing the impacts of the first phase of the project and is following developments in future phases with the aim of determining a suitable programme for implementation. At this stage, the potential impacts of the project as a whole cannot be determined.

A number of other amendments and interpretations to IFRS have been published that will first apply in future accounting periods. They are not expected to result in material changes to the Group's accounting policies.

#### **Notes**

#### 1. Net Interest Income

		Year Ended
	31.12.09	31.12.08
	£m	£m
Cash and balances with central banks	131	174
Available for sale investments	1,937	2,355
Loans and advances to banks	513	1,267
Loans and advances to customers	18,456	23,754
Other	199	460
Interest income	21,236	28,010
Deposits from banks	(634)	(2,189)
Customer accounts	(2,716)	(6,697)
Debt securities in issue	(3,889)	(5,910)
Subordinated liabilities	(1,718)	(1,349)
Other	(361)	(396)
Interest expense	(9,318)	(16,541)
Net interest income	11,918	11,469

Group net interest income increased 4% ( $\pounds$ 449m) to  $\pounds$ 11,918m (2008:  $\pounds$ 11,469m) reflecting growth in average customer balances primarily in Barclaycard and GRCB - Western Europe, and net funding costs recognised in Head Office Functions and Other Operations.

#### 2. Net Fee and Commission Income

	Year Ended	Year Ended
	31.12.09	31.12.08
	£m	£m
Brokerage fees	88	56
Investment management fees	133	120
Banking and credit related fees and commissions	9,578	7,208
Foreign exchange commission	147	189

Fee and commission income	9,946	7,573
Fee and commission expense	(1,528)	(1,082)
Net fee and commission income	8,418	6,491

Net fee and commission income increased 30% (£1,927m) to £8,418m (2008: £6,491m). Banking and credit related fees and commissions increased 33% (£2,370m) to £9,578m (2008: £7,208m), primarily due to Barclays Capital's strong performance in Equities and Investment Banking.

# 3. Principal Transactions

Net trading income	Year Ended 31.12.09 £m 7,001	Year Ended 31.12.08 £m 1,339
Net gain from disposal of available for sale assets Dividend income	349 6	212 196
Net (loss)/gain from financial instruments designated at fair value	(208)	33
Other net investment (losses)/income	(91)	239
Net investment income	56	680
Principal transactions	7,057	2,019

Net trading income increased £5,662m to £7,001m (2008: £1,339m). The majority of the Group's trading income arises in Barclays Capital. Fixed Income, Currency and Commodities drove the very strong increase in trading income as the expansion of the business and client flows more than absorbed gross credit market losses of £4,417m (2008: £6,290m) and losses relating to own credit of £1,820m (2008: £1,663m gain).

Net investment income decreased 92% (£624m) to £56m (2008: £680m) driven by realised losses in commercial real estate equity investments and losses in the principal investments business, partially offset by gains on disposal of available for sale investments within Barclays Capital.

## 4. Net Premiums from Insurance Contracts